



CITY OF ROCKFORD EMPLOYEES



OPEN POSITIONS

UNION REPRESENTATION

Non-Represented	261
AFSCME	193
AFSCME - B	12
AFSCME - C	31
Fire Union	289
Police Union	258

Non-Represented Employees  
261



Represented Employees  
783

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# LEGAL

OCTOBER 2024

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476

NEW FREEDOM OF INFORMATION  
ACT (FOIA) REQUESTS

108

ACTIVE CASES IN STATE AND  
FEDERAL COURT

## CASES FILED IN ADMINISTRATIVE COURT

72

SANITATION AND ZONING CASES

216

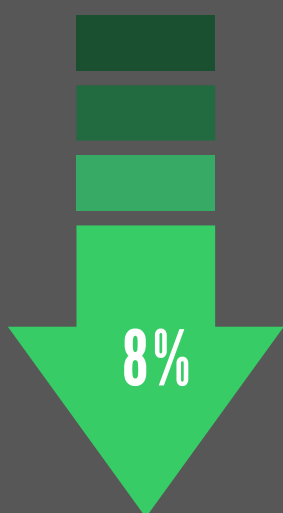
GENERAL ORDINANCE CASES

7

BUILDING CODE CASES

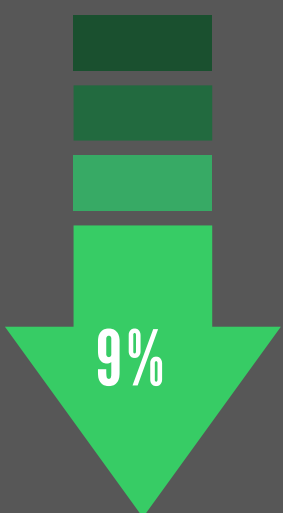
# POLICE DEPARTMENT

## OCTOBER 2024



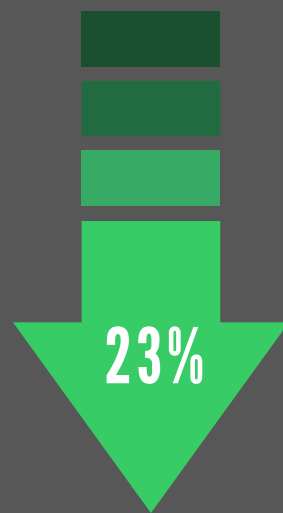
VIOLENT CRIME

YTD 2023	1,481
YTD 2024	1,358



