

ROCKSTAT

PUBLIC SAFETY & INFRASTRUCTURE

OCTOBER 10, 2013

PUBLIC SAFETY OPERATIONAL REPORTS

PRESENTED BY:
ROCKFORD FIRE
ROCKFORD POLICE

Rockford Fire Department

PRESENTED BY:
Chief Derek Bergsten

Rockford Fire Department

Dashboard

Measure	2012 YTD Benchmark	2013 YTD
EMS & Search and Rescue Incidents	14,678	14,841
Total Fires	737	588
Structure Fire Incidents (Residential)	164	190
Structure Fire Incidents (Commercial)	47	33
Vehicle Fire Incidents	96	88
Outside Fire Incidents	256	108
Open Burning Incidents	174	169
Inspections	4,855	3,668
Arsons	71	98
Public Education Activities (# of Persons)	18,152	8,733
911 Calls	101,512	90,357

Rockford Fire Department

6th and 7th Ambulances

Ambulance Responses 2012

Amb	Runs	Percentage	Avg per Day
RC12	3,226	14.84%	8.81
RC16	3,816	17.55%	10.43
RC27	4,615	21.22%	12.61
RC28	4,054	18.64%	11.08
RC29	4,746	21.83%	12.97
Total	20,457		55.89
Reserves	129	0.59%	0.35
Privates	1,159	5.33%	3.17
Total	21,745		59.41

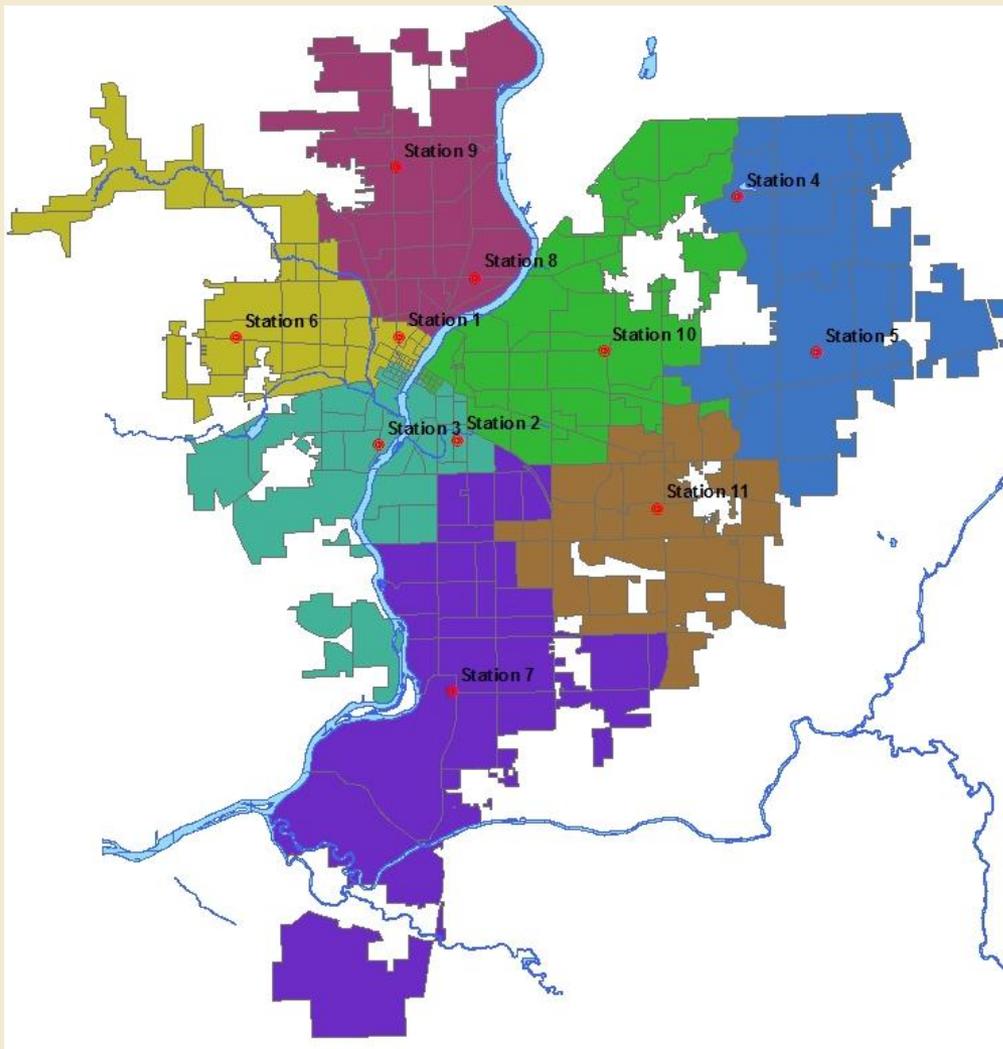
Ambulance Responses 6/26/2013-9/16/2013

Amb	Runs	Percentage	Avg per Day
RC12	400	7.96%	4.88
RC15	462	9.19%	5.63
RC16	750	14.92%	9.15
RC26	848	16.87%	10.34
RC27	792	15.75%	9.66
RC28	800	15.91%	9.76
RC29	942	18.74%	11.49
Total	4,994		60.90
Reserves	0		
Privates	34	0.68%	0.41
Total	5,028		61.32

Rockford Fire Department

Ambulance Relocation Trial (Station 4 Ambulance moved to Station 7)

9/16/2013-9/30/2013



- Charlie 15
- Charlie 16
- Charlie 26
- Charlie 27
- Charlie 28
- Charlie 29
- Charlie 40

Trial Ambulance
moved from Sta 4 to
Sta 7



Rockford Fire Department

Ambulance Relocation Trial (Station 4 Ambulance moved to Station 7)

9/16/2013-9/30/2013

Ambulance Responses

Amb	Runs	Percentage	Avg per Day
RC15	96	10.93%	6.86
RC16	145	16.51%	10.36
RC26	135	15.38%	9.64
RC27	125	14.24%	8.93
RC28	138	15.72%	9.86
RC29	146	16.63%	10.43
RC40 (Sta 7)	88	10.02%	6.29
Total	873		62.36
Reserves	0		
Privates	5	0.57%	0.36
Total	878		62.71

Rockford Fire Department

Ambulance Relocation Trial (Station 4 Ambulance moved to Station 7)

Ambulance Travel Times (Enroute→Arrival on Scene) 2 Weeks before Trial vs. Trial Period

All Ambulances (Includes Privates)	
Date Range	90th Percentile Travel Time
Before Trial Period (9/2-9/16)	7:33
During Trial Period (9/16-9/30)	7:03

Rockford Ambulances Only	
Date Range	90th Percentile Travel Time
Before Trial Period (9/2-9/16)	7:32
During Trial Period (9/16-9/30)	7:02

Rockford Fire Department

Quick Response Vehicles-Rescue 2

Responses		
	6/21/2012-9/30/2012	6/21/2013-9/30/2013
Engine 2	696	892
Ladder 2	325	286
Rescue 2	731	399
Total	1,752	1,577

- Effective June 20th 2013, Rescue 2 became a “jump company” with Ladder 2
- No longer a separate company
- Responds to medical calls only
- No unplanned maintenance for Ladder 2 during this time

Rockford Fire Department

911 Center

Line	2012 YTD	2013 YTD	% Change
911 (Emergency)	101,512	90,357	-10.99%
Non-Emergency	83,727	78,306	-6.47%

- 46.43% of the total calls into the 911 center this year were to the non-emergency line
- Both calls to the 911 line and the non-emergency line have dropped this year compared to last year.

Rockford Fire Department

Achievements

- Four new engines in service
- High Rise training completed
- Department wide Thermal Imager training completed
- Participation in the Academy Expo at BMO Center

Rockford Fire Department

Areas for Improvement

- Recruiting more members for Explorer Program
- Scheduling ambulance ride along times for new recruits
- Officer/Driver refresher training

Rockford Police Department

PRESENTED BY:
ASSISTANT DEPUTY CHIEF DOUG PANN

Rockford Police Department

Citywide Scorecard

OFFENSES						
Item	Previous Compstat	Current Compstat	% Change	YTD 12	YTD 13	% Change
Aggravated Battery/Shots Fired	50	49	-2.00%	366	372	1.64%
Robbery	39	46	17.95%	382	297	-22.25%
Burglary	205	156	-23.90%	1,568	1,391	-11.29%
Auto Theft	32	31	-3.13%	290	302	4.14%
Burglary to Motor Vehicle and Theft from Motor Vehicle	96	99	3.13%	1,083	848	-21.70%
West Gateway Coalition Group A Offenses	101	68	-32.67%	829	720	-13.15%
Central City Neighborhoods	194	117	-39.69%	1,171	1,206	2.99%
Prostitution Complaints (CFS offense code 1505)	74	41	-44.59%	382	334	-12.57%
Traffic Accidents - COMPLETED REPORTS ONLY	361		-100.00%			N/C
# of Repeat Arrestees (arrested >= 3 times)	8	14	75.00%	367	313	-14.71%
# of Repeat Priority 0 & 1 Locations (appear >= 5 times)	18	25	38.89%	877	734	-16.31%

ACTIVITY						
Item	Previous Compstat	Current Compstat	% Change	YTD 12	YTD 13	% Change
Sound Amplification Complaints	26	19	-26.92%	224	209	-6.70%
Sound Amplification Impounds	10	6	-40.00%	66	60	-9.09%
Active Warrants	3,130	3,106	-0.77%			
Warrant Checks	60	50	-16.67%			
Parolee Checks	58	48	-17.24%			

ACTIVITY						
Item	Previous Compstat	Current Compstat	% Change	YTD 12	YTD 13	% Change
# of People Arrested for Narcotics (35 A&B)	72	83	15.28%	715	695	-2.80%
# of Traffic Stops	1,354	1,153	-14.84%	11,458	12,429	8.47%
# of Traffic Tickets	1,126	893	-20.69%	11,977	10,582	-11.65%
# of Guns Seized	18	19	5.56%	218	174	-20.18%

**N/C is "not calculable"



GROUP A DASHBOARD

Last Month vs This Month

YTD '12 vs YTD '13

GROUP A OFFENSES

	AUG 2013	SEP 2013	% Change	
City	1,813	1,612	-11.09%	↓
<i>Incidents</i>	1,335	1,241	-7.04%	↓
District 1	769	667	-13.26%	↓
District 2	585	513	-12.31%	↓
District 3	336	304	-9.52%	↓

	2012	2013	% Change	
City	16,550	15,234	-7.95%	↓
<i>Incidents</i>	12,456	11,588	-6.97%	↓
District 1	6,078	5,795	-4.66%	↓
District 2	4,796	4,475	-6.69%	↓
District 3	3,363	2,787	-17.13%	↓

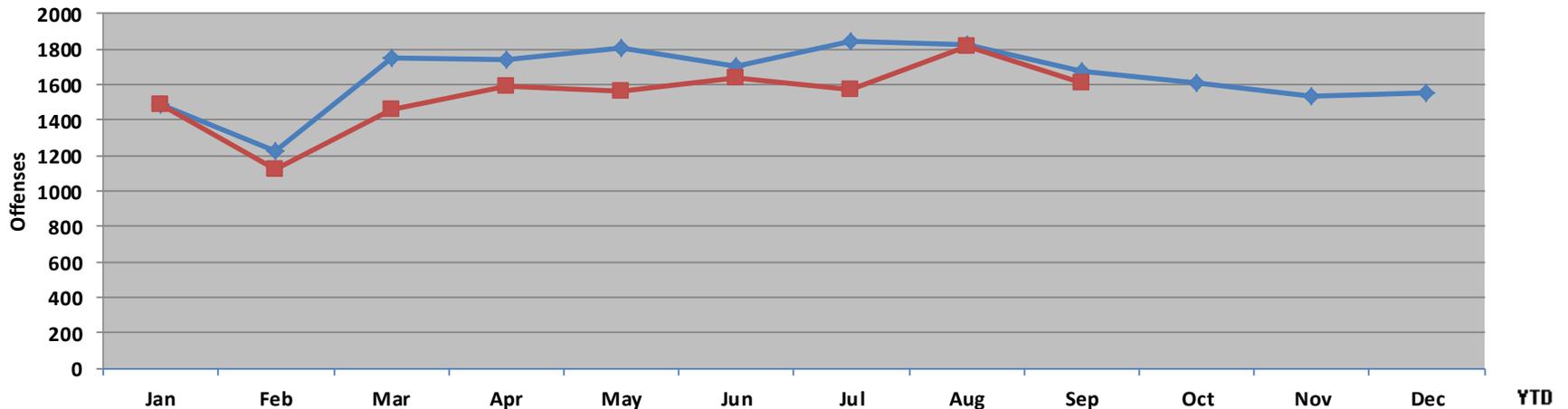
**Produced 10/3/13

**City data based on NIBRS Greenbar report.

**District data from Geo Policing.

**Focus areas from monthly reports.

Group A Offenses



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
2012	1,485	1,227	1,748	1,736	1,805	1,706	1,843	1,824	1,677	1,613	1,537	1,549	16,550
2013	1,485	1,118	1,456	1,593	1,558	1,638	1,568	1,813	1,612				15,234

NIBRS Group A Offenses: Twenty-two crime categories made up of 46 offenses considered to be the most serious. May be a crime against person, property or society (for example: Murder, Robbery, Burglary, Drug Offenses, Theft, Prostitution, etc).



