

ROCKSTAT

FEBRUARY 12, 2015

Public Works Dept.

PRESENTED BY:

Mark Stockman – Street Superintendent

Tim Holdeman – Water Superintendent

Street & Transportation Division

Mark Stockman
Street & Transportation Superintendent

Street & Transportation

Follow Up Question

TOTAL POTHOLE REQUESTS VS. INTERNALLY GENERATED				
	Total Requests	Citizen	Internal Requests	% of Total
2014 Arterial Requests	979	716	263	27%
2014 Residential Requests	2062	1599	463	22%
2014 Total Requests	3041	2315	726	24%

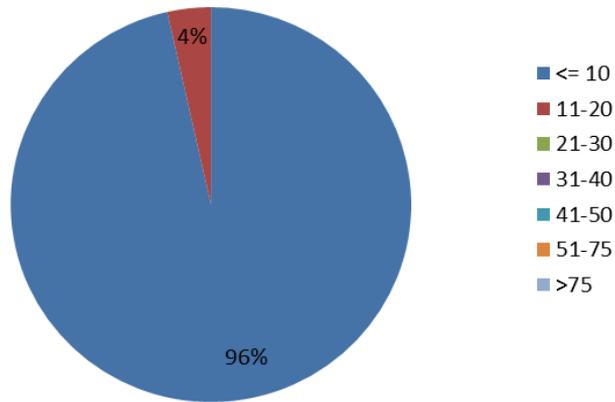
Street & Transportation Dashboard

		2015 Monthly Target	Jan	Feb	Mar	Apr
Street Operations	Unresolved Pothole Requests	150	9			
	Arterial Pothole Req. - % Completed <= 10 Days	90%	96%			
	Res. Pothole Req. - % Completed <= 30 Days	90%	100%			
	# Trees Trimmed	200	255			
	# Trees Removed	120	87			
	# Trees Planted - Monthly Average	140				
	Open Forestry Prune or Removal Requests	150	17			
	Open Forestry Requests - Average Days Open	150	110			
	Total Requests	600	381			
	Total Open Requests	300	74			
Traffic Operations	% of Graffiti Requests removed in ≤ 5 days	95%				
	% Signals Repaired Compared to Reported	95%	99%			
	% Signals Replaced Compared to Reported	95%	100%			
	% of Signal Bulb Outages Responded in ≤ 24 hrs	95%	96%			
	% of City Street Light Outages Responded in ≤ 5 day	95%	93%			
	% Sign Repaired/Replace to Reported	95%	100%			
	% Signs Repair/Replace Responded in ≤ 5 days	95%	100%			

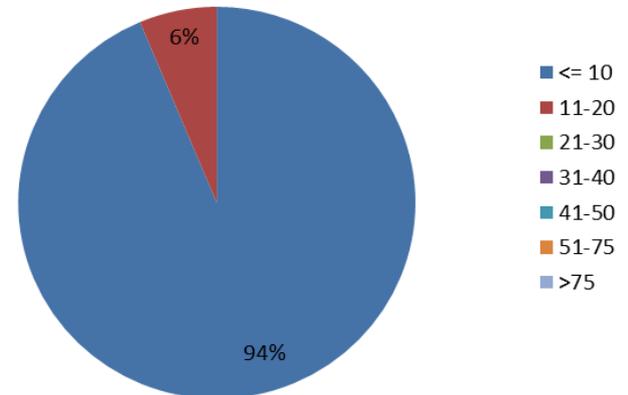
Street & Transportation

Arterial & Residential Patching

PATCH-RES-STR
1/1/2015 - 2-1-2015
Closed as Done



PATCH-RES-STR
1/1/2015 - 2-1-2015,
Closed as Done



Street & Transportation

Snow & Ice

January 2015 (Internal use only)

Statistics	1/3	1/10	1/17	1/24	1/31	January Total	Season Total
Salt on Hand end of week (Tons)	11,990	9,814	9,814	9,443	8,872	8,872	N/A
Salt Purchased (Tons)	0	0	0	0	0	0	0
Salt Used (Tons)	0	2,176	0	371	538	3,085	5,447
Arterial Spreading Operations	0	3	0	1	1	5	9
Residential Spreading Operations	0	0	0	1	0	1	3
Snow Accumulation	0.0	7.3	0.0	0.3	0.7	8.3	11.8
Plowing Operations	0	3	0	0	0	3	3
Snow Removal Operations	0	0	0	0	0	0	0
Employees in Field	0	25	0	25	25	75	175
Prevailing Wage	\$40.53	\$40.53	\$40.53	\$40.53	\$40.53	\$40.53	\$40.53
Arterial Spreading/Plowing Operations-Labor	\$0.00	\$83,086.50	\$0.00	\$7,092.75	\$6,839.44	\$97,018.69	\$107,136.69
Residential Spreading/Plowing Operations-Labor	\$0.00	\$0.00	\$0.00	\$5,066.25	\$0.00		\$9,119.00
Total City Plowing Operations - Labor	\$0.00	\$83,086.50	\$0.00	\$12,159.00	\$6,839.44	\$102,084.94	\$121,321.94
Fuel Costs - Diesel for Vehicles @ \$ 3.16 gal.	\$0.00	\$29,151.00	\$0.00	\$4,266.00	\$2,399.63	\$35,816.63	\$48,880.63
Equipment Failure - Breakdowns	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Salt Total @ \$66.95 a Ton	\$0.00	\$145,683.20	\$0.00	\$24,838.45	\$36,019.10	\$206,540.75	\$439,268.31
De-icing Liquid Purchased @ \$ 1.35 gal.	\$0.00	\$4,250.00	\$4,250.00	\$4,250.00	\$0.00	\$12,750.00	\$29,750.00
Total City Cost	\$0.00	\$262,170.70	\$4,250.00	\$45,513.45	\$45,258.17	\$357,192.32	\$639,220.88
Contractor Plowing Cost	\$0.00	\$365,145.50	\$0.00	\$0.00	\$0.00	\$365,145.50	\$365,145.50
Grand Total	\$0.00	\$627,316.20	\$4,250.00	\$45,513.45	\$45,258.17	\$722,337.82	\$1,012,472.38
Cost Per Event (Average)	#DIV/0!	\$209,105.40	#DIV/0!	\$45,513.45	\$45,258.17	\$144,467.56	\$112,496.93
Cost Per Inch of Accumulation	#DIV/0!	\$85,933.73	#DIV/0!	\$151,711.50	\$64,654.53	\$87,028.65	\$85,802.74
Snow Ordinance Tickets (PCO's)	0	0	0	335	0	335	335
Hansen Requests	0	0	0	221	22	243	243

Street & Transportation

Snow & Ice

January 2014 (Internal use only)