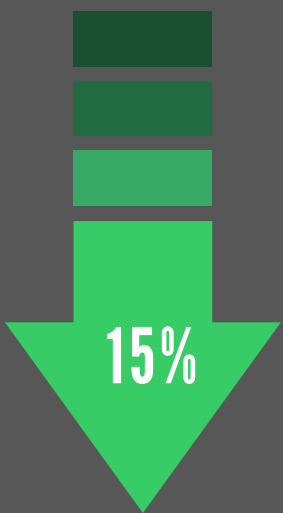
PROPERTY CRIME

YTD 2023	3,408
YTD 2024	3,107



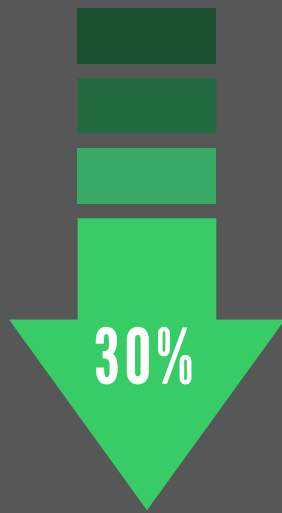
ROBBERY

YTD 2023	195
YTD 2024	151



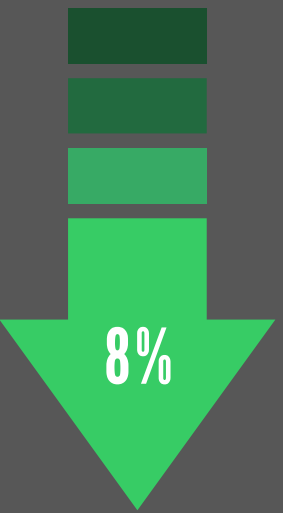
AUTO THEFTS

YTD 2023	667
YTD 2024	564



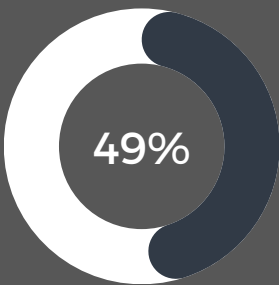
SHOTS FIRED

YTD 2023	376
YTD 2024	262



AGGRAVATED ASSAULTS

YTD 2023	1,181
YTD 2024	1,085



VIOLENT CRIME THAT IS DOMESTIC RELATED





HELP DESK



HELP DESK TICKETS CREATED



HELP DESK TICKETS CLOSED

CYBER THREATS



CRITICAL THREATS



HIGH THREATS

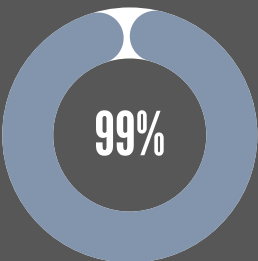


MEDIUM THREATS

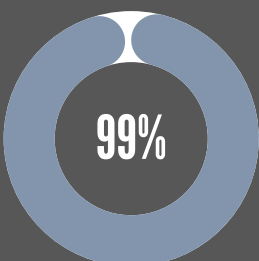


LOW THREATS

SYSTEM AVAILABILITY



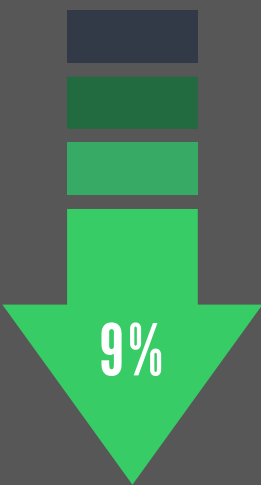
NETWORK SYSTEM AVAILABILITY



SERVER AVAILABILITY

