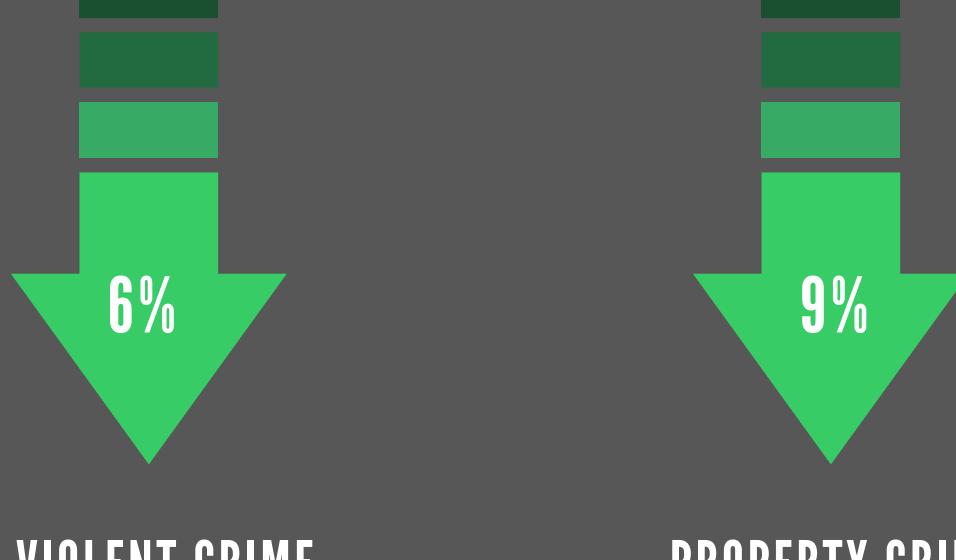


POLICE DEPARTMENT

DECEMBER 2024



VIOLENT CRIME

YTD 2023 1,727
YTD 2024 1,626

PROPERTY CRIME

YTD 2023 4,105
YTD 2024 3,725

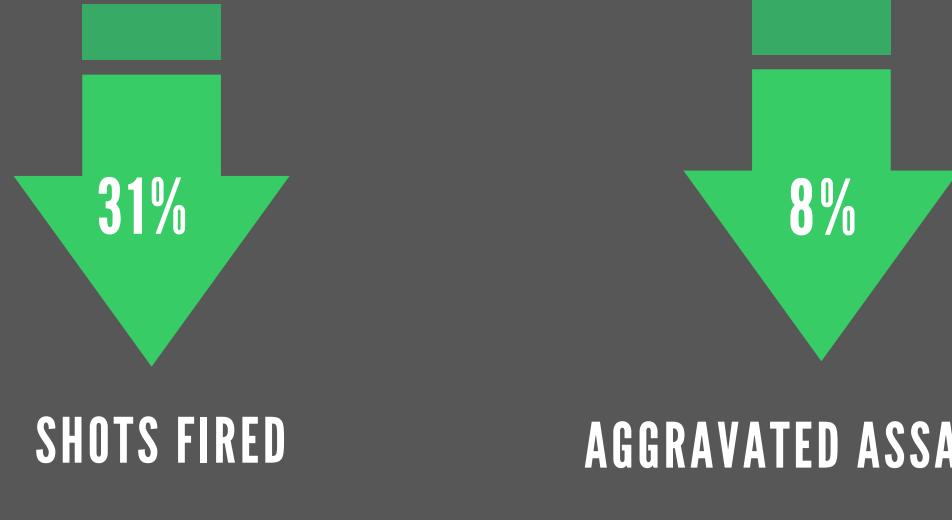


ROBBERY

YTD 2023 228
YTD 2024 179

AUTO THEFTS

YTD 2023 795
YTD 2024 646

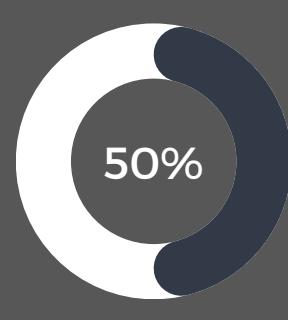


SHOTS FIRED

YTD 2023 437
YTD 2024 302

AGGRAVATED ASSAULTS

YTD 2023 1,396
YTD 2024 1,290



VIOLENT CRIME THAT IS DOMESTIC RELATED



LEGAL
DECEMBER 2024



360

NEW FREEDOM OF INFORMATION
ACT (FOIA) REQUESTS

56

ACTIVE CASES IN STATE AND
FEDERAL COURT

96

SANITATION AND ZONING CASES

175

GENERAL ORDINANCE CASES

3

BUILDING CODE CASES

PUBLIC WORKS

DECEMBER 2024



POTHOLE PATCHED



TREES PRUNED



LEAD SERVICE LINES
REPLACED



MILLION GALLONS OF
WATER PUMPED



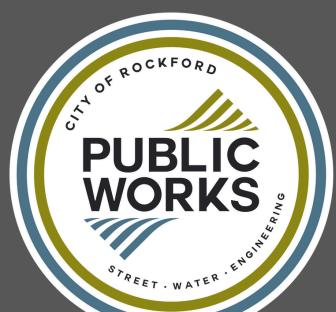
RIGHT OF WAY PERMITS
CLOSED



(THIS MEANS THAT THE
CONTRACTOR WHO DISTURBED
PAVEMENT/LANDSCAPING IN
THE RIGHT-OF-WAY HAS FULLY
RESTORED THE IMPACTED AREA;
THEREFORE, THE PERMIT IS
CLOSED)



PROJECTS
DELIVERED
ON TIME



HUMAN RESOURCES

DECEMBER 2024



1,038

CITY OF ROCKFORD EMPLOYEES

6

OPEN POSITIONS

UNION REPRESENTATION

Non-Represented	258
AFSCME	191
AFSCME - B	12
AFSCME - C	31
Fire Union	289
Police Union	257