VIOLENT CRIME DASHBOARD

Goal: Reduce Violent Crime by 5%

Last Month vs This Month

YTD '12 vs YTD '13

VIOLENT CRIME OFFENSES

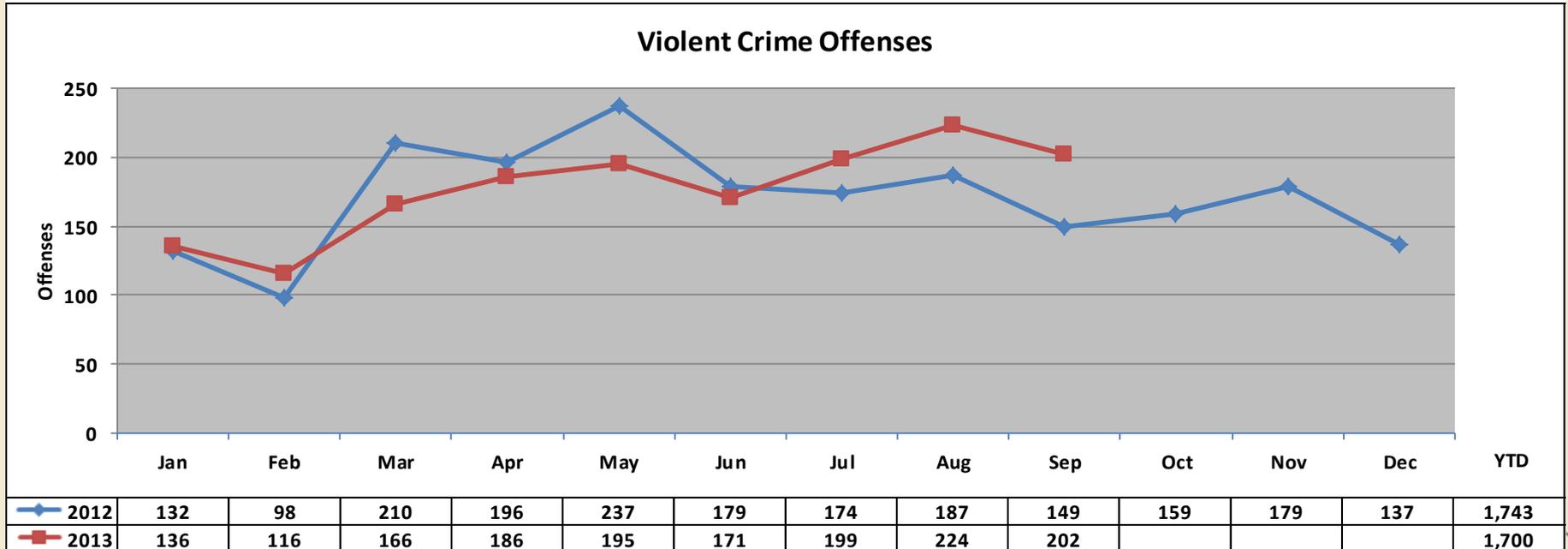
	AUG 2013	SEP 2013	% Change	
City	224	202	-9.82%	↓
<i>Incidents</i>	169	163	-3.55%	↓
District 1	91	84	-7.69%	↓
District 2	64	60	-6.25%	↓
District 3	18	18	0.00%	

	2012	2013	% Change	
City	1,743	1,700	-2.47%	↓
<i>Incidents</i>	1,371	1,324	-3.43%	↓
District 1	712	623	-12.50%	↓
District 2	460	467	1.52%	↑
District 3	165	172	4.24%	↑

**Produced 10/3/13

**City data based on NIBRS Greenbar report.

**District data from Geo Policing.



Violent Crime Offenses: Include NIBRS Group A Offenses that are under crime categories of Murder, Rape, Robbery, & Aggravated Assault.



PROPERTY CRIME DASHBOARD

Goal: Reduce Property Crime by 5%

Last Month vs This Month

YTD '12 vs YTD '13

PROPERTY CRIME OFFENSES

AUG 2013 SEP 2013 % Change

City	AUG 2013	SEP 2013	% Change	
City	612	578	-5.56%	↓
<i>Incidents</i>	<i>602</i>	<i>586</i>	<i>-2.66%</i>	↓
District 1	260	235	-9.62%	↓
District 2	180	166	-7.78%	↓
District 3	176	150	-14.77%	↓

2012 2013 % Change

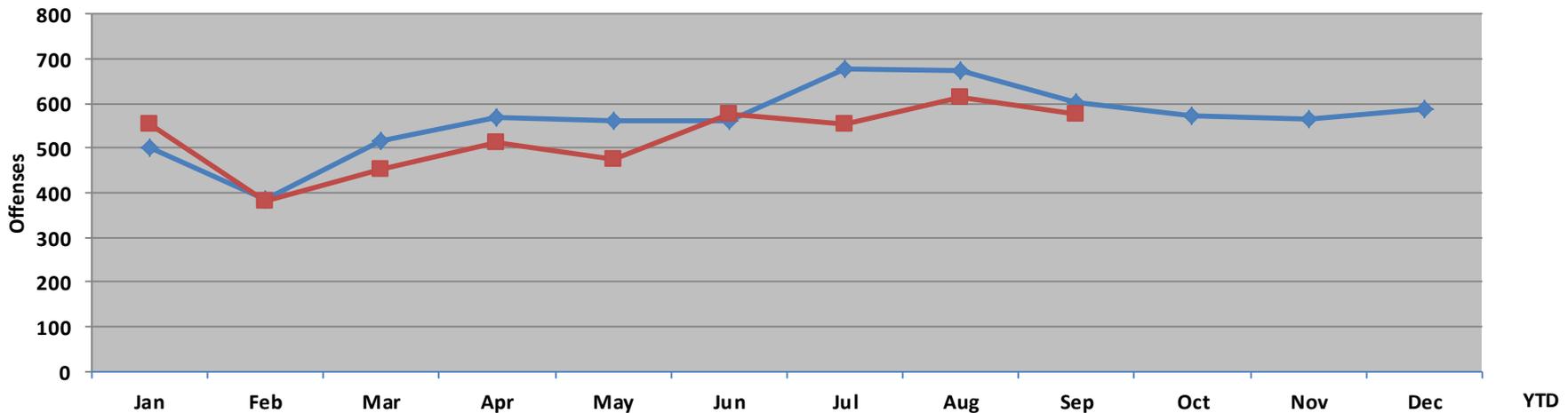
City	2012	2013	% Change	
City	5,676	5,358	-5.60%	↓
<i>Incidents</i>	<i>5,587</i>	<i>5,240</i>	<i>-6.21%</i>	↓
District 1	1,803	1,862	3.27%	↑
District 2	1,616	1,475	-8.73%	↓
District 3	1,632	1,368	-16.18%	↓

**Produced 10/3/13

**City data based on NIBRS Greenbar report.

**District data from Geo Policing.

Property Crime Offenses



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
2012	501	386	516	568	561	563	679	672	602	572	564	588	5,676
2013	555	383	451	513	476	575	553	612	578				5,358

Property Crime Offenses: Include NIBRS Group A Offenses that are under Burglary, Theft, and Motor Vehicle Theft.

Rockford Police Department

Firearm Recoveries

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YTD
FIREARMS RECOVERED	24	12	17	26	20	18	20	18	19				174
FIREARMS TRACED THROUGH ATF	24	12	17	26	20	18	20	18	19				174
FIREARM ARRESTS	17	5	13	27	15	11	14	12	12				126
FIREARM ARRESTS PROSECUTED BY THE STATES ATTORNEY	17	5	13	27	15	11	14	12	12				126
FIREARM CASES REFERRED TO ATF	13	10	10	8	5	9	5	6	3				69
FIREARM CASES REVIEWED BY THE US ATTORNEY'S OFFICE	0	3	0	0	2	0	3	3	1				12
FIREARM CASES PROSECUTED BY THE US ATTORNEY'S OFFICE	0	3	0	0	1	0	1	0	1				6

Violent Crime Task Force Update

- Currently in Operation
- Investigative Successes
 - Augustus Young arrested
 - Fired shots at Metro Enforcement last month
 - Jarvis Washington arrested
 - ¼ kilo Cocaine and 3oz. Heroin seized
- Street Unit Successes
 - Gregorio A. Guerrero - 8/20/93 with UUW, No Foid, possession of Cannabis. 2gram Cannabis and \$511 cash seized – Central and Sherman
 - Tommy Moore - Agg UUW, UUW by Felon, UUW by Gang Member, Possession of Stolen Handgun, No FOID, Resisting, and Poss of Heroin less than 1 gg
.38 cal pistol recovered – 800 Broadway

DEA Co-Location Update

Currently completing IT work

Work Stations in Place

Anticipate Move by End of October

RAVEN PAROLEE DASHBOARD FOR OCTOBER ROCKSTAT

PAROLEE CALL IN DATES	TOTAL
March 27, 2013	7
April 24, 2013	9
May 29, 2013	15
June 26, 2013	13
July 24, 2013	14
August 28, 2013	32
September 25, 2013	20
Total	110

COMMITTING COUNTY	TOTAL
WINNEBAGO	87
COOK	7
LAKE	2
BOONE	1
DEKALB	1
KANE	1
MCHENRY	1
OGLE	1
STEPHENSON	1
UNKNOWN	8
TOTAL	110

POST NETRMS ACTIVITY	TOTAL
ARRESTED	12
SUSPECT	17
VICTIM	11
OTHER	42
ARREST OFFENSE CATAGORIES	TOTAL
AGG DOMESTIC BATTERY	1
AGG FLEEING TO ELUDE	1
AGG ROBBERY	1
BATTERY	1
CRIMINAL TRSP TO REAL PROP	1
CRIMINAL TRSP TO STATE SUP PR	1
DOMESTIC BATTERY	1
LOITERING	1
NO INSURANCE	2
POSS OF CANNABIS	1
POSS OF CANNABIS W/INTENT TO	1
RESISTING	2
SPEEDING	1
STOP SIGN VIOLATION	1
SUSPENDED DRIVER	1
VCCA	1

DISTRICT 1	TOTAL
PATROL AREA 01	10
PATROL AREA 02	9
PATROL AREA 03	11
PATROL AREA 04	30
TOTAL	60
PROBATION OFFENSE CATEGORY	TOTAL
AGG BATTERY	6
ARMED VIOLENCE	1
ARSON	1
BURGLARY	5
DOMESTIC OFFENSES	2
DRUG OFFENSES	7
FEL POSS / ALL UUW	8
HOME INVASION	4
KIDNAPPING / UNLAWFUL RESTRAINT	2
MURDER/ MANSLAUGHTER	2
ROBBERY	12
SEX OFFENSES	1
STOLEN VEHICLE OFFENSES	2
THEFT	1
VEH HIJACKING	2
UNKNOWN	4
TOTAL	60