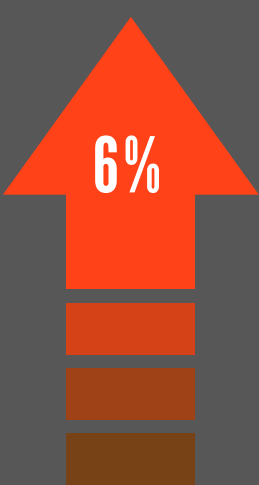
# FIRE DEPARTMENT

## OCTOBER 2024



### FIRE CALLS

YTD 2023 521  
YTD 2024 472



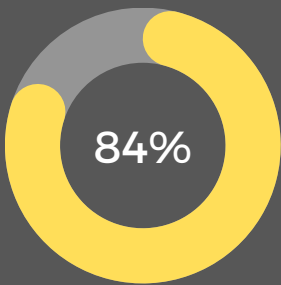
### EMS CALLS

YTD 2023 19,493  
YTD 2024 20,661

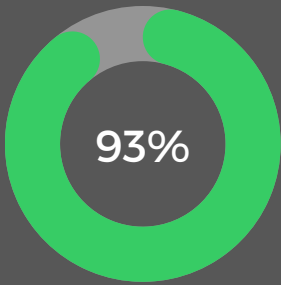


### ALL OTHER CALLS

YTD 2023 6,936  
YTD 2024 7,383

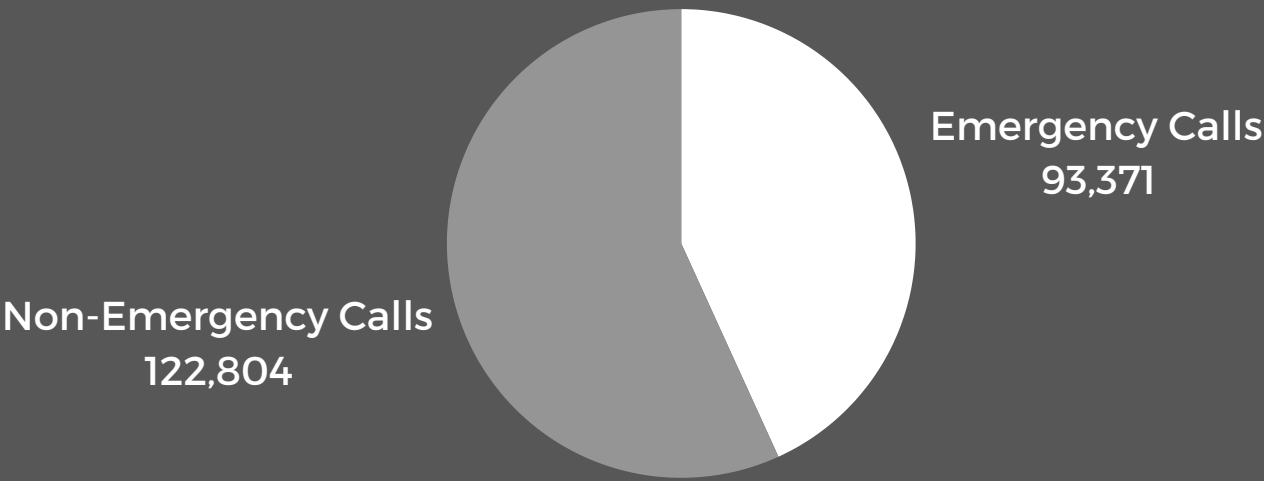


911 CALLS ANSWERED IN LESS THAN 10 SECONDS  
GOAL: 90%



PROPERTY VALUE SAVED FROM STRUCTURE FIRES  
GOAL: 90%

## 911 CENTER (JANUARY - OCTOBER)



Calls Per Day	708
Calls Per Hour	30
Calls Per Call Taker Per Hour	7



# PUBLIC WORKS

OCTOBER 2024



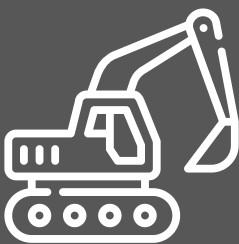
POTHOLES PATCHED



TREES PRUNED



LEAD SERVICE LINES  
REPLACED

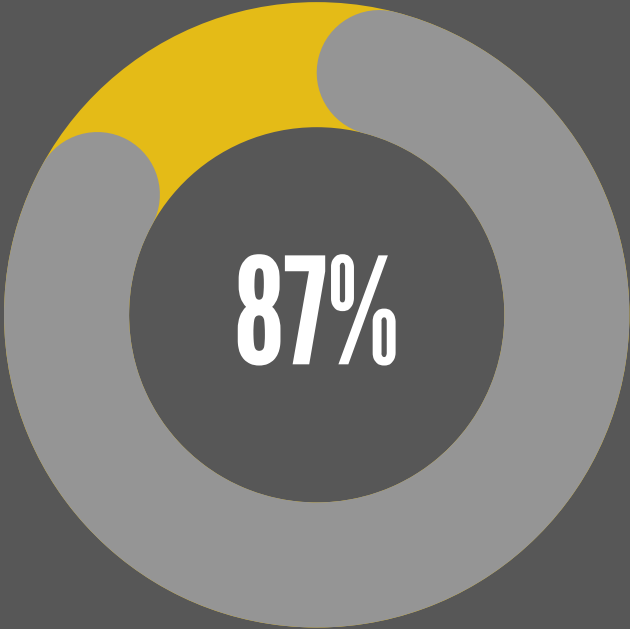
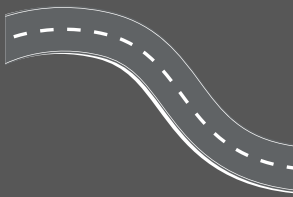