Statistics	1/4	1/11	1/18	1/25	2/1	January Total	Season Total
Salt on Hand end of week (Tons)	4,925	4,105	4,684	2,316	1,490	1,490	0
Salt Purchased (Tons)	2,000	1,000	1,000	1,000	0	6,000	6,000
Salt Used (Tons)	2,992	1,820	421	3,368	826	9,427	15,510
Arterial Spreading Operations	4	2	3	5	2	16	25
Residential Spreading Operations	0	0	0	0	0	0	5
Snow Accumulation	12.8	1.0	1.0	6.5	4.0	25.3	37.3
Plowing Operations	2	0	0	2	2	6	8
Snow Removal Operations	0	0	0	0	1	1	1
Employees in Field	169	75	75	175	50	544	869
Prevailing Wage	\$39.35	\$39.35	\$39.35	\$39.35	\$39.35	\$39.35	\$39.35
Arterial Spreading/Plowing Operations-Labor	\$43,560.45	\$34,431.25	\$10,329.38	\$72,305.00	\$18,691.25	\$179,317.33	\$262,444.21
Residential Spreading/Plowing Operations-Labor	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$32,955.38
Total City Plowing Operations - Labor	\$43,560.45	\$34,431.25	\$10,329.38	\$72,305.00	\$18,691.25	\$179,317.33	\$295,399.59
Fuel Costs - Diesel for Vehicles @ \$ 3.16 gal.	\$16,619.63	\$0.00	\$3,732.75	\$26,129.25	\$6,043.50	\$52,525.13	\$99,628.13
Equipment Failure - Breakdowns	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Salt Total @ \$66.95 a Ton	\$200,301.01	\$121,849.00	\$28,206.04	\$225,487.60	\$55,287.31	\$631,130.96	\$1,031,080.11
De-icing Liquid Purchased @ \$ 1.35 gal.	\$4,450.00	\$4,450.00	\$4,450.00	\$4,450.00	\$4,450.00	\$22,250.00	\$44,500.00
Total City Cost	\$264,931.09	\$160,730.25	\$46,718.17	\$328,371.85	\$84,472.06	\$885,223.42	\$1,470,607.83
					\$77,268.75		
Contractor Plowing Cost	\$421,809.00	\$0.00	\$0.00	\$238,079.50	\$137,187.00	\$797,075.50	\$1,046,501.00
Grand Total	\$686,740.09	\$160,730.25	\$46,718.17	\$566,451.35	\$298,927.81	\$1,759,567.67	\$2,698,162.96
Cost Per Event (Average)	\$171,685.02	\$80,365.13	\$15,572.72	\$113,290.27	\$149,463.91	\$109,972.98	\$107,926.52
Cost Per Inch of Accumulation	\$53,651.57	\$160,730.25	\$46,718.17	\$87,146.36	\$74,731.95	\$69,548.13	\$72,433.90
Snow Ordinance Tickets (PCO's)	0	0	0	391	0	391	918
Hansen Requests	37	107	29	26	51	250	443

Street & Transportation

Achievements

- Only 9 unresolved pothole requests
- Snow operations have gone smoothly to date
- Continuing to make progress in Forestry operations
- Reasonably moderate winter has allowed all operations to maintain or improve upon their backlog of work
- Only 15 Graffiti cases in January (35 in January 2014)

Street & Transportation

Areas of Improvement

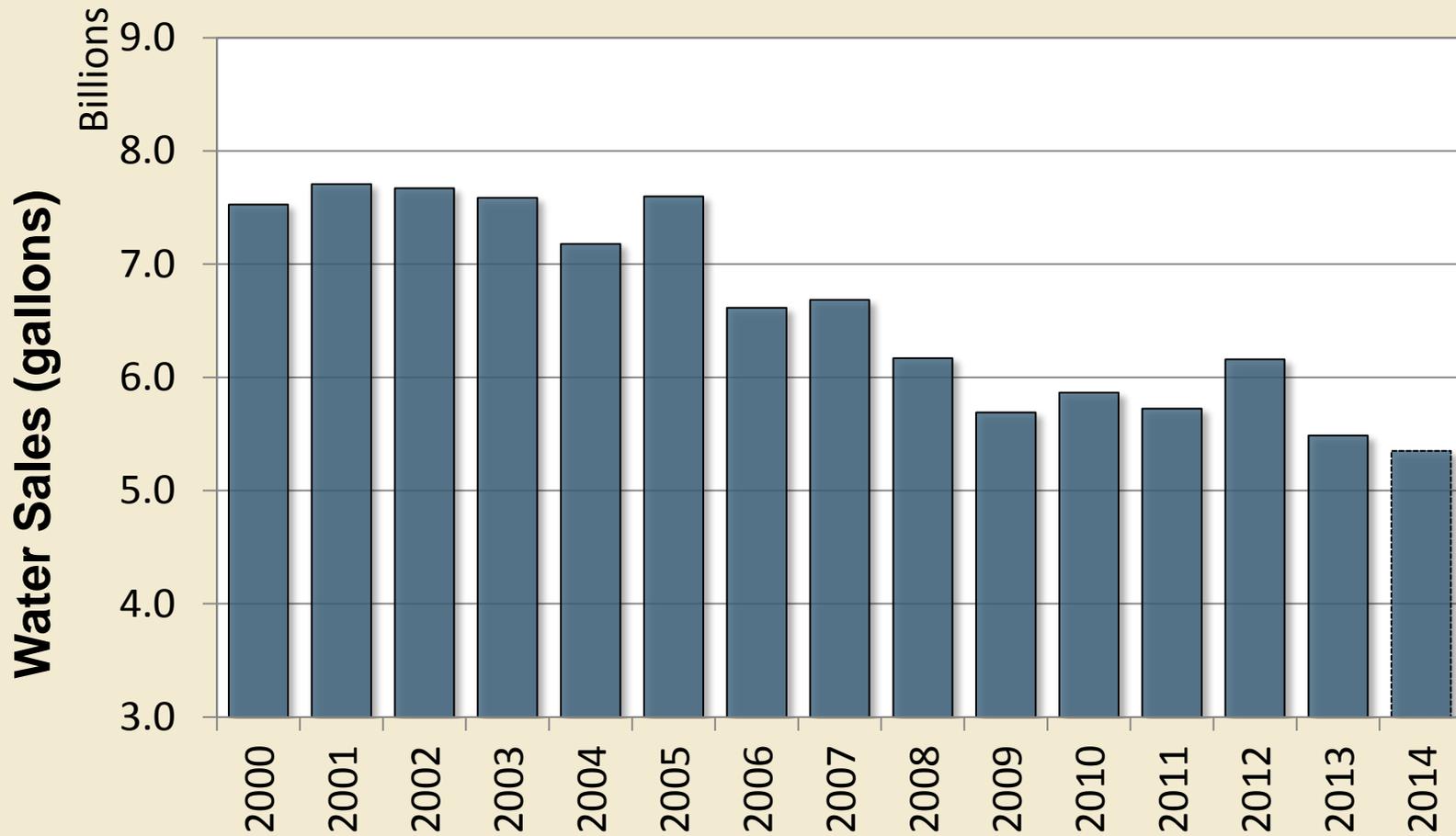
- Street Light Replacement from knockdowns
- Tree removals (weather permitting)
- Tree planting program