COURT DISPOSITIONS	TOTAL
DISMISSED	0
GUILTY	3
OPEN	9

DISTRICT 2	TOTAL
PATROL AREA 05	5
PATROL AREA 06	18
PATROL AREA 07	3
TOTAL	26
PROBATION OFFENSE CATEGORY	TOTAL
AGG BATTERY	6
AGG DISCHARGE	1
BURGLARY	2
DOMESTIC OFFENSES	2
DRUG OFFENSES	2
FEL POSS / ALL UUW	5
HOME INVASION	2
MURDER/ MANSLAUGHTER	1
ROBBERY	5
TOTAL	26

AGE RANGE	TOTAL
<20	4
20 - 29	51
30 - 39	30
40 - 49	16
50 - 59	5
60 - 69	3
70 +	1
TOTAL	110

DISTRICT 3	TOTAL
PATROL AREA 08	1
PATROL AREA 09	8
PATROL AREA 10	0
TOTAL	9
PROBATION OFFENSE CATEGORY	TOTAL
AGG BATTERY	1
AGG DISCHARGE	1
DRUG OFFENSES	1
FEL POSS / ALL UUW	1
VEH HIJACKING	1
UNKNOWN	4
TOTAL	9

PAROLEE CHECKS THIS MONTH	TOTAL
COMPLIANT	0
NON-COMPLIANT	0
TOTAL	0

RACE	TOTAL
BLACK	70
WHITE	29
HISPANIC	4
ASIAN	0
INDIAN	0
TOTAL	103

Rockford Police Department

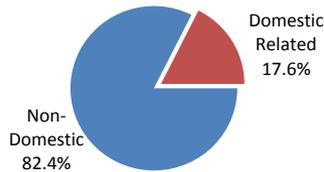
Domestic Related Incidents

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YTD
DOMESTIC RELATED INCIDENTS	308	296	332	320	306	343	331	338	321				2895
DOMESTIC RELATED OFFENDERS ARRESTED ON SCENE	71	65	78	67	61	72	84	74	61				633
DOMESTIC RELATED FOLLOW UPS ASSIGNED	39	51	41	36	32	34	36	32	20				321
WARRANTS FOR DOMESTIC RELATED SUSPECTS (FOLLOW UP)	35	35	40	21	18	30	46	26	18				269
DOMESTIC RELATED REPEAT VICTIMS	9	9	15	15	12	15	9	13	8				105
DOMESTIC RELATED REPEAT SUSPECTS	7	10	9	14	11	10	8	8	7				84
DOMESTIC RELATED REPEAT ARRESTEES	3	1	4	1	1	0	4	0	0				14

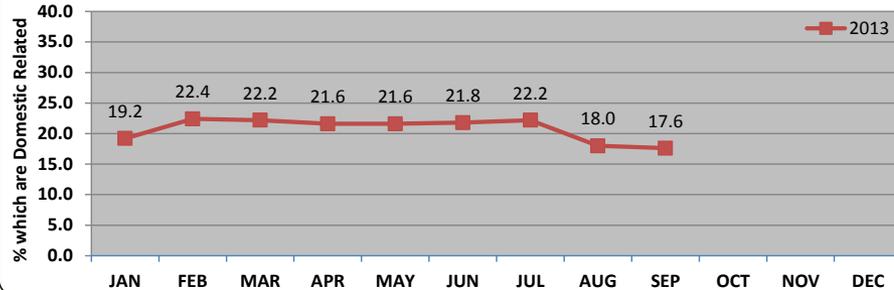
Rockford Police Department

Domestic Related Incidents

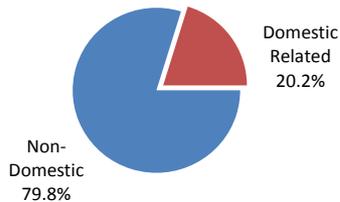
**Group A Crime Incidents
September 2013**



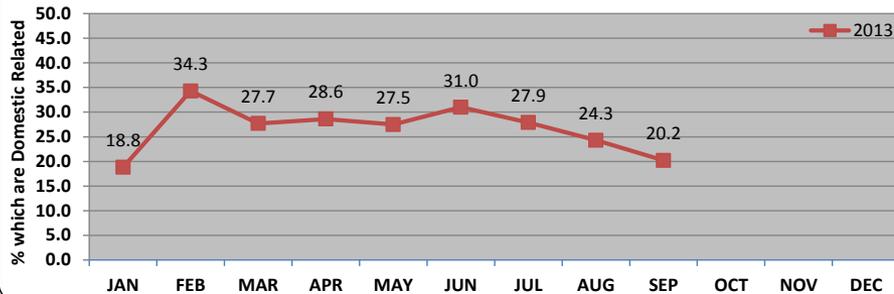
% of Group A Crime Incidents which are Domestic Related



**Violent Crime Incidents
September 2013**



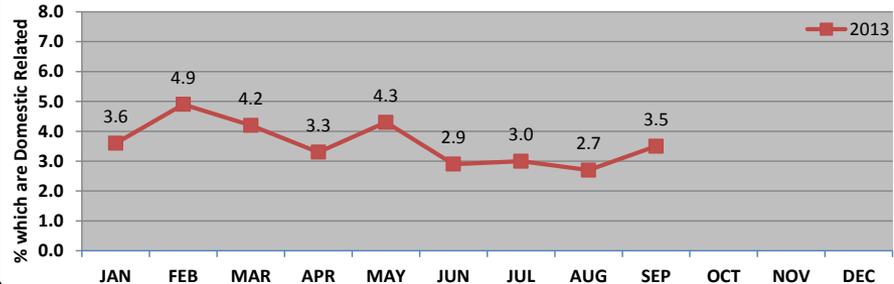
% of Violent Crime Incidents which are Domestic Related



**Property Crime Incidents
September 2013**



% of Property Crime Incidents which are Domestic Related



Domestic Violence Programs

17th Judicial Circuit Family Violence Council started in 1994. Judge Collins is the chairperson/Andrea Carlson of Remedies (formerly WAVE) is the coordinator

Provide training and awareness regarding Domestic Violence and Sexual Assault

Members included SAO, the public defender's office, the courts, circuit clerk, probation, and WAVE. Police departments in the county were also "members." Not much by way of participation

In 2001, Rockford Police Department created the "Domestic Violence Unit."

Staffed with a sergeant, detective, and one civilian. RCPD became more involved, active with the FVC.

Domestic Violence Programs

2001-present FVC grows. Members include DCFS, Winnebago County Animal Services, RSAC (Rockford Sexual Assault), Prairie State Legal Services, Zeke Giorgi Legal Clinic, Parole, Red Cross Women's Shelter, Children's Safe Harbor

The FVC meets the second Tuesday of every month

- Discuss issues related to the field.
- Guest speakers conduct trainings
- Input is sought from all members
- Liberal exchange of ideas between the social agencies, law enforcement, and the courts.

Domestic Violence Programs

Since 2008, the FVC is responsible for:

Creating and implementing the Children's Safe Harbor Program, a neutral child exchange site.

2011-2012-received a federal grant that funded the Domestic Violence Coordinated Court.

- All intimate partner cases in the county go through this court. Allows for cases to be streamlined
- Allows for OP cases to be cross referenced with the corresponding criminal case
- Better communication between the civil/criminal court
- Judges involved in this court received specialized DV training.

Domestic Violence Programs

Assisted with the creation of the RCPD Covert DVRT program. Members include SAO, Zeke Giorgi Legal Clinic, Probation, Remedies

Dec. 2012 received a partial grant through the Office of Violence Against Women to study two models (LAP/DVERT)

Will evaluate which model is better at preventing domestic related homicides. Could change the way we conduct DV related investigations

Rockford Police Department

Achievements

Raven – 20 Parolees at Call-in

- Next Call-in October 23rd

Explorer program completed 1st year –
Explorers will lead next year

Mpower Grant Completed

Completed Grant to Import Legacy PIMS data
into NETRMS

Swearing In for 11 New Officers – Strength at
283

Exceptional Service and Life-Savings Awards
presented



INFRASTRUCTURE

Public Works Dept.

PRESENTED BY:

Mark Stockman – Street Superintendent

Tim Holdeman – Water Superintendent

Mark Lattner – Water Engineer

Marcy Leach – Engineering Operations Manager

Street & Transportation Division

Mark Stockman
Street & Transportation Superintendent

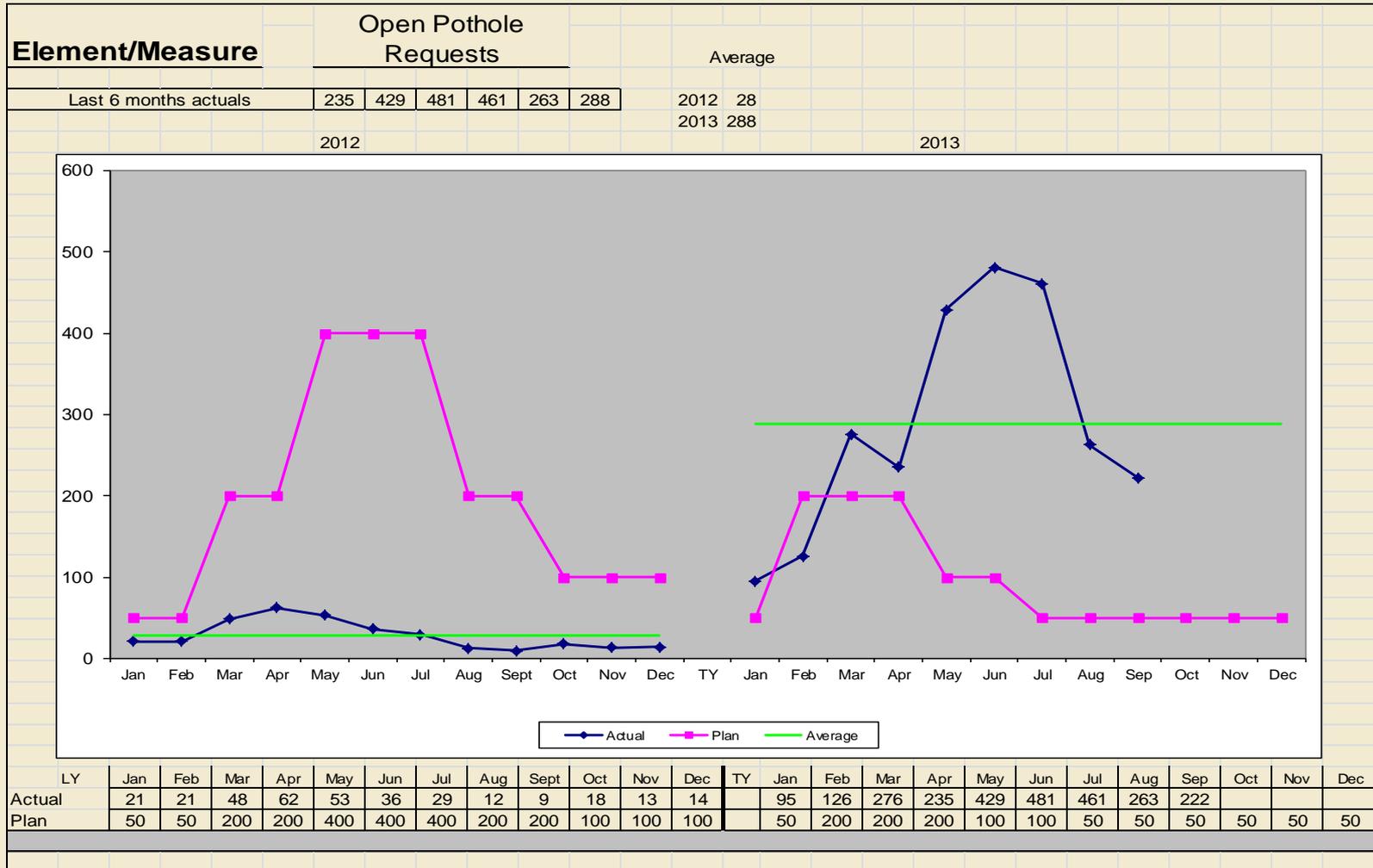
Public Works - Street & Transportation

Scorecard

Monthly Performance		2013 Monthly Target	Apr	May	Jun	Jul	Aug	Sep
Street Operations	Open Pothole Requests	100	235	429	481	461	263	222
	Potholes Requests - Average Days Open	NA					82	78
	Miles of Street Swept	300	214	595	48	130	48	243
	# Trees Trimmed	200	191	187	93	111	124	86
	# Trees Removed	120	123	144	187	104	103	126
	# Trees Planted (12 month average)	120				44	127	100
	Open Forestry Requests	350	477	530	701	647	763	740
	Forestry Requests - Average Days Open	NA					180	186
	Total Requests	750	554	747	723	647	607	536
	Total Requests - Average Days Open	NA					149	154
	Total Open Requests	650	855	1097	1422	1307	1113	993
Traffic Operations	Graffiti Removal Time in ≤5 days	95%	46%	100%	100%	100%	97%	100%
	% Signals Repaired Compared to Reported	95%	100%	99%	100%	100%	100%	100%
	% Signals Replaced Compared to Reported	95%	100%	83%	100%	100%	100%	100%
	Signal Bulb Outage Response Time in ≤24 hrs	95%	96%	100%	96%	97%	100%	100%
	City Street Light Outage Response Time ≤5 days	95%	100%	100%	100%	100%	100%	100%
	Parking Lot Striping % to Plan	95%					90%	100%
	% Sign Repaired/Replac. to Reported	95%	100%	100%	100%	97%	98%	96%
	Signs Repair/Replac. Response Time ≤5 days	95%	97%	100%	100%	84%	86%	78%