MILLION GALLONS OF  
WATER PUMPED



RIGHT OF WAY PERMITS  
CLOSED

(THIS MEANS THAT THE  
CONTRACTOR WHO DISTURBED  
PAVEMENT/LANDSCAPING IN  
THE RIGHT-OF-WAY HAS FULLY  
RESTORED THE IMPACTED AREA;  
THEREFORE, THE PERMIT IS  
CLOSED)

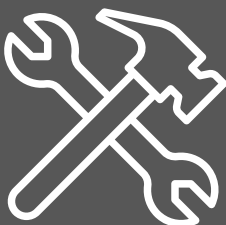


PROJECTS  
DELIVERED  
ON TIME



# COMMUNITY AND ECONOMIC DEVELOPMENT

OCTOBER 2024



## PRIVATE INVESTMENT IN THE CITY

### COMMERCIAL CONSTRUCTION

525

PERMITS YEAR TO DATE

\$170 M

VALUE OF CONTRUCTION  
INCLUDED IN THOSE PERMITS

### RESIDENTIAL NEW CONSTRUCTION

38

PERMITS YEAR TO DATE

\$10 M

VALUE OF CONTRUCTION  
INCLUDED IN THOSE PERMITS

### ALL RESIDENTIAL CONSTRUCTION

2,208

PERMITS YEAR TO DATE

\$48 M

VALUE OF CONTRUCTION  
INCLUDED IN THOSE PERMITS

## NEIGHBORHOOD PROGRAMS RUN BY THE CITY

### REHAB - COMPLETED INVESTMENT

26

HOMES WITH COMPLETED  
REHAB YEAR TO DATE

\$979,953

VALUE OF THE REHAB

### HOMEBUYER DOWN PAYMENT

5

HOMES PURCHASED  
YEAR TO DATE

\$63,996

VALUE OF DOWN PAYMENTS

\$900,000

INVESTED FUNDS INTO TWO  
AFFORDABLE HOUSING DEVELOPMENTS

## BUSINESS DEVELOPMENT

23

BUSINESS FIRST PARTICIPANTS  
YEAR TO DATE

9

TIF AGREEMENTS YEAR TO  
DATE

26

BUILDING MATERIALS SALES TAX  
EXEMPTION PROJECTS YEAR TO DATE

## NEIGHBORHOOD STANDARDS

8,289

CODE ENFORCEMENT CASES YEAR TO DATE

# HEALTH AND HUMAN SERVICES

OCTOBER 2024



ENERGY ASSISTANCE  
REQUESTS FULFILLED



HOUSING ASSISTANCE  
REQUESTS FULFILLED



HOUSING STABILIZATION  
ASSISTANCE REQUESTS  
FULFILLED

## SEASONAL PROGRAMS



LOW INCOME HOME ENERGY  
ASSISTANCE PROGRAM (LIHEAP)/  
PERCENT OF INCOME PAYMENT PLAN  
(PIPP)



EMERGENCY FURNACE ASSISTANCE



WEATHERIZATION ASSISTANCE

## HEAD START



Early Head Start Students  
132



Head Start Students  
227





# FINANCE

OCTOBER 2024



3,822

INVOICES PAID

1,121

VENDOR  
PAYMENTS ISSUED

831

LOCAL SALES TAX  
RETURNS FILED

\$1.5M

GRANT DOLLARS  
SPENT

## BUDGET PERFORMANCE THROUGH JUNE

EXPENSE BUDGET

\$ 160,819,972

EXPENSE ACTUAL

\$ 150,423,941

-6%

## CUSTOMER SERVICE CENTER - CALLS BY DEPARTMENT

Community & Economic Development	222
Finance	31
Human Resources	17
Health & Human Services	51
Legal	51
Mayor's Office	39
Police and Fire	9
Public Works	203
Water Bills	3,050
Other Calls	194
Rock River Disposal	85
Spanish Calls	60