Non-Represented Employees

258



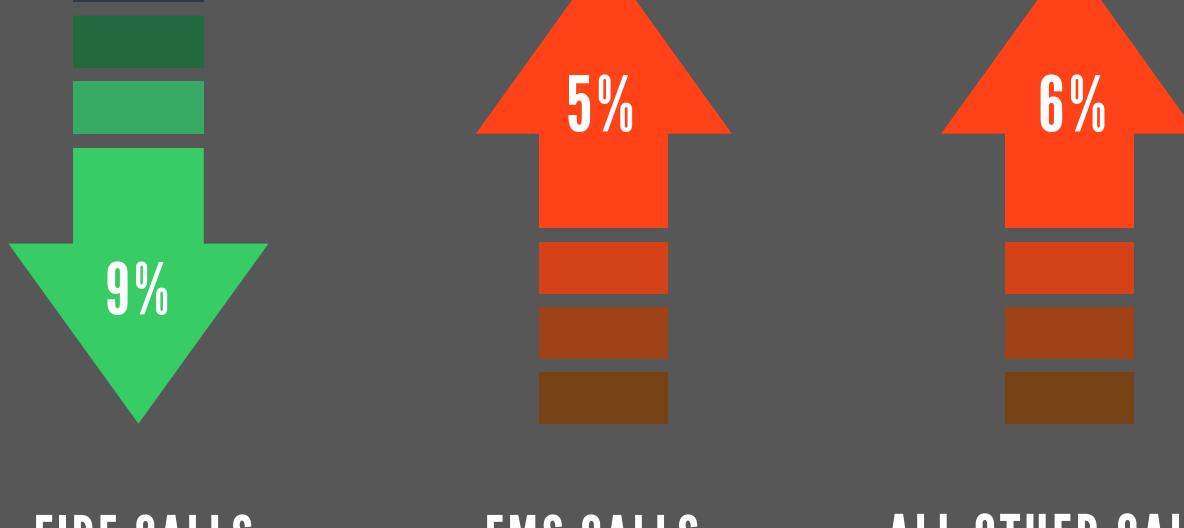
Represented Employees

780



FIRE DEPARTMENT

DECEMBER 2024



FIRE CALLS

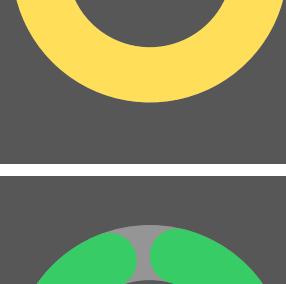
YTD 2023 587
YTD 2024 536

EMS CALLS

YTD 2023 23,719
YTD 2024 24,804

ALL OTHER CALLS

YTD 2023 8,327
YTD 2024 8,806



911 CALLS ANSWERED IN LESS THAN 10 SECONDS
GOAL: 90%



PROPERTY VALUE SAVED FROM STRUCTURE FIRES
GOAL: 90%

911 CENTER (JANUARY - DECEMBER)

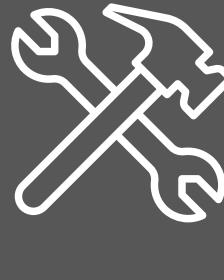


Calls Per Day	697
Calls Per Hour	29
Calls Per Call Taker Per Hour	7



COMMUNITY AND ECONOMIC DEVELOPMENT

DECEMBER 2024



PRIVATE INVESTMENT IN THE CITY

COMMERCIAL CONSTRUCTION



PERMITS YEAR TO DATE



VALUE OF CONSTRUCTION
INCLUDED IN THOSE PERMITS

RESIDENTIAL NEW CONSTRUCTION



PERMITS YEAR TO DATE



VALUE OF CONSTRUCTION
INCLUDED IN THOSE PERMITS

ALL RESIDENTIAL CONSTRUCTION



PERMITS YEAR TO DATE



VALUE OF CONSTRUCTION
INCLUDED IN THOSE PERMITS

NEIGHBORHOOD PROGRAMS RUN BY THE CITY

REHAB - COMPLETED INVESTMENT



HOMES WITH COMPLETED
REHAB YEAR TO DATE



VALUE OF THE REHAB



HOMES PURCHASED
YEAR TO DATE



VALUE OF DOWN PAYMENTS



INVESTED FUNDS INTO TWO
AFFORDABLE HOUSING DEVELOPMENTS



HOMES PURCHASED
YEAR TO DATE



VALUE OF DOWN PAYMENTS

BUSINESS DEVELOPMENT



BUSINESS FIRST PARTICIPANTS
YEAR TO DATE



TIF AGREEMENTS YEAR TO
DATE



BUILDING MATERIALS SALES TAX
EXEMPTION PROJECTS YEAR TO DATE