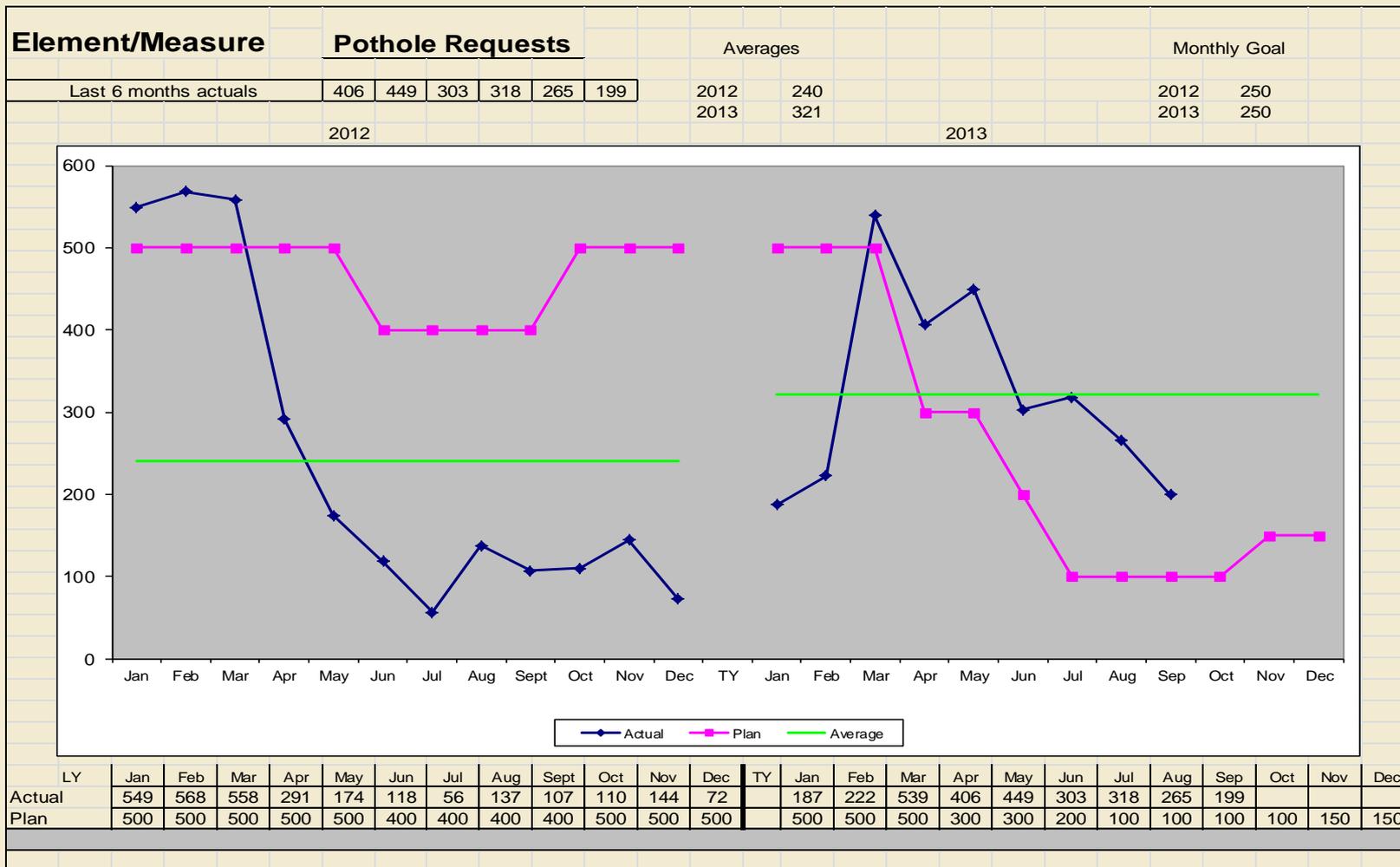
Public Works - Street & Transportation

Pothole Patching – Open Requests



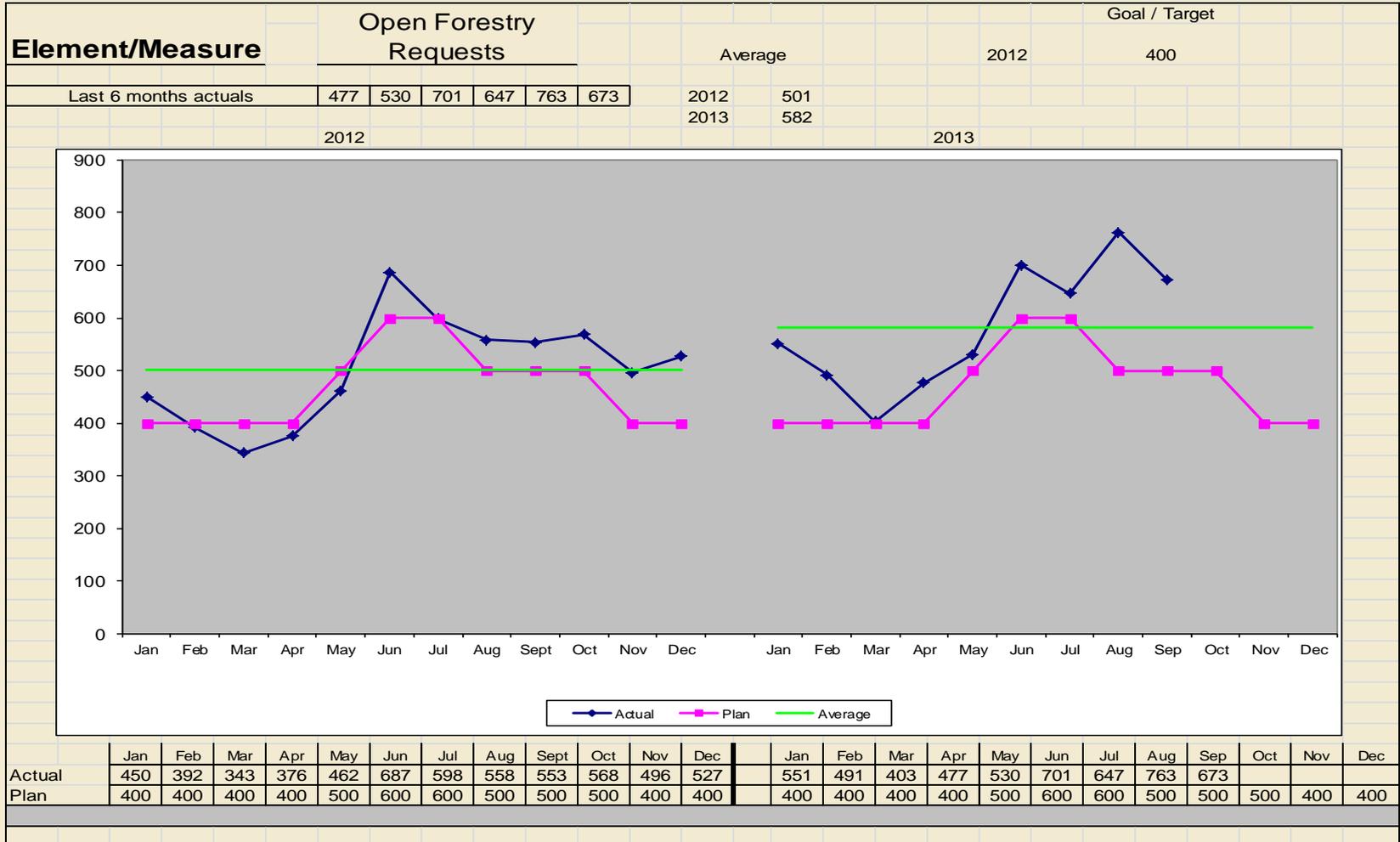
Public Works - Street & Transportation

Pothole Patching – Total Requests



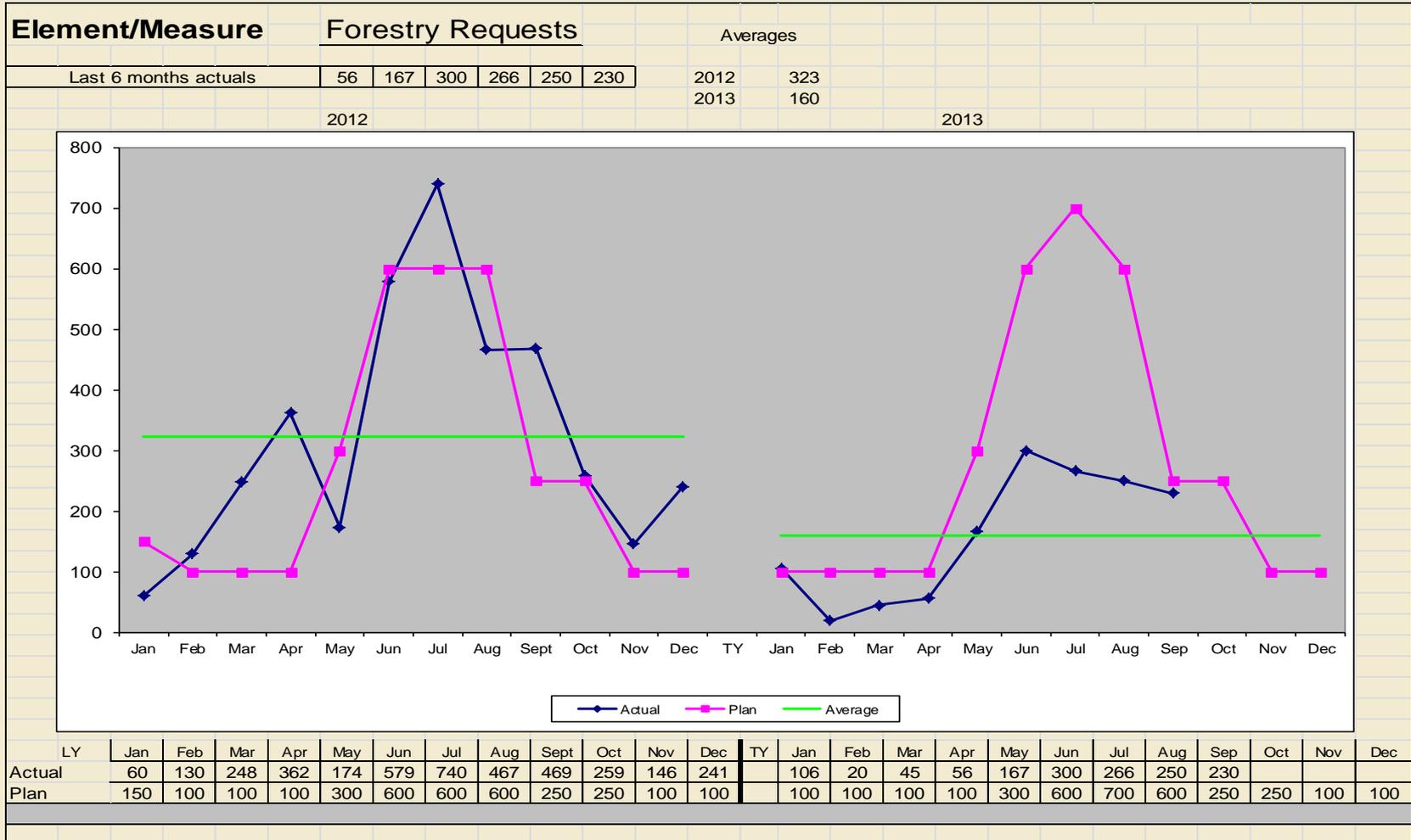
Public Works - Street & Transportation

Forestry – Open Requests



Public Works - Street & Transportation

Forestry – Total Requests



Public Works - Street & Transportation

Storm-Water Maintenance – Kent Creek Diversion Channel



Public Works - Street & Transportation

Snow & Ice Preparation

Out With The Old >



< In With The New

Public Works - Street & Transportation

Snow & Ice Preparation



Maintenance

New for 2013
Anti-Icing



Public Works - Street & Transportation

Snow & Ice Preparation

- Action Items
 - ✓ Update plow & salt maps – Completed 9/27
 - ✓ Salt route adjustments and driver assignment – Complete by 10/09
 - ✓ Pre-Season equipment maintenance – Complete by 10/15
 - ✓ New equipment training – Complete by 11/01
 - ✓ Meet with plowing contractor – Complete by 11/01
 - ✓ Distribute snow manuals to Aldermen – Complete by 11/1
 - ✓ Review Press Release protocol with Public Information Officer and staff for any changes in format.