Water Division Follow Up

PRESENTED BY:
Tim Holdeman, Water Superintendent

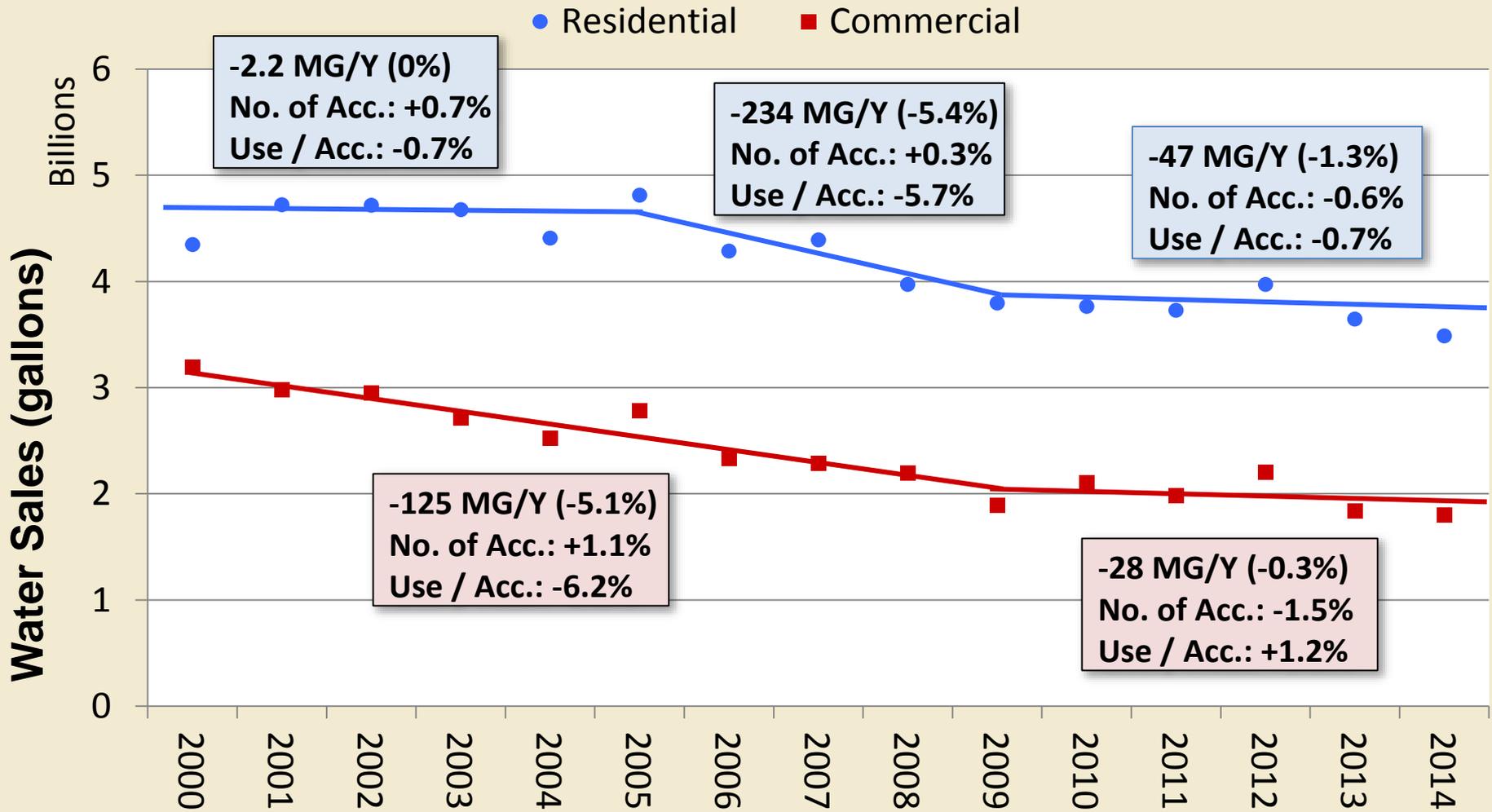
PUBLIC WORKS / WATER DIVISION

Water Sales and Revenue 2014



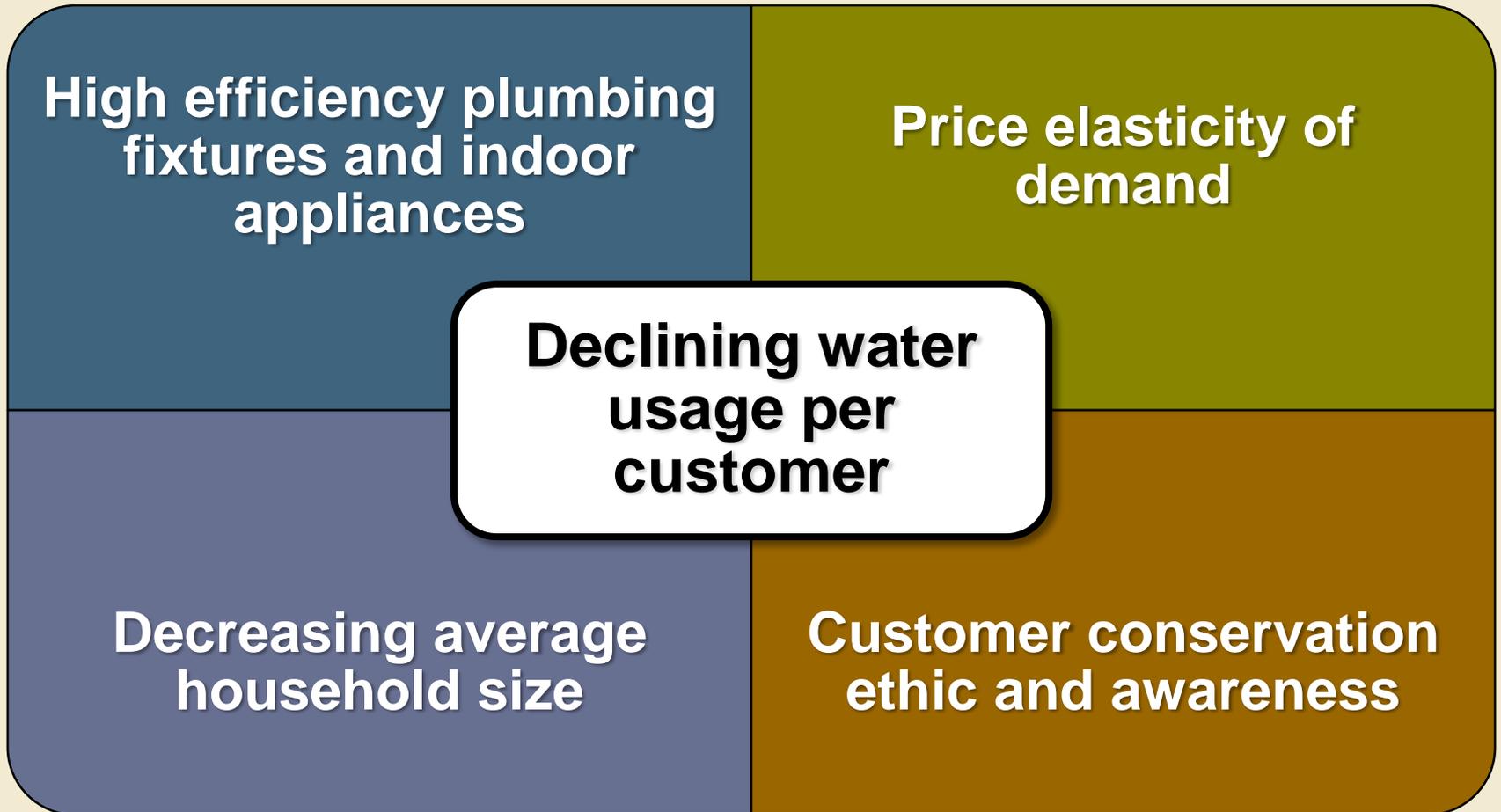
PUBLIC WORKS / WATER DIVISION

Water Sales 2000 - 2014



PUBLIC WORKS / WATER DIVISION

Water Sales



Community and Economic Development

PRESENTED BY:

Seth Sommer, Building Code Official

Mark Williams, Economic Development Manager

- Code Enforcement Improvement

- Neighborhood and Housing Improvement

- Community & Economic Development Department
Commercial Corridors
Key Strategic Initiatives

2015

- Global Trade Park - Land Use & Marketing Plan

- Central Planning Area

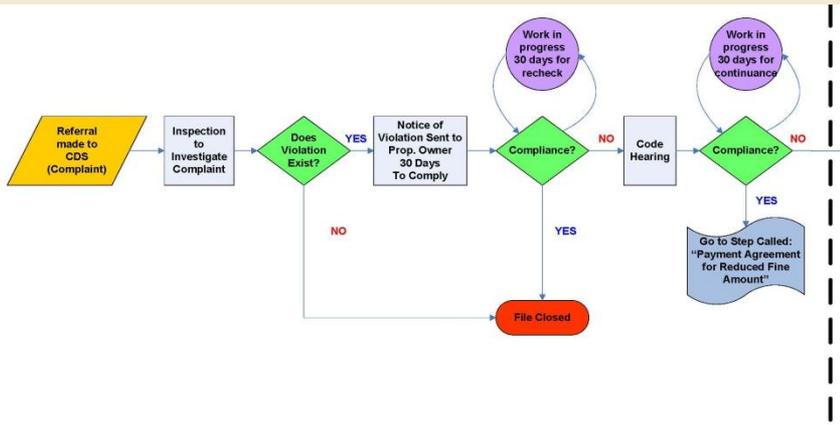
Construction & Development Services

PRESENTED BY:

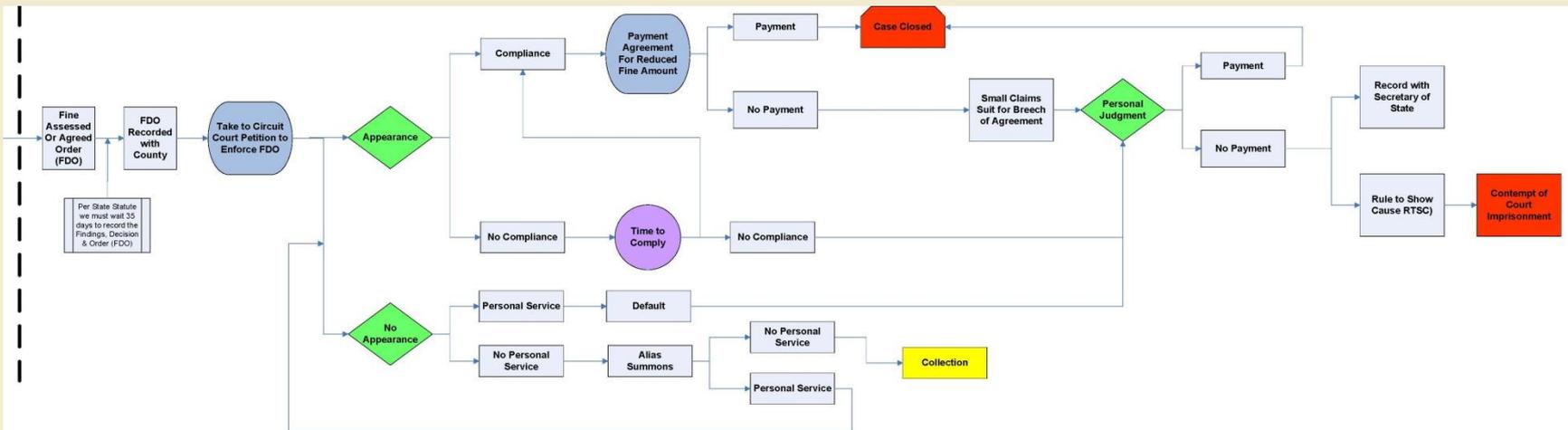
Seth Sommer – Building Code Official, Manager

CEDD - Construction & Development Services

Kaizen Event – Code Enforcement Process Improvement



- Collaboration of decision makers
- Pursuit of compliance & fine collection after code hearing



CEDD - Construction & Development Services

Rental Registry – Status & Challenges

- Every referral to our office is checked against the registry database to verify compliance. Properties presumed to be rental that are not registered are notified and investigated for prosecution purposes
- Improvements – Develop system for prosecuting multi-tenant properties without having to send an inspector for investigation; and
- Determine best approach to prosecute registered properties that are incomplete and/or missing required data; and
- Modify existing ordinance for new definition of properties required to register to eliminate loop-holes; and
- Automate notification process for code enforcement inspections

CEDD - Construction & Development Services

Vacant Property Registration

- Draft of Vacant Property Registration Ordinance circulated internally for review
- Evaluation of best practices inclusive of outsourcing services
- In process of drafting staff report for recommendations on implementation and enforcement