NEIGHBORHOOD STANDARDS



CODE ENFORCEMENT CASES YEAR TO DATE



FINANCE

DECEMBER 2024



3,140

INVOICES PAID

990

VENDOR PAYMENTS ISSUED

798

LOCAL SALES TAX RETURNS FILED

\$2.7M

GRANT DOLLARS SPENT

BUDGET PERFORMANCE THROUGH NOVEMBER

EXPENSE BUDGET

\$ 196,557,743

-2%

EXPENSE ACTUAL

\$ 191,709,566

CUSTOMER SERVICE CENTER - CALLS BY DEPARTMENT

Community & Economic Development	136
Finance	23
Human Resources	13
Health & Human Services	24
Legal	19
Mayor's Office	14
Police and Fire	8
Public Works	95
Water Bills	2,818
Other Calls	178
Rock River Disposal	100
Spanish Calls	45

INFORMATION TECHNOLOGY

DECEMBER 2024



HELP DESK



HELP DESK TICKETS CREATED

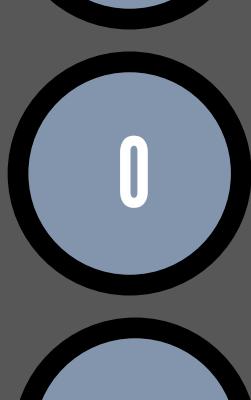


HELP DESK TICKETS CLOSED

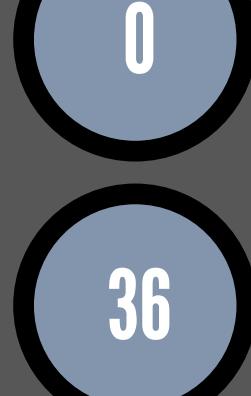
CYBER THREATS



CRITICAL THREATS



HIGH THREATS



MEDIUM THREATS

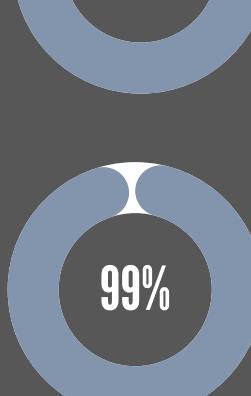


LOW THREATS

SYSTEM AVAILABILITY



NETWORK SYSTEM AVAILABILITY



SERVER AVAILABILITY



HEALTH AND HUMAN SERVICES

DECEMBER 2024



1,917

ENERGY ASSISTANCE
REQUESTS FULFILLED



63

HOUSING ASSISTANCE
REQUESTS FULFILLED



1

HOUSING STABILIZATION
ASSISTANCE REQUESTS
FULFILLED

1,863

LOW INCOME HOME ENERGY
ASSISTANCE PROGRAM (LIHEAP)/
PERCENT OF INCOME PAYMENT PLAN
(PIPP)

54

EMERGENCY FURNACE ASSISTANCE

0

WEATHERIZATION ASSISTANCE

HEAD START



Early Head Start Students

124



Head Start Students

232