- New for 2013/2014 Snow Season
 - ✓ Anti-icing applications (bridges & overpasses)
 - ✓ Outsource sidewalk snow removal and salting adjacent to City properties.
 - ✓ Possible outsourcing of municipal parking lot salting.
 - ✓ Favorable salt pricing (\$56.52 per ton; lowest in 5 years).

Public Works - Street & Transportation

Achievements

- Tree planting is progressing. Anticipate between 600 and 700 new trees planted in 2013. Already have 650 potential sites identified for 2014.
- Open pothole requests are trending in a positive direction.
- Snow & Ice preparations are nearly completed.
- Chainsaw safety and OSHA training completed within the Division.
- Drainage improvements to dry dams and diversion channel.

Public Works - Street & Transportation

Areas for Improvement

- Tree pruning – Although progress is being made, 673 requests remain open.
- Tree Planting – CBD plantings have been more labor intense than anticipated.
- Creek Maintenance has slowed in 2013 due to other priorities and staffing levels.

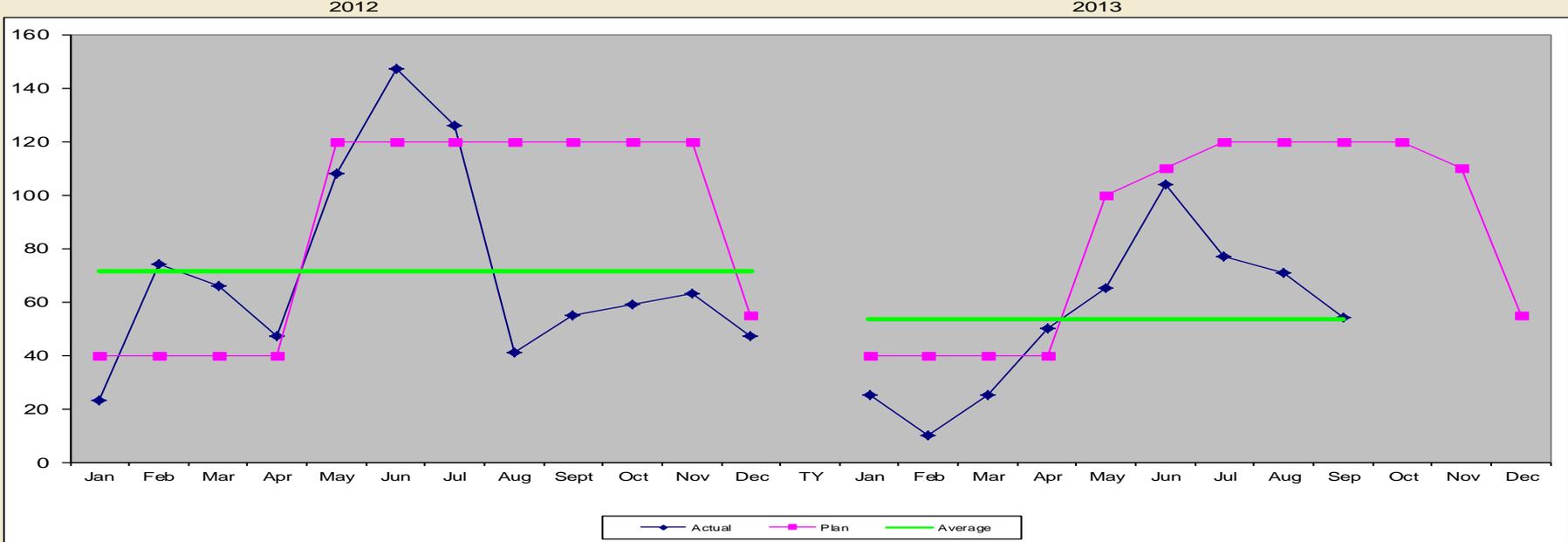
Transportation & Properties- Graffiti

2013 YTD Dashboard

RockStat Trend Graph

Date Oct 13 Name Kwame Calvin
 Operation Properties

Element/Measure		Graffiti Calls						Averages				Goal / Target	
2012	Last 6 months actuals	126	41	55	59	63	47	2011	2012	2013	2013	1st 6 months	2nd 6 months
								89	71	53	2013	67	67



LY	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	TY	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
Actual	23	74	66	47	108	147	126	41	55	59	63	47		25	10	25	50	65	104	77	71	54			
Plan	40	40	40	40	120	120	120	120	120	120	120	55		40	40	40	40	100	110	120	120	120	120	110	55

Transportation – Graffiti

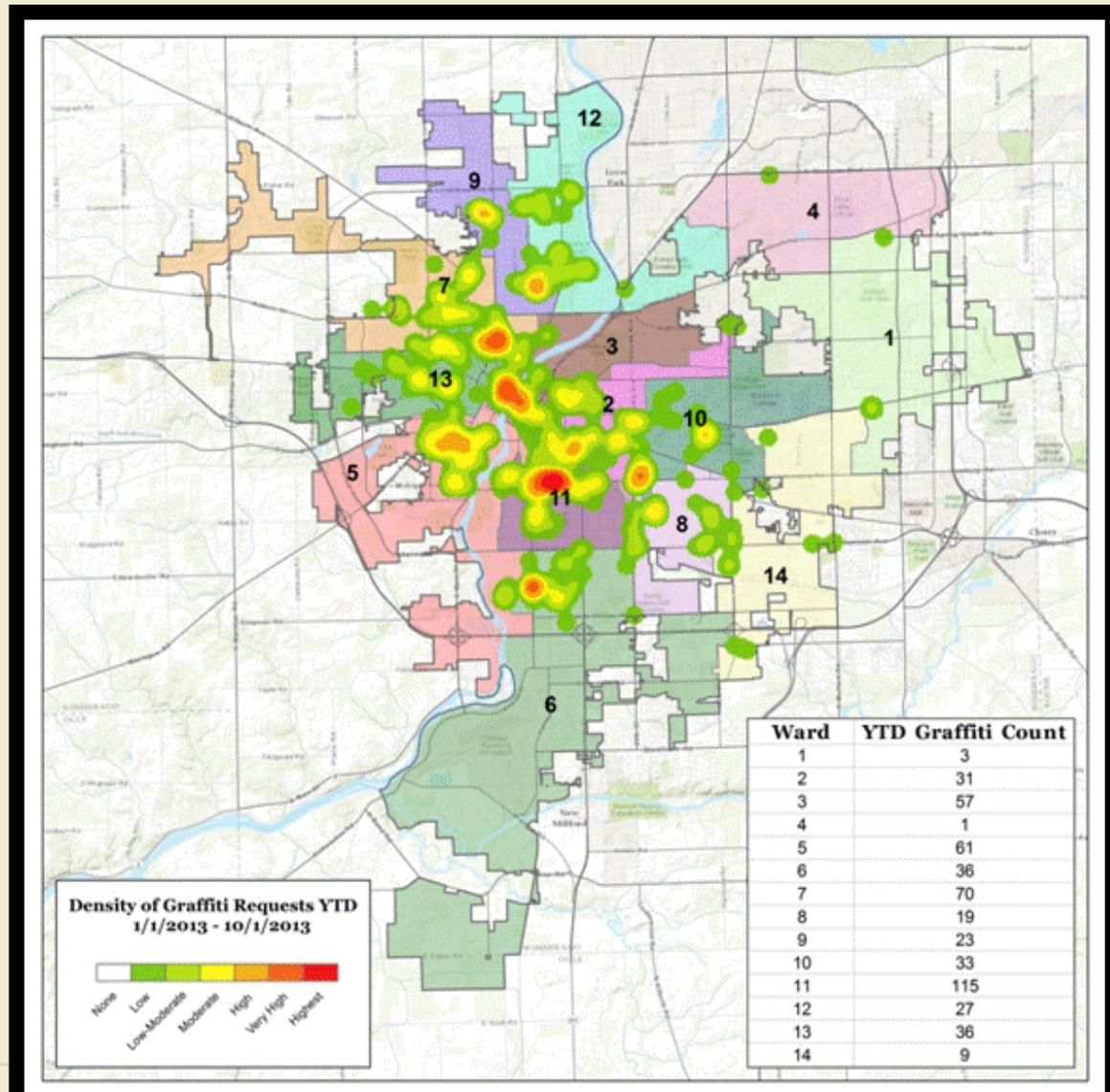


- We have a 25% reduction in graffiti cases. **(480)** cases in the first 9 months this year compared to **(687)** in the first 9 months of 2012.
- We currently have 1 open graffiti cases as of (10/2/13). Over 70% of our graffiti cases have been Gang graffiti.
- Our highest month for graffiti cases for this year is **104** (Jun) compared to **147**(Jun) in 2012.
- We are Averaging **(53)** cases a month for the first 9 months this year compared to **(76)** in 2012
- We are averaging **(1.8)** days removal time on a goal of **(3)** days removal time.