CEDD - Construction & Development Services

Planning Scorecard

	Current Trends					Performance	
	2014 AVG	Jan	2015 YTD	% Change vs. 2014		Goal 95%	Jan
Sign Permits	33	35	35	84%		7 Days	100%
Temp Signs	3	1	1	-67%		2 Days	100%
Fence	30	4	4	300%		3 Days	100%
Driveway	18	0	0	-		1 Day	-
Dumpster	3	4	4	-		3 Days	100%
Parking Lot	4	0	0	-		5 Days	-
Zoning Conf.	14	25	25	150%		5 Days	100%
Comm Plans	17	16	16	129%		14 Days	100%
Home Occ	0	0	0	-		5 Days	-
Tent. Plats	0	0	0	-		-	-
Final Plats	1	0	0	-		-	-
ZBA Items	4	3	3	200%		-	-
LAB Items	4	7	7	600%		-	-
# Annex	1	0	0	-		-	-

CEDD - Construction & Development Services

Building Scorecard 1 of 1

	Current Trends				Performance Measurement	
	2014 AVG	Jan	2015 YTD	% Change vs. 2014	Goal 95%	Jan
New 1&2 Fam	1	0	0	-	3 Days	0%
1+2 Acc. Det.	4	0	0	-	2 Days	0%
1/2 Add/Alt	34	22	22	57%	2 Days	87%
Comm/MF Plans	14	22	22	100%	14 Days	100%
Plum/Mech Plans	7	15	15	114%	14 Days	100%
Elec Plans	11	22	22	120%	14 Days	100%
Counter Permits	4	3	3	-50%	1 Day	100%
Demolition Permits	16	16	16	433%	2 Days	100%
Plumbing Permits	104	77	77	-8%	-	-
Stand Alone Plum	82	51	51	-12%	1 Day	100%
Mechanical Permits	113	117	117	18%	-	-
Stand Alone Mech	92	91	91	11%	1 Day	99%

CEDD - Construction & Development Services

Building Scorecard 2 of 2

	Current Trends					Performance Measurement	
	2014 AVG	Jan	2015 YTD	% Change vs. 2014		Goal 95%	Jan
Electrical Permits	59	65	65	41%		-	-
Stand Alone Elec	30	30	30	50%		1 Day	100%
# Roofing Permits	377	21	21	62%		1 Day	100%
# Siding Permits	32	6	6	200%		1 Day	100%
Struct Insp Reported	338	217	217	7%		-	-
Struct Inspections	231	113	113	-8%		1 Day	99%
Plum Insp Reported	199	168	168	4%		-	-
Plumbing Inspections	148	131	131	1%		1 Day	98%
# Mech Insp Reported	186	168	168	2%		-	-
# Mechanical Insp	79	67	67	-24%		1 Day	97%
Elec Insp Reported	145	157	157	17%		-	-
# Electrical Inspections	103	98	98	18%		1 Day	100%
# FOIA Requests	48	26	26	-46%		On Time	100%
% of Permits Online	16%	17%	17%	325%		-	-

CEDD - Construction & Development Services

Achievements

- Selected 2 candidates for the Building Inspector Positions & selected candidate for the NES position
- RCI Development agreement approved – demo to begin as early as March
 - 80+ properties in process to be demolished

CEDD - Construction & Development Services

Areas of Improvement

- Need to fill Neighborhood Standards Supervisor Position
- Code Enforcement – Evaluate and make necessary adjustments for new staffing levels
- Annexation Team – Reformed and moving forward

Economic Development Division

PRESENTED BY:

Mark Williams, Economic Development Manager

CEDD - Economic Development

1st Quarter 2015 Scorecard

Economic Development 2014 Annual Performance		2014 Annual Target	1st Quarter	
			Goal	Actual
Commercial New & Retained Projects	Total	12	2	2
Industrial New & Retained Projects	Total	10	2	2
New & Retained Jobs	Total	300	20	162
Total Investment				
	Private Investment	\$30,000,000	\$18,382,590	
	Public Investment		\$4,066,218	
Public/Private Percent			22.12%	

Servicom/jNet CBDG Loan, Hayes Distribution, Trust Building,
Mary's Market

CEDD - Economic Development

1st Quarter 2015 Program Dashboard

		Stage 1 Initial Communication	Stage 2 Solution Development	Stage 3 Client Evaluation	Stage 4 Negotiation	Stage 5 Commitment to Proceed	Win/Loss
Attraction	Project Level	1	0	4	0	2	1
	# New		0		0	0	1
Expansion	Project Level	1	0	7	0	2	2
	# New		0		0		2
Retention	Project Level	6	0	1	0	0	0
	# New		0		0	0	0
Startup	Project Level	1	0	0	0	1	0
	# New		0	0	0	1	0
Property Redevelop	Project Level	0	1	2	1	3	1
	# New	1 0	0	2		3	1
Property Develop	Project Level	0	1	1	0	0	0
	# New	0	0	0	0	0	0

CEDD - Construction & Development Services

Achievements

- Trust Building T.I.F. Redevelopment Agreement
Approved
- Mary's Market Redevelopment Agreement Approved
 - Hayes Distribution Expansion – Property Tax
Abatement Resolution Approved
- Servicom / jNet CDBG Loan Development Agreement
Approved

CEDD - Construction & Development Services

Achievements

- Coordinate with RAEDC to improve lead generation and tracking system
 - Advance a unified property tax abatement policy
- Develop strategy to assess state of readiness of infill industrial sites
- Implementation of Global Trade Park marketing strategy
- Develop and implement corridor improvement strategies
 - Job creation connected to neighborhoods
- Develop Etsy/Maker economic development strategy

Rockford Police Department

PRESENTED BY:

Assistant Deputy Chief Doug Pann

Reduce violent crime offenses by 10%.
Reduce property crime offenses by 15%.
Reduce graffiti incidents by 10%

Plan and construct Police Districts 1, 2, & 3

Add 10 dash cameras to squads.

Increase case management of Prisoner Reentry Program by 20%.

