

2022 – 2023 LIHEAP INFORMATION

For Eligible Residents of Winnebago and Boone Counties

LIHEAP (Low Income Home Energy Assistance Program) can pay a one-time benefit (DVP) directly to your energy companies or directly to eligible renters if all energy costs are included in your rent.

PLEASE NOTE: There is no cost to apply for LIHEAP. You should never have to pay a fee.

YOU MUST SUBMIT THE FOLLOWING DOCUMENTS WHEN YOU APPLY

(Additional documentation may be required depending on your circumstances)

- **PHOTO ID** issued by a third party, such as driver’s license, state ID, work ID, college ID, FOID card (no copies)
- **PROOF OF GROSS INCOME** from all household members 18 years and older for the **30-DAY PERIOD** before your application date. This includes TANF and other public benefits, child support, as well as wages from a job and other forms of income (such as SSI, SSDI, etc.) **IMPORTANT! IF YOUR HOUSEHOLD HAS NO (ZERO) INCOME**, you must provide proof that the household receives PUBLIC benefits, such as SNAP/Link, public housing verification, or a letter from someone who is helping to support you.
- **CURRENT/MOST RECENT HEAT AND ELECTRIC BILLS**, both front & back, that includes name and address, issued within the last 30 days. Disconnect notices are not accepted in place of bills.
- **SOCIAL SECURITY CARDS FOR ALL HOUSEHOLD MEMBERS – IT CANNOT BE A COPY OR AN APPLICATION FOR A CARD.** Certified birth certificates are accepted in place of Social Security Cards for children under the age of 6 months. Hospital birth certificates are NOT accepted (unless a child is under 1 month old).
- **IF BOTH UTILITIES ARE INCLUDED IN RENT**, a copy of the rental agreement showing utilities are included, the monthly rental amount, and property owner contact information.


2023 INCOME GUIDELINES

Household Size	Total household 30 day gross income (before taxes taken out) no more than:
1	\$2,265
2	\$3,052
3	\$3,838
4	\$4,625
5	\$5,412
6	\$6,198
7	\$6,985
8	\$7,324

For households with more than 8 members, for each member add \$590 for 30-day income. These figures are based on the Federal Poverty Guidelines of 150% of poverty.

2022-2023 LIHEAP CALL SITES

STARTING September 2022- Income eligible households may call to apply by phone for the 2022-2023 program year. Households may Apply **-ONCE** each program year **(September 2, 2022- May 31, 2023)**.

 **Community Action Office 844-710-6919** Residents of Boone & Winnebago Counties
All LIHEAP Appointments Are Over The Phone.

Call on **Fridays** starting at **8 am** to schedule an appointment for the following week.

Appointment slots fill quickly. Availability of appointments may vary with priority given to disconnected households.

 **Disconnected/At Risk Households with a Notice**
Call **844-710-6919** **Monday-Friday** 8am-5pm.

ADDITIONAL SITES THAT DO LIHEAP APPLICATIONS:

These sites make their own appointments for clients. Call for more information.

Central Terrace Co-Op 815-962-4112	Rockford Residents Only
Rockton Township 815-624-7788	Roscoe, Durand, S. Beloit, Rockton residents only
United Way of Boone Co. 815-544-3144	Boone County residents only
Lifescape 815-963-1609	Seniors, Disabled Adults and Veterans
Keen Age Center 815-544-9893	Residents in Boone County
Oak Street Health 815-668-7815	Seniors under their care

These sites serve their residents. Contact your building manager if you reside in their property.

These sites serve existing clients only. Contact them if you are an active client.

Rockford Housing Authority
NiReach (WCHA)
Embrace Living Communities/Greencastle
Spring Ridge
Luther Center

Rock Valley Refugee Program 815-921-2270
Rosecrance 815-391-1000
Rockford Township
Mercy Money Management
MS LP Johnson

LIHEAP (Low Income Home Energy Assistance Program)/ RA (Reconnection Assistance); Provides a credit to utility bills on behalf of an applicant. This credit can help with past due amounts or be used going forward.

Emergency Furnace Service; Provides emergency repairs to the source of heat for low-income homeowners. Program is available from September 1, 2022 through March 31, 2023 or until funds are exhausted.