Transportation & Property- Graffiti

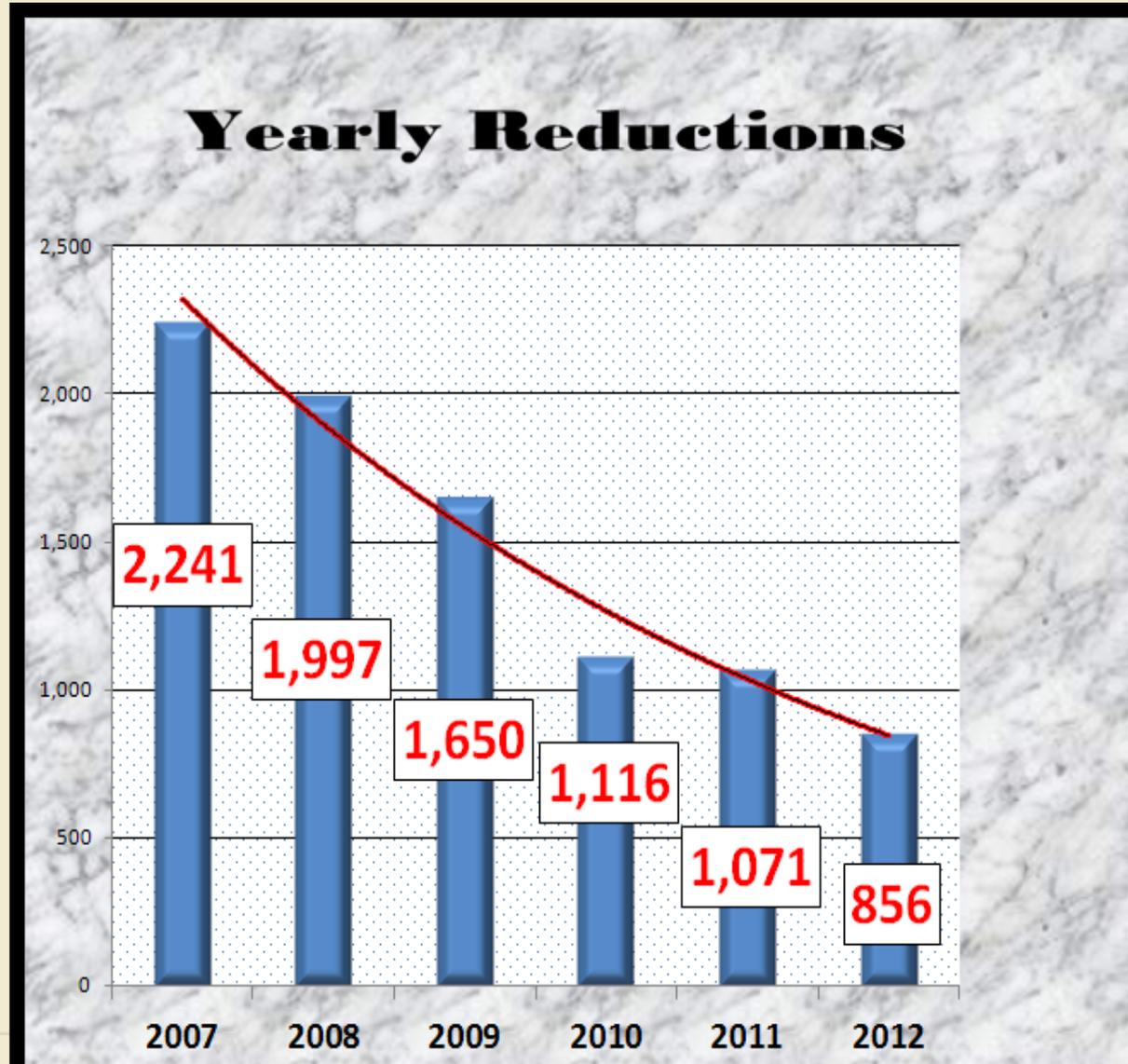
- Ward 11 has the highest amount of graffiti cases(**115**)
- Ward 4 has the lowest amount of graffiti cases than any other ward. (**1**)
- Ward 11 has almost as many cases as Wards 1,2,4,6,8, 9,10,14 combined (**119**)



Transportation & Property- Graffiti

Graffiti Cases

62 %
reduction
since
2007



http://www.ci.rockford.il.us/service-requests.aspx

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Service Requests

THE CITY OF ROCKFORD ILLINOIS, USA

Home News Mayor's Office Living In Rockford City Departments Wards & Aldermen City Services How Do I? Bill Pay Employment Public Safety

Service Requests

Search

How Do I?

SERVICE REQUESTS

- Report a Drainage Inlet Problem
- Report a Fence Dumpster Sign Violation
- Request Hydrant Permit and Meter

Report Drainage Inlet Problem

Report a Fence, Dumpster, or Temporary Sign Violation

Report Graffiti

Request Hydrant Permit and Meter

Report a Sanitation Violation

Report a Pothole

Report a Private Property Parking Violation

Report a Sidewalk Problem

Report a Streetlight Problem

Report a Street Sign Problem

Request New Water Service Hook-Up

Request Water Service

Request a Weed Abatement Service

Other

Page last updated: 2/28/2011 1:43:36 PM

http://www.ci.rockford.il.us/forms/report-graffiti.aspx

Graffiti Hotline 815-961-3243

Transportation & Properties-Graffiti

Achievements

- We are averaging **(1.8)** day removal time on a Goal of **(3)** days removal time.
- We have a **25%** reduction city wide in graffiti this year.
- Only **(10)** graffiti cases in Feb. lowest stats to date.
- Decline in graffiti for the last 6 straight years. **(2241)** cases in 2007. **(852)** cases in 2012.

Transportation & Properties-Graffiti

Areas of Improvement

➤ Wards 5, 7 & 11 account for 51 % of all graffiti cases.

Water Division

PRESENTED BY:
Tim Holdeman, Water Superintendent

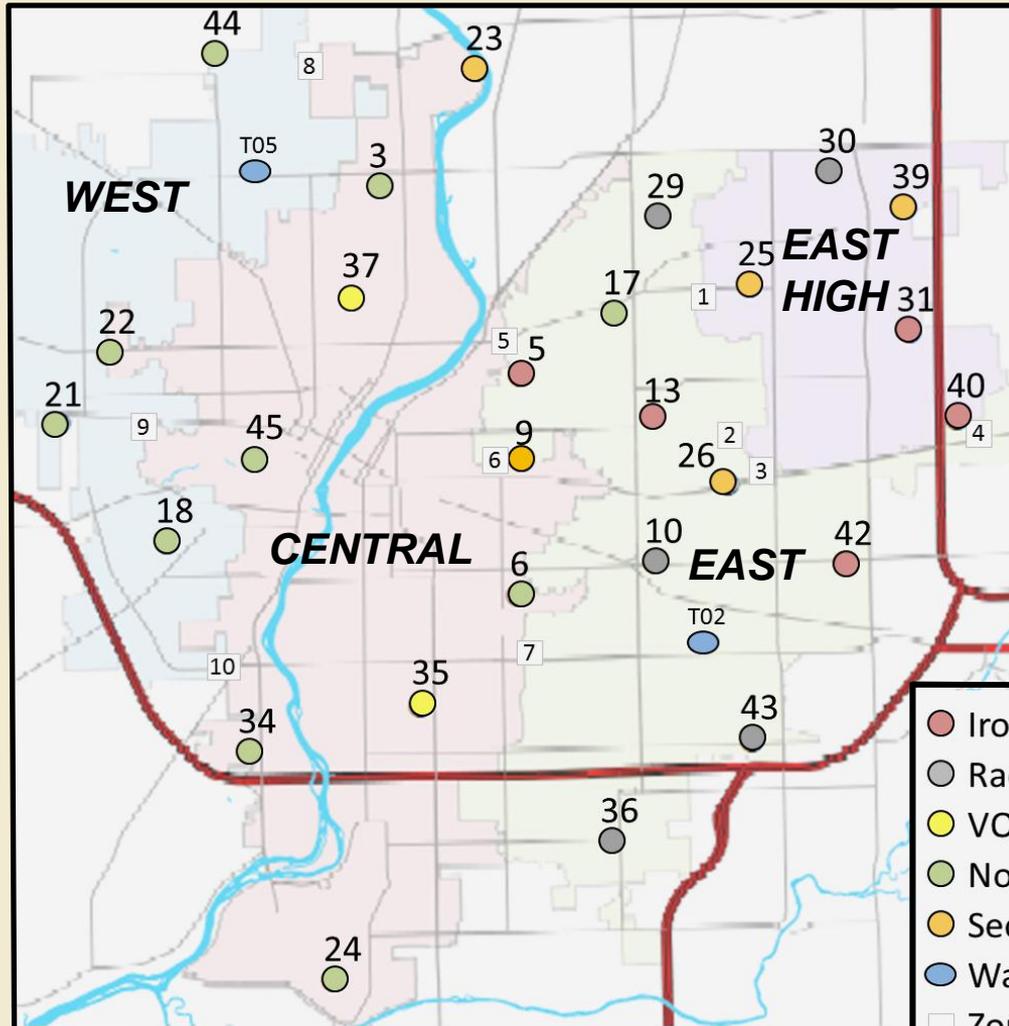
Public Works – Water Division

Scorecard

Monthly Performance		2013 Monthly Target	Apr	May	Jun	Jul	Aug	Sep	
Water Operations	Distribution	Emergency Repair Time (hours)	2	0.8	0.7	2.2	0.4	0	0.3
		% of Total Repairs That Are Planned	80%	72%	69%	65%	69%	74%	82%
		Emergency JULIE Locate Response Time (hrs)	1	0.5	0.5	0.5	0.5	0.5	0.5
		Backlog of Non-Emerg Repairs (Weekly Avg)	25	11	23	82	84	104	73
		# of Winter Backlog Jobs	130	139	45	17	6	0	0
		Water Main Flushed (mi)	20	18	68	67	43	43	2
	Customer Service	Average # of Days to Correct Meter Problem	30	20	23	35	21	27	35
		# of Days for First Available Scheduling	3	0.6	0.8	0.5	1.9	0.9	2
		% of Citizens Receiving 1st Choice Scheduling	90%	99%	98%	98%	94%	97%	92%
	Production	% Meeting Demand for Water Pumped	110%	197%	140%	141%	146%	150%	150%
		Service Pressure Excursions	100	54	29	45	15	33	29
		% of Total Maintenance Hrs Available	70%	70%	59%	46%	50%	52%	50%
		# of Water Quality Complaints	5	1	1	0	1	3	0
		% of Total Production from Rehabed Wells	80%	86%	86%	84%	84%	86%	86%
	Financial	Total Amt Past 30 Days Due as % of Revenue	5%	3.3%	4.0%	3.4%	-	3.4%	3.6%
		Operating Revenue, % of Plan	95%	92%	84%	103%	102%	74%	108%
		Number of New Water Connections	8	6	3	0	5	2	3