Establish Violent Crime Task Force Metrics for County-Wide Violent Crime Reduction

**Police
Key Strategic Initiatives
2015**

Rockford Police Department

Scorecard

Item	YTD 14	YTD 15	% Change
Group A Offenses	1,007	1,288	27.90%
All Calls for Service	11,373	12,656	11.28%
Dispatched Calls for Service (Not Self-Initiated)	6,307	6,469	2.57%
Self-Initiated Calls for Service	1,463	1,277	-12.71%
Aggravated Battery/Shots Fired	22	50	127.27%
Robbery	21	26	23.81%
Burglary	93	99	6.45%
Auto Theft	30	44	46.67%
Burglary to Motor Vehicle and Theft from Motor Vehicle	53	58	9.43%
Traffic Accidents	571	451	-21.02%
Traffic Fatalities (count of people)	0	0	N/C
Group A Incidents - % Domestic Related	27.3%	25.6%	-6.23%
Total People Arrested	643	677	5.29%
Parolees Arrested	32	22	-31.25%
Adult Probationers Arrested	72	89	23.61%
Juvenile Probationers Arrested	16	13	-18.75%
# of Guns Seized	18	10	-44.44%
# of People Arrested for Any Offense Involving a Firearm	26	10	-61.54%

****N/C is "not calculable"**

****Parole and probation arrests counted using the most recent monthly parole & probation lists.**

****N/C is "not calculable"**

****Parole and probation arrests counted using the most recent monthly parole & probation lists.**

****Probation and parole arrests include custodial (lodged in jail) and non-custodial (traffic citations/NTAs) arrests.**

****# of people arrested for offenses involving firearms was obtained by using the "offense weapon code" where a gun or firearm was reported as used in that offense.**

Rockford Police Department

Dashboard

GROUP A OFFENSES

	2014	2015	% Change	
City	1,007	1,288	27.90%	↑
<i>Incidents</i>	824	975	18.33%	↑
District 1	414	521	25.85%	↑
District 2	373	417	11.80%	↑
District 3	210	348	65.71%	↑
Unknown	10	2	-80.00%	↓

VIOLENT CRIME

	2014	2015	% Change	
City	104	181	74.04%	↑
<i>Incidents</i>	93	135	45.16%	↑
District 1	39	90	130.77%	↑
District 2	49	65	32.65%	↑
District 3	15	26	73.33%	↑
Unknown	1	0	-100.00%	↓

PROPERTY CRIME

	2014	2015	% Change	
City	354	417	17.80%	↑
<i>Incidents</i>	360	402	11.67%	↑
District 1	132	137	3.79%	↑
District 2	110	120	9.09%	↑
District 3	111	160	44.14%	↑
Unknown	1	0	-100.00%	↓

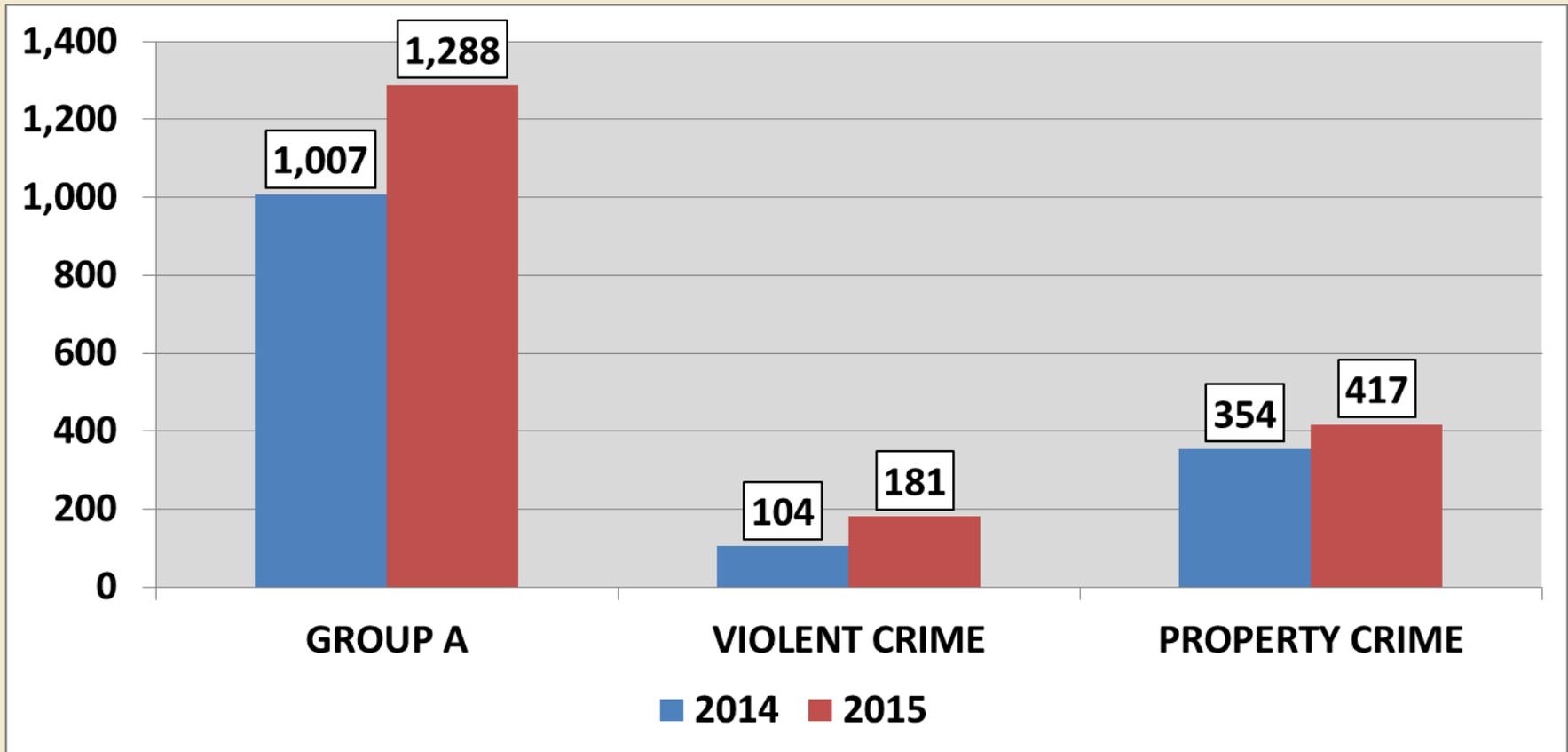
**Produced 2/4/15.

**All data obtained from BI report Group A Offenses Databox_ByDateRange_Area

**Prior to March 12, 2014, patrol area was not a required field in RMS. Please note, however, that "unknown" may still be a valid response if the location of an incident is not known.

Rockford Police Department

Dashboard Group A Offenses



NIBRS Group A Offenses: Twenty-two crime categories made up of 46 offenses considered to be the most serious. May be a crime against person, property or society (for example: Murder, Robbery, Burglary, Drug Offenses, Theft, Prostitution, etc).

**Please note that statistics are subject to change as Police Reports are submitted. Reports ran within the first week of the following month of YTD end. Statistics reflect that point in time.

**Statistics represent all NIBRS offenses in an incident, not just the most serious.

Rockford Police Department

RAVEN / Parole Forum

- Call-in attended – 227
- Lutheran Social Services Case Management – 70
Lutheran Social Services Opted Out of Case Management – 157
- Re-offended since call-in:
 - Case Managed – 10 (14.3%)
 - Arrests included Drugs (4), Battery (2), Possession of Firearm (1), Aggravated Fleeing (1), Liquor/Minor (1) and Resisting (1)
 - None were arrested for violent crimes
 - Opted Out of Case Management – 63 (40.1%)
 - Of those arrested, 7 were for violent crimes
 - Homicide (1), Reckless Homicide (1), Sexual Assault (1), Aggravated Battery (1) and Robbery (3)

Re-offender arrests include only custodial arrests for which the offender was lodged in jail.