Public Works – Water Division

Water Production Facilities



WEST

3 Non-treatment

CENTRAL

8 Non-treatment

2 VOC-treatment

EAST

2 Non-treatment

3 Iron-removal

4 Radium-removal

EAST HIGH

2 Non-treatment

2 Iron-removal

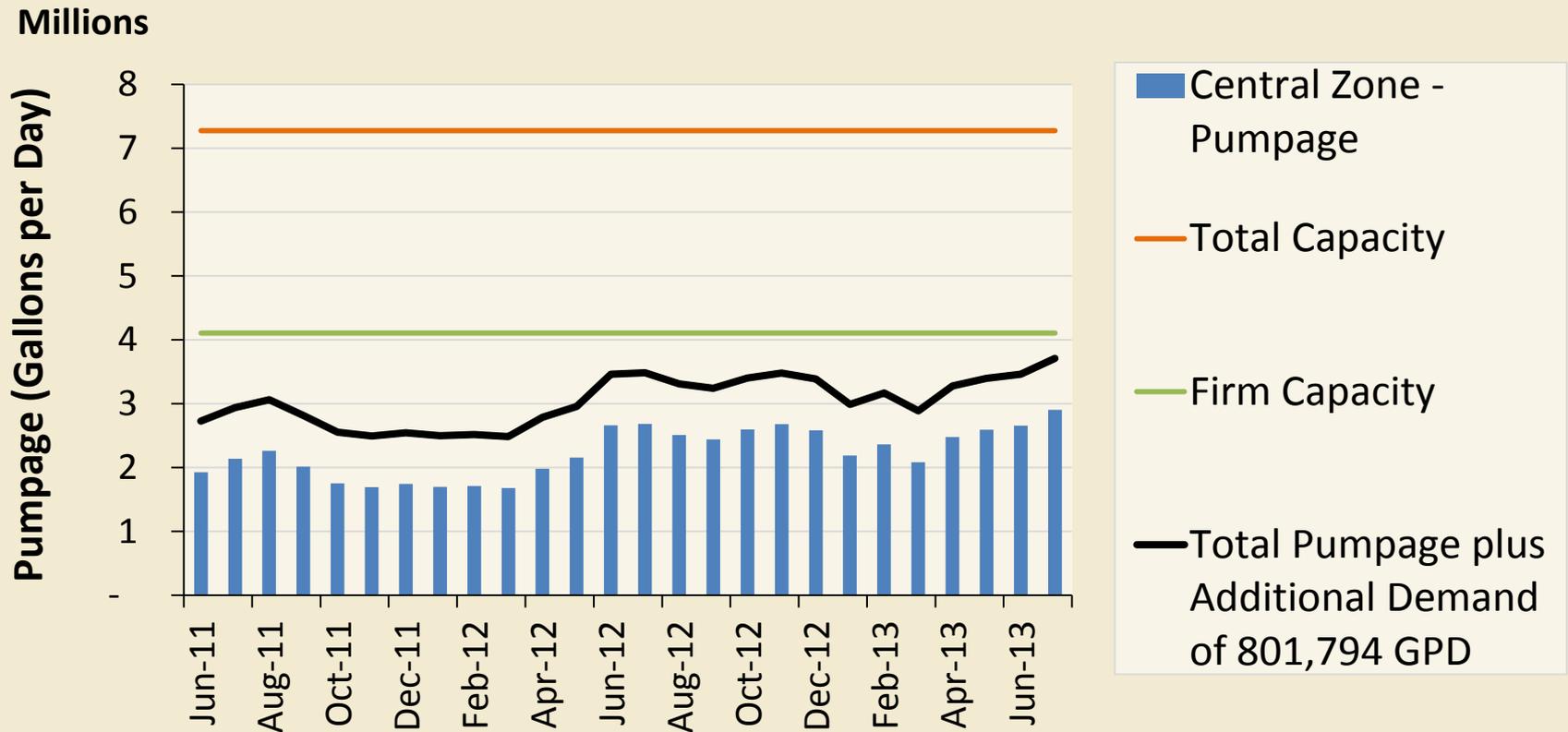
1 Radium-removal

27 Total

Public Works – Water Division

Water Supply Availability Evaluation

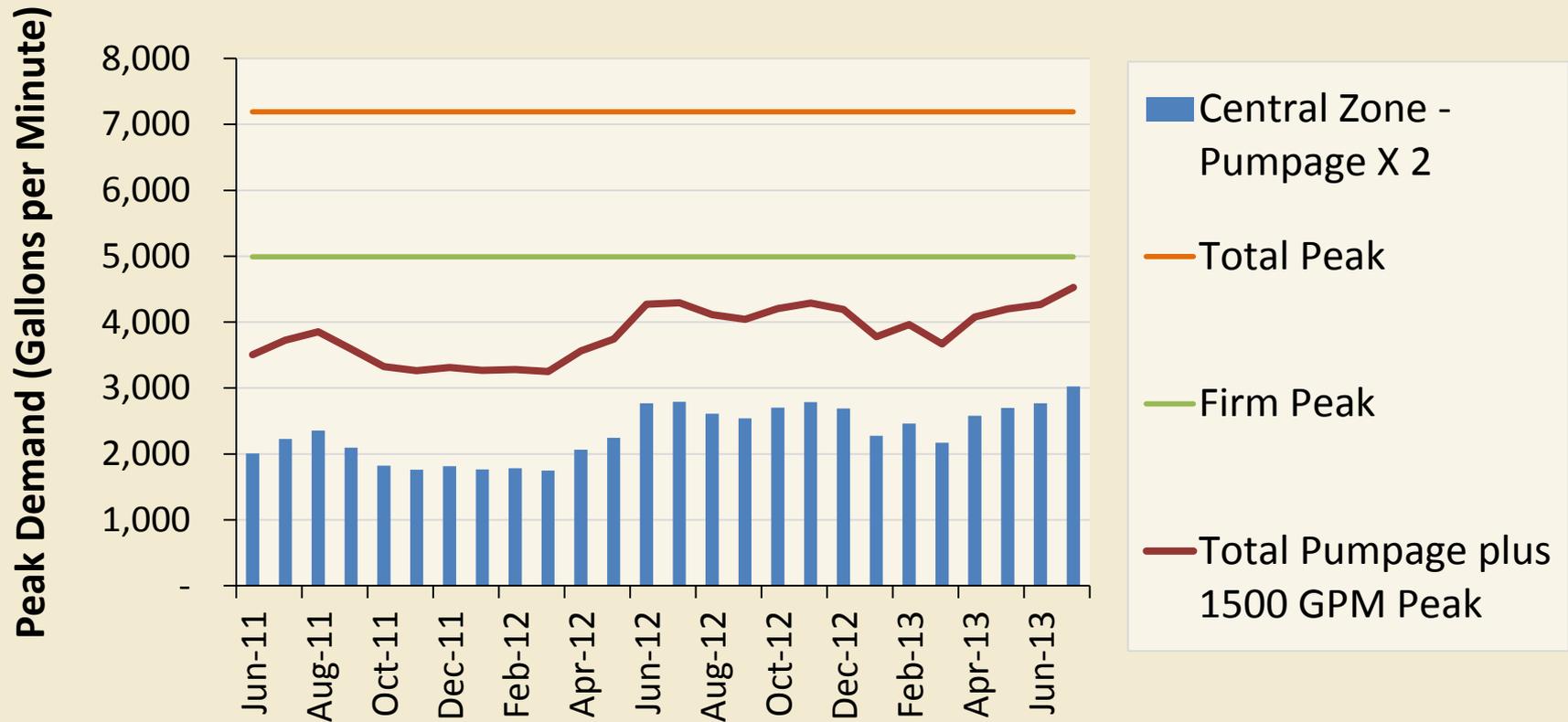
Capacity Available to Meet Additional 801,794 GPD from
28xx Springfield Road



Public Works – Water Division

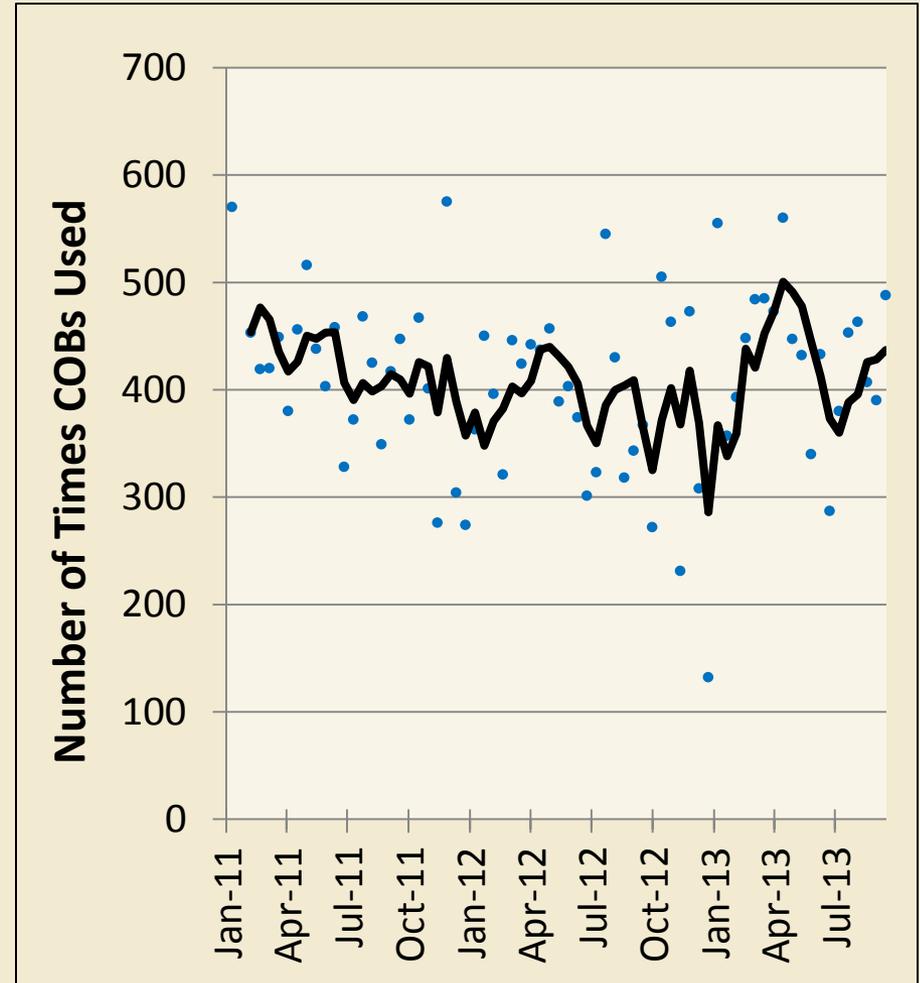
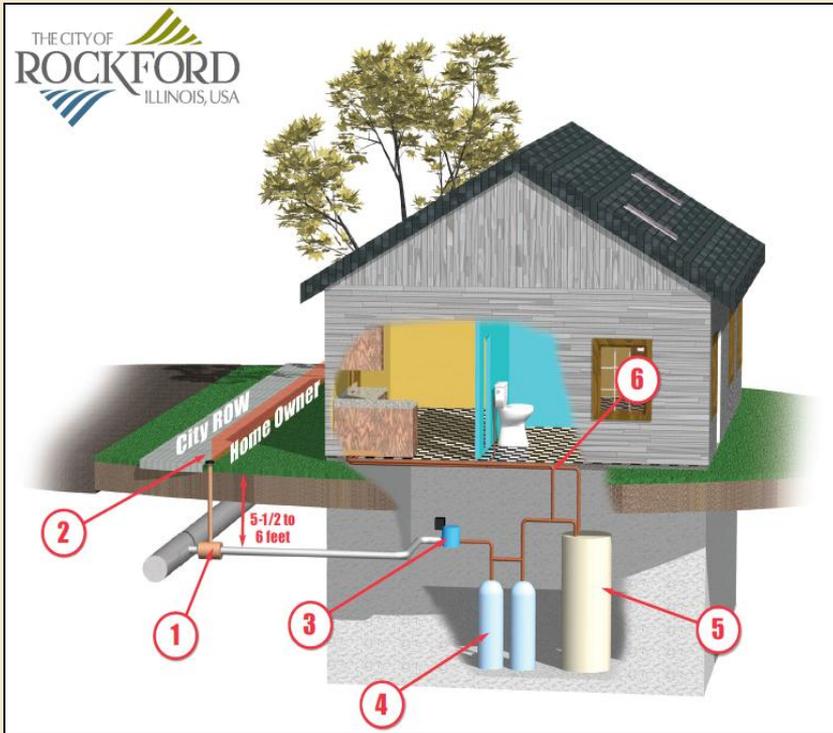
Water Supply Availability Evaluation

Capacity Available to Meet Additional Peak Demand of 1500 GPM from 28xx Springfield Road



Public Works – Water Division

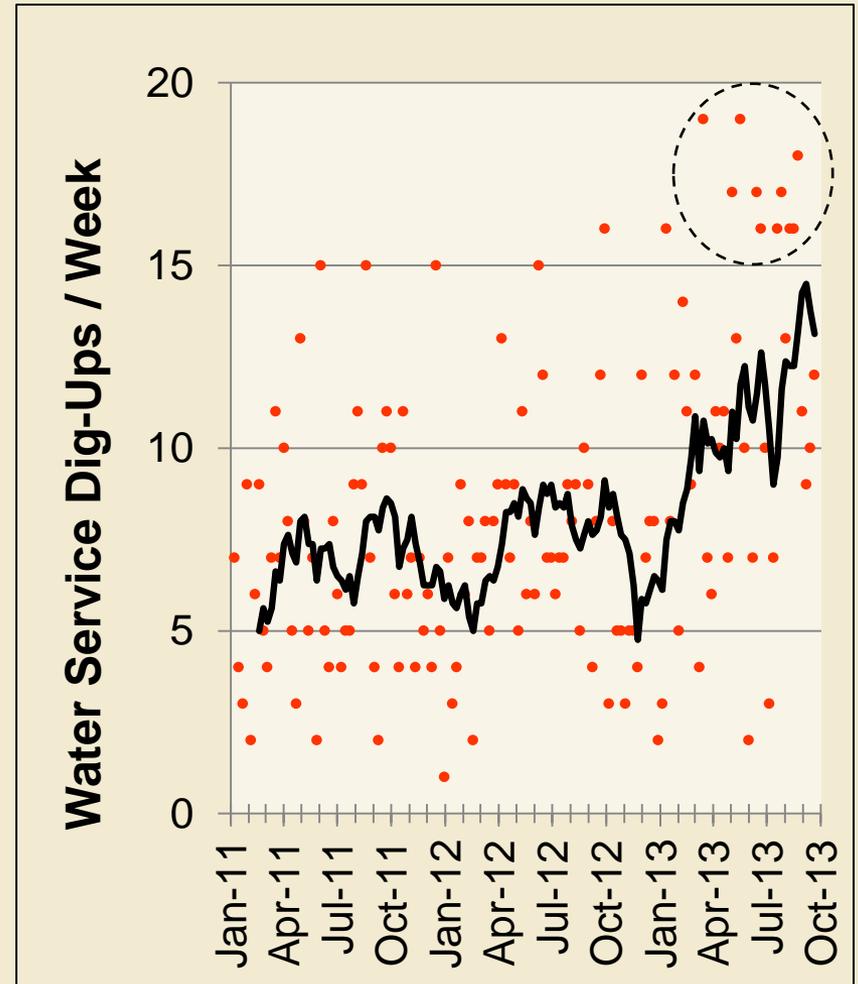
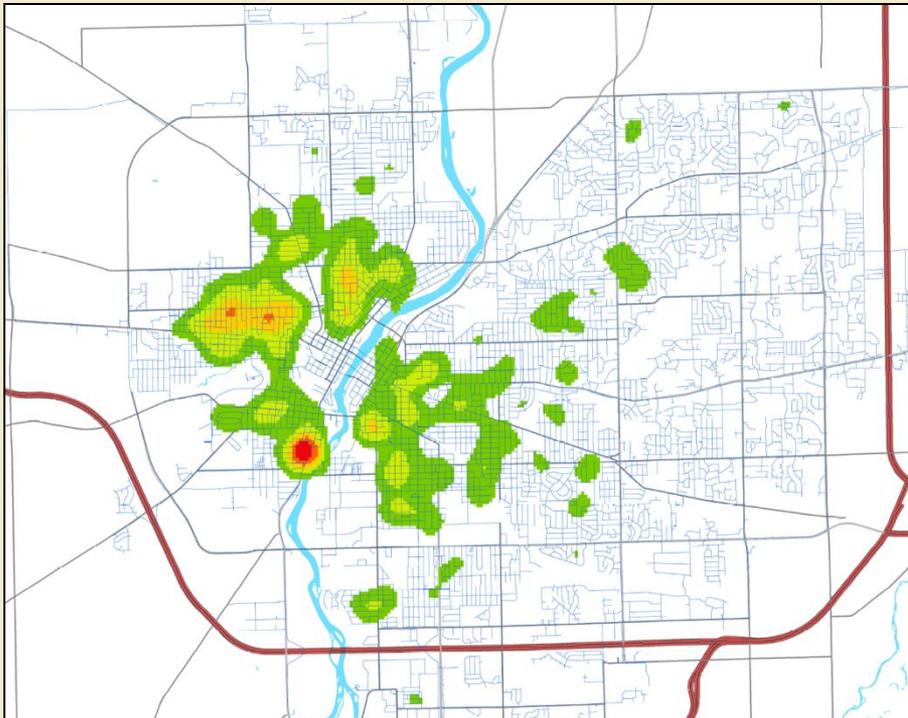
Water Service Valve Usage



Public Works – Water Division

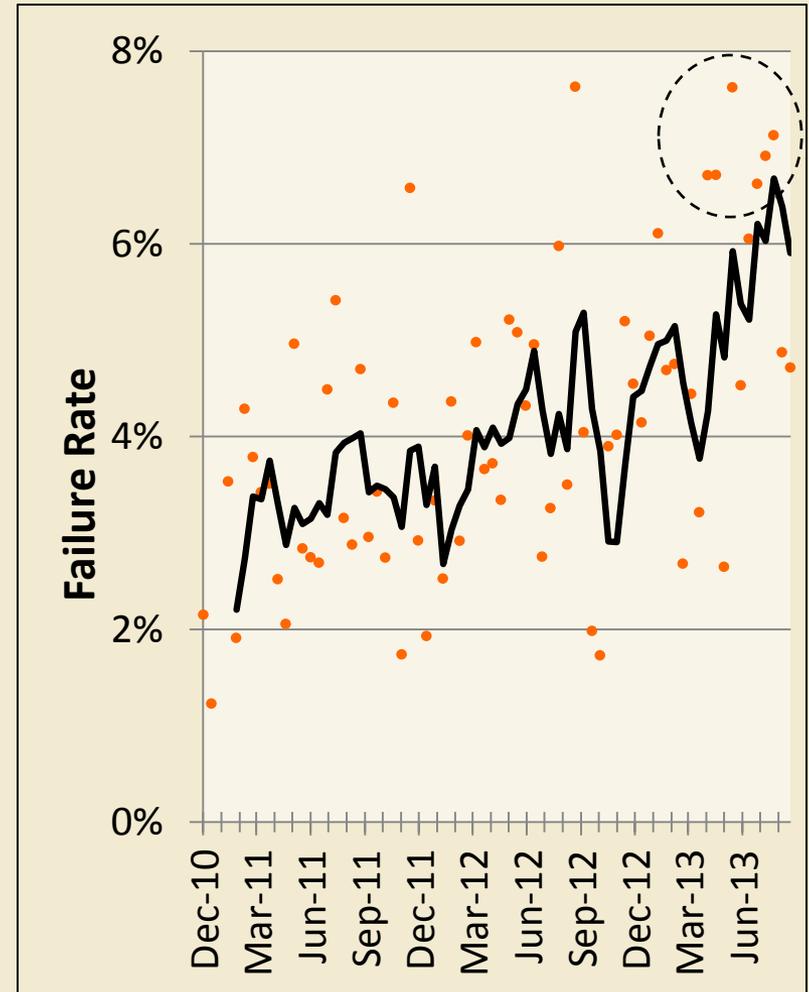
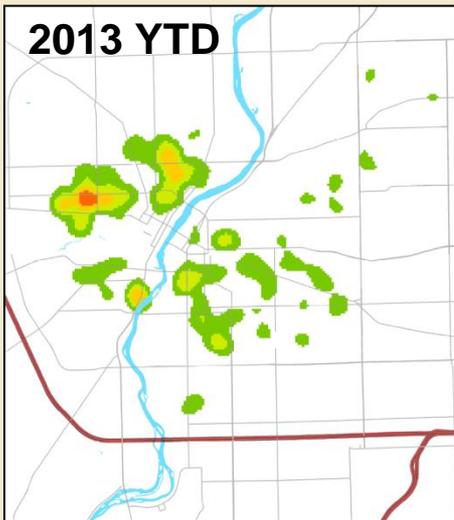
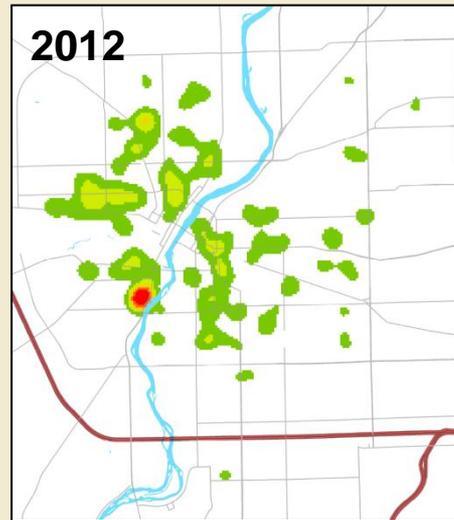
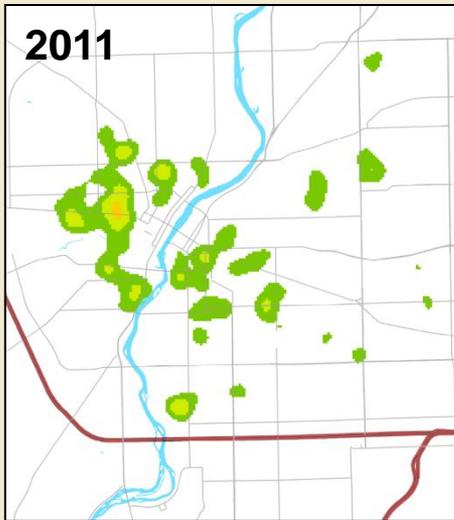
Water Service Valve Repairs

Location of Water Service Dig-Ups
2011 – 2013 YTD



Public Works – Water Division

Water Service Repairs



Public Works – Water Division

Achievements

- Excellent Quality, Sufficient Supply & Stable Pressure
- Secondary Wells (EPA Mandate) – Bid Opening
- Water Division Environmental Lab Proficiency Test
- Energy Demand/Response Reduction Event
- Training (Chemical Feed Pumps, SCADA, Control Valves, Supervisory)
- AWWA Governance (A. Bernard, K. Saunders)

Public Works – Water Division

Areas of Improvement

- Drinking Water Treatment Residuals Management
- Backflow Prevention Survey
- S. E. Rockford Superfund Water Hook-Ups
- Meter Reading Equipment Upgrades
- Water Rate Study – Cost of Service

Engineering Division

PRESENTED BY:

Mark Lattner – Water Engineer

Marcy Leach, Engineering Operations Manager

Public Works – Engineering Division

Scorecard

Monthly Performance		2013 Monthly Target	Apr	May	Jun	Jul	Aug	Sep
Engineering	# of Site Plans Reviewed	7	6	12	10	4	11	13
	% of Site Plans Reviewed in less than 14 days	95%	100%	100%	100%	100%	100%	100%
	# of Development Plans Reviewed	1	0	14	1	2	3	0
	% of Develop. Plans Reviewed in less than 21 days	95%	NA	100%	100%	100%	100%	NA
	# of ROW Permits Issued	100	170	70	150	71	132	164
	% of ROW Permits Issued in 1 day	95%	99.4%	97.1%	100.0%	100.0%	98.5%	98.8%
	# of Driveway Permit Issued	10	6	20	8	19	13	15
	% of Driveway Permits Approved in 1 day	95%	100%	100%	100%	100%	100%	100%
	Industrial High Risk Inspections On Site	2	0	2	9	8	10	10
	Erosion Control Inspections On Site	5	6	4	35	37	60	20
	Illicit Discharge Investigations	1	1	2	2	4	0	2
	NPDES Permit Water/Stormwater Samples Taken	2	5	10	9	0	5	0

Public Works - Engineering Division

Projects Scheduled for 2013 Completion



North Main Street /Auburn Street Roundabout



Neighborhood Program



Morgan Street Bridge



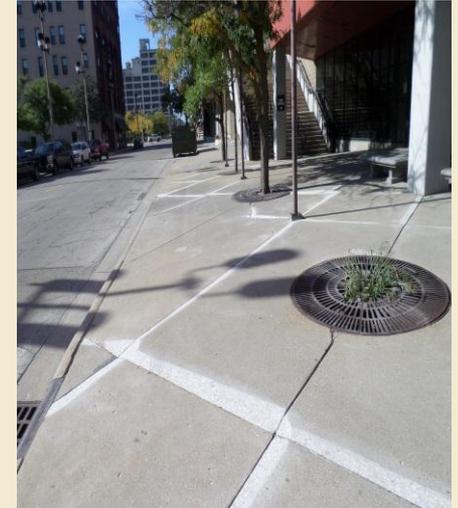
East State Street Resurfacing

Public Works - Engineering Division

Projects Scheduled for 2013 Completion



Sidewalk
Program



Watermain Corrosion Study

Water Projects



Well #37 GAC
Improvements

Drainage Projects



Public Works - Engineering Division

Projects Under Construction Future Completion

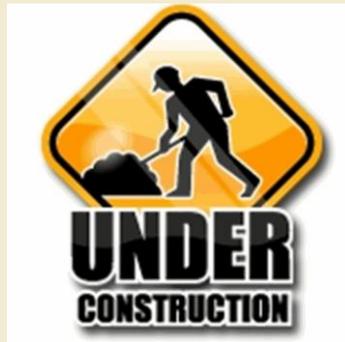
- ❖ South Main Street
- ❖ West State Street
- ❖ North Main Street



South Main Street



West State Street



Public Works – Engineering Division

Storm Water System



Failing concrete
drainage channels
constructed late 1930s

Public Works – Engineering Division

Storm Water System



Charles St. Box Culvert

Repairs needed throughout the top and bottom of the structure

Keith Creek Repairs/Widening

Failing walls throughout from 20th St to 5th St. Channel constructed late 1930s



Public Works – Engineering Division

Storm Water System



Lack of Funds for Maintenance of Detention Ponds

- Trees behind fence are in detention pond
- Trees & silt in concrete channel
- Pond not fully constructed

Inlet Cleaning Program cut in 2009 to reactive and no longer proactive



Public Works – Engineering Division

Achievements

- Completed the traffic sign inventory including the retroreflectivity ratings
- Created master sidewalk list and layer in GIS to track sidewalk repairs which will be updated with the sidewalk inventory recently completed
- Completed the railroad and bridge layers in GIS

Public Works – Engineering Division

Areas of Improvement

- Increased landscape maintenance budget for corridor improvement projects
- Increased budget for storm system improvement projects

Thank you