Violent crimes include Homicide, Criminal Sexual Assault, Robbery and Aggravated Assault and Battery.

Rockford Police Department

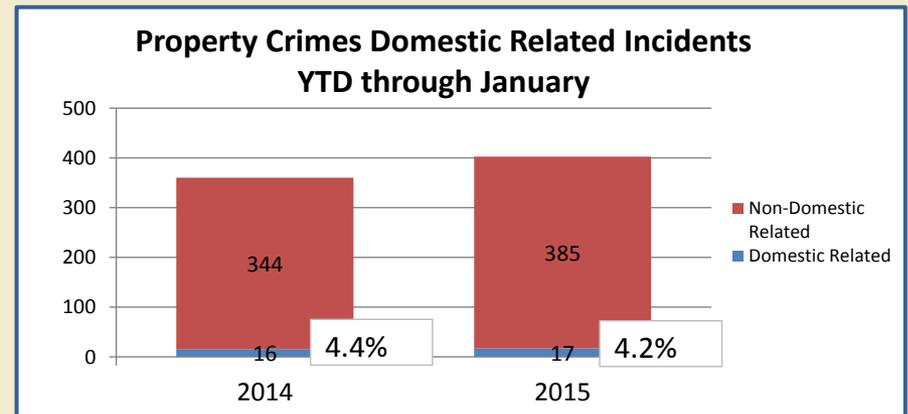
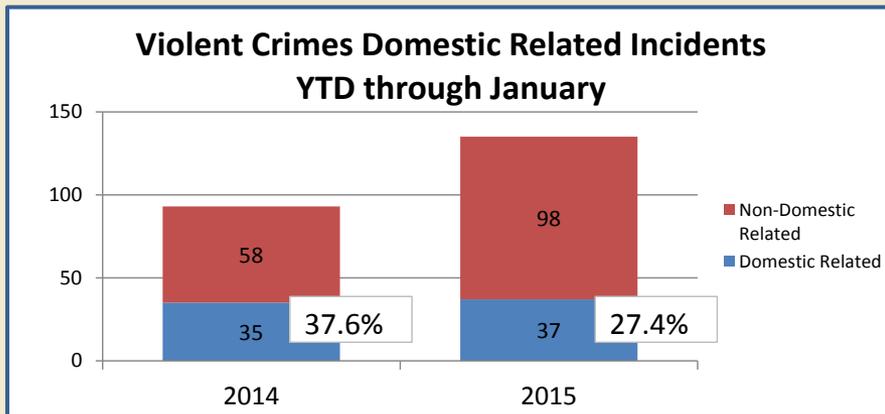
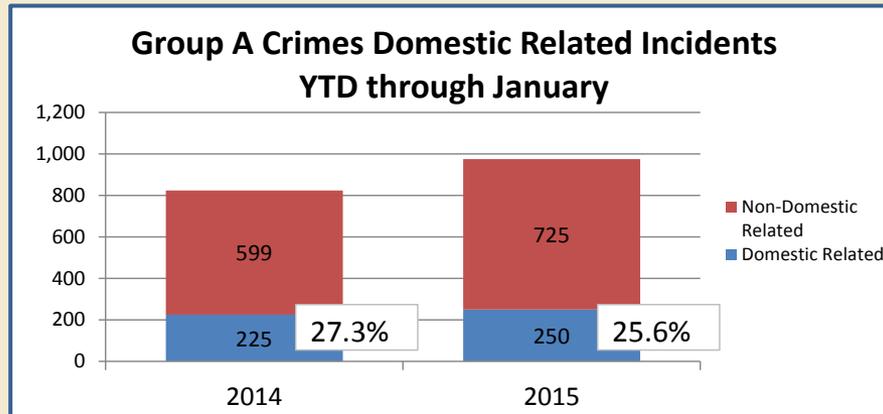
Domestic Related Incidents

2015	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YTD
DOMESTIC RELATED INCIDENTS	380												380
DOMESTIC RELATED OFFENDERS ARRESTED ON SCENE	87												87
DOMESTIC RELATED FOLLOW UPS ASSIGNED	13												13
WARRANTS FOR DOMESTIC RELATED SUSPECTS (FOLLOW UP)	14												14
DOMESTIC RELATED REPEAT VICTIMS	17												17
DOMESTIC RELATED REPEAT SUSPECTS	6												6
DOMESTIC RELATED REPEAT ARRESTEES	4												4

Domestic related incidents include those police incidents in which a domestic related crime (domestic battery, aggravated domestic battery, domestic trouble, violation of an order of protection, or interfering with the reporting of domestic violence) has occurred, the officer otherwise indicated the incident was domestic related, or the case folder contains an Illinois Domestic Violence Act – Victim’s Rights (IDVA) form.

Rockford Police Department

% of Incidents which were Domestic Related



Rockford Police Department

Arrestees on Probation & Parole

Adult Probationer Arrests	2014 YTD	2015 YTD	% Change
Violent Crimes	3	2	-33.3%
Property Crimes	5	6	20.0%
Other Crimes	64	81	26.6%
All Crimes	72	89	23.6%
% of Total Arrests	10.7%	13.1%	

For 2015, the top “Other Crimes” included:
 Probation Violation or Revocation – 11
 Simple Battery / Domestic Battery – 10
 Criminal Trespass – 10
 Minor Traffic Offenses – 8

Juvenile Probationer Arrests	2014 YTD	2015 YTD	% Change
Violent Crimes	0	2	not calc.
Property Crimes	2	4	100.0%
Other Crimes	14	7	-50.0%
All Crimes	16	13	-18.8%
% of Total Arrests	2.4%	1.9%	

For 2015, the top “Other Crimes” included:
 Warrant Service Other Agency – 4
 Disorderly Conduct – 1
 Probation Violation – 1

Parolee Arrests	2014 YTD	2015 YTD	% Change
Violent Crimes	0	1	not calc.
Property Crimes	2	2	0.0%
Other Crimes	30	19	-36.7%
All Crimes	32	22	-31.3%
% of Total Arrests	4.7%	3.2%	

For 2015, the top “Other Crimes” included:
 Drug Related Offenses – 4
 Resisting / Obstructing – 4
 Simple Battery / Domestic Battery – 4
 Criminal Trespass – 4

Arrests include both custodial (lodged in jail) and non-custodial (traffic citations and notices to appear).

Rockford Police Department

Firearm Recoveries and Arrest Factors

2015	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YTD
FIREARMS RECOVERED	10												10
FIREARMS TRACED THROUGH ATF	10												10
FIREARM ARRESTS	5												5
FIREARM ARRESTS PROSECUTED BY THE STATES ATTORNEY	5												5
FIREARM CASES REFERRED TO ATF	5												5
FIREARM CASES REVIEWED BY THE US ATTORNEY'S OFFICE	1												1
FIREARM CASES PROSECUTED BY THE US ATTORNEY'S OFFICE	0												0

Rockford Police Department

2015 Victim/Offender (Arrestee) Relationships

Victim was:	Type of Crime				
	Murder	Forcible Sex	Robbery	Aggravated Assault	Simple Assault
Family					
Spouse	0	0	0	0	6
Ex-spouse	0	0	0	1	0
Boyfriend/girlfriend	0	0	0	4	35
Child/stepchild	0	0	0	1	2
Sibling/step sibling	0	0	0	1	4
Parent/stepparent	0	0	0	3	9
Other relative	0	0	0	2	6
Acquaintance/friend	0	1	8	4	27
Stranger	0	0	5	3	33
Family	0.0%	0.0%	0.0%	63.2%	50.8%
Acquaintance/friend	0.0%	100.0%	61.5%	21.1%	22.1%
Stranger	0.0%	0.0%	38.5%	15.8%	27.0%

Other relative includes grandparent, grandchild, in-law, child of boyfriend/girlfriend and other family member.

Acquaintance/friend includes neighbor, employee, employer, babysittee (the baby), and otherwise known.

Grand totals do not match overall counts due to the complexity of multiple offenses, multiple offenders and multiple victims in some incidents.

The counts represent the relationships of the victims in crime incidents to those who were arrested. They are not crime offense statistics.

Police Department

Achievements

- Deployed into geographic based organizational structure
- Deployed 12 new recruits with their Field Training Officers
- Began our next strategic planning process
- Started the recruiting process and will be filling 11 vacancies – deadline March 4, 2015
- Media Roundtable to discuss recruitment efforts

Areas of Improvement

- Working through changes in process and workflow required for new organizational structure
- Researching scheduling tools
- Continue to develop building plans for decentralized operations

Rockford Fire Department

PRESENTED BY:
Derek Bergsten-Fire Chief

- **Maintain and improve health and safety throughout the organization**
- **Enhance career related training and development throughout all department levels**
- **Continually improve and enhance delivery of service to the citizens**
- **Recruit and retain a diverse and effective workforce**
- **Foster community outreach and agency partnerships**

Rockford Fire Department
Key Strategic Initiatives
2015

Rockford Fire Department

Dashboard

Measure	2014 YTD Benchmark	2015 YTD Actual
EMS & Search and Rescue Incidents	1,800	1,806
Total Fires	34	40
Structure Fire Incidents (Residential)	17	17
Structure Fire Incidents (Commercial)	1	3
Vehicle Fire Incidents	11	16
Outside Fire Incidents	2	4
Open Burning Incidents	3	0
Inspections	291	541
Arsons	4	4
Public Education Activities (# of Persons)	15	235
911 Calls	8,788	10,420

Rockford Fire Department

Maintain and improve health and safety throughout the organization

Physical Fitness Committee Wellness Drill Survey

Survey Year	# of Respondents	% Participation
2011	224	86.82%
2012	190	73.93%
2013	220	81.78%
2014	196	76.26%

Percentage of individuals that have had a physical with their own physician within the past year	2012	2013	2014
	66.32%	63.64%	61.73%

Rockford Fire Department

Enhance career related training and development throughout all department levels

Rock Valley College will hold series of trainings on administrative skills

- Based on Needs Assessment conducted by the Rockford Fire Department Training Division in conjunction with RVC
- Three classes a year will be hosted by Rock Valley. These trainings will focus on topics such as mentoring, evaluations, customer service, etc.
- One class a year will be conducted by Rockford Fire Department Training Division that will focus on tactics and strategy and Standard Operating Procedures
- Two to Three year program

Rockford Fire Department

Continually improve and enhance delivery of service to the citizens

90th Percentile Response Times			
	2013	2014	CPSE Standard
Alarm Handling	1:43	1:41	1:30
Turnout Time	2:16	2:22	1:30
Travel Time	4:57	5:05	5:12
Total Response Time	7:57	8:05	8:12



Alarm Handling- 911 Call Received → Alarm Notification

Turnout Time- Alarm Notification → First Unit Enroute

Travel Time- Enroute → Arrival of First Unit on Scene

Total Response Time- 911 Call Received → Arrival of First Unit on Scene

Rockford Fire Department

Recruit and retain a diverse and effective workforce

Tentative schedule for Recruitment

- February 17th- Applications open
- March 31st- Application period ends
- 2 Possible Q&A sessions during this time
- April 2nd, 4th, 7th- Written Test workshops
- April 11th- Written Test
- Physical Ability Test Practice Sessions- April 16th-April 18th
- Physical Ability Test- April 22nd-April 25th
- Mock interviews with Rasmussen College-TBA
- Interviews with the Board of Fire and Police Commission- TBA

Rockford Fire Department

Foster Community outreach and agency partnerships

Hosting several training classes throughout the year to address needs that were identified at the EMI exercise

- **Threat and Hazard Identification and Risk Assessment (THIRA)**
 - February 5th and 6th
- **Disaster Assistance Process and Debris Management**
 - February 17th and 18th
- **Homeland Security Exercise and Evaluation Program (HSEEP)**
 - March 25th and 26th
- **Social Media During Disasters**
 - May 28th
- **Volunteer and Donations Management**
 - September 30th
- **Logistics Section Chief**
 - November 2nd-6th

Rockford Fire Department

Achievements

- Hosting several training classes throughout the year to address needs that were identified at the EMI exercise
- Rolled out new on-line training platform
- Continued work with RPS #205 College and Career Readiness Council (CCRC)
- Partnering with UP Railroad and GATX to install a Railroad training prop at our Fire Academy
- 911 Management Staff – completed a 40 hour Northwestern Police Institute leadership course through the Illinois MTU and an 8 hour Disaster Incident Management Class for communication personnel.
- 911 Telecommunicators – attended a 4 hour Excited Delirium class offered by Illinois MTU at Sauk Valley College

Rockford Fire Department

Areas of Improvement

- Commission on Accreditation of Ambulance Services (CAAS)
- Tablet based Fire Inspections
- Mobile Electronic Patient Care Reporting Software
- Staff Scheduling Management Software
- Consumable Inventory Management Software
- Fleet Management Software
- Working with Rock Valley College to develop a comprehensive Fire Officer Training Program
- Recruiting efforts
- Continue to prepare for AFG Grant for Fire Prevention
- Participating in a committee for reviewing 2015 International Fire Code for potential adoption
- Winnebago County 911 and City 911 consolidation

THANK YOU

QUESTIONS?