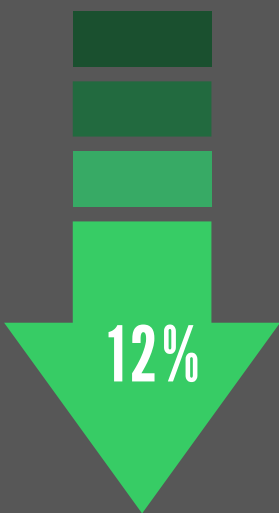


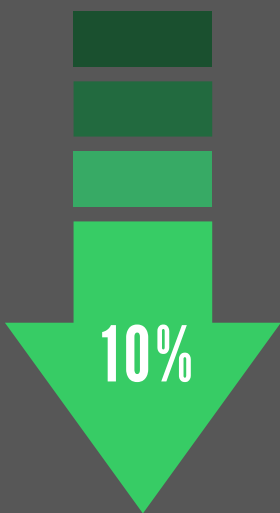
# POLICE DEPARTMENT

## APRIL 2025



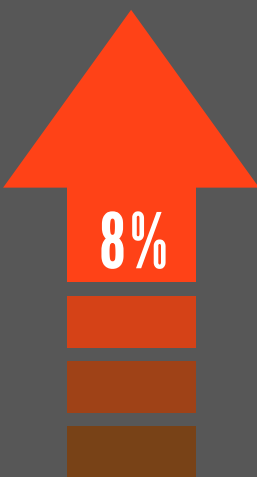
### VIOLENT CRIME

YTD 2024 477  
YTD 2025 420



### PROPERTY CRIME

YTD 2024 1,055  
YTD 2025 955



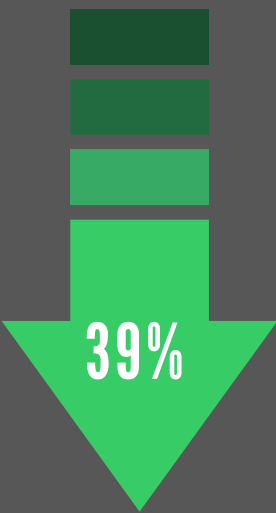
### ROBBERY

YTD 2024 51  
YTD 2025 55



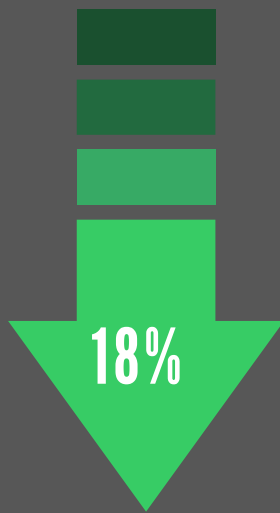
### AUTO THEFTS

YTD 2024 166  
YTD 2025 203



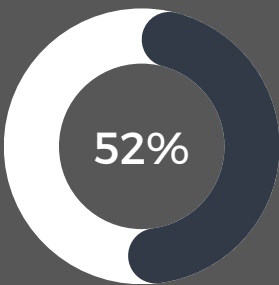
### SHOTS FIRED

YTD 2024 112  
YTD 2025 68



### AGGRAVATED ASSAULTS

YTD 2024 391  
YTD 2025 320



VIOLENT CRIME THAT IS DOMESTIC RELATED





HELP DESK



HELP DESK TICKETS CREATED



HELP DESK TICKETS CLOSED

CYBER THREATS



CRITICAL THREATS



HIGH THREATS

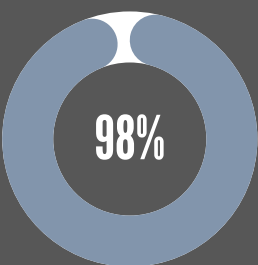


MEDIUM THREATS

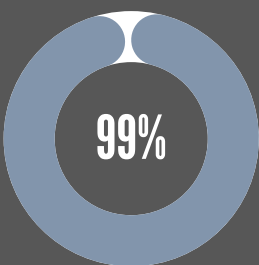


LOW THREATS

SYSTEM AVAILABILITY



NETWORK SYSTEM AVAILABILITY



SERVER AVAILABILITY

# FINANCE

APRIL 2025



3,849

INVOICES PAID

1,090

VENDOR  
PAYMENTS ISSUED

852

LOCAL SALES TAX  
RETURNS FILED

\$322,746

GRANT DOLLARS  
SPENT

## BUDGET PERFORMANCE THROUGH MARCH

EXPENSE BUDGET

\$ 56,563,515

EXPENSE ACTUAL

\$ 47,984,833

-15%

## CUSTOMER SERVICE CENTER - CALLS BY DEPARTMENT

Community & Economic Development	269
Finance	42
Human Resources	38
Health & Human Services	31
Legal	37
Mayor’s Office	59
Police and Fire	12
Public Works	182
Water Bills	3,510
Other Calls	340
Rock River Disposal	85
Spanish Calls	78

# PUBLIC WORKS

APRIL 2025



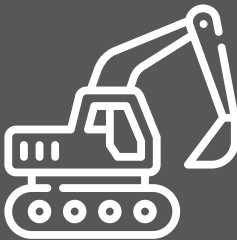
POTHOLES PATCHED



TREES PRUNED



LEAD SERVICE LINES  
REPLACED

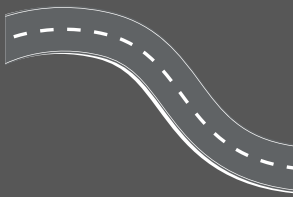


MILLION GALLONS OF  
WATER PUMPED



RIGHT OF WAY PERMITS  
CLOSED

(THIS MEANS THAT THE  
CONTRACTOR WHO DISTURBED  
PAVEMENT/LANDSCAPING IN  
THE RIGHT-OF-WAY HAS FULLY  
RESTORED THE IMPACTED AREA;  
THEREFORE, THE PERMIT IS  
CLOSED)



PROJECTS  
DELIVERED  
ON TIME



# FIRE DEPARTMENT

## APRIL 2025



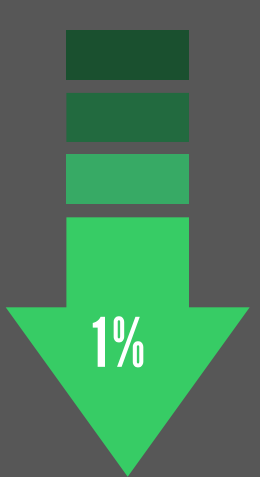
### FIRE CALLS

YTD 2024	135
YTD 2025	174



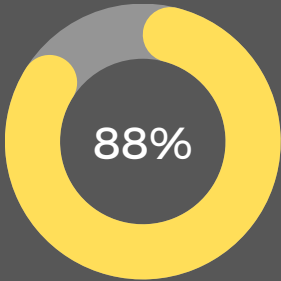
### EMS CALLS

YTD 2024	7,870
YTD 2025	7,974

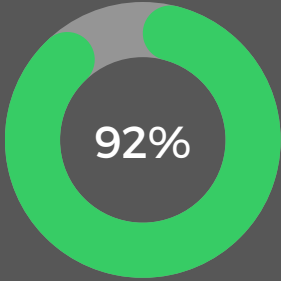


### ALL OTHER CALLS

YTD 2024	2,707
YTD 2025	2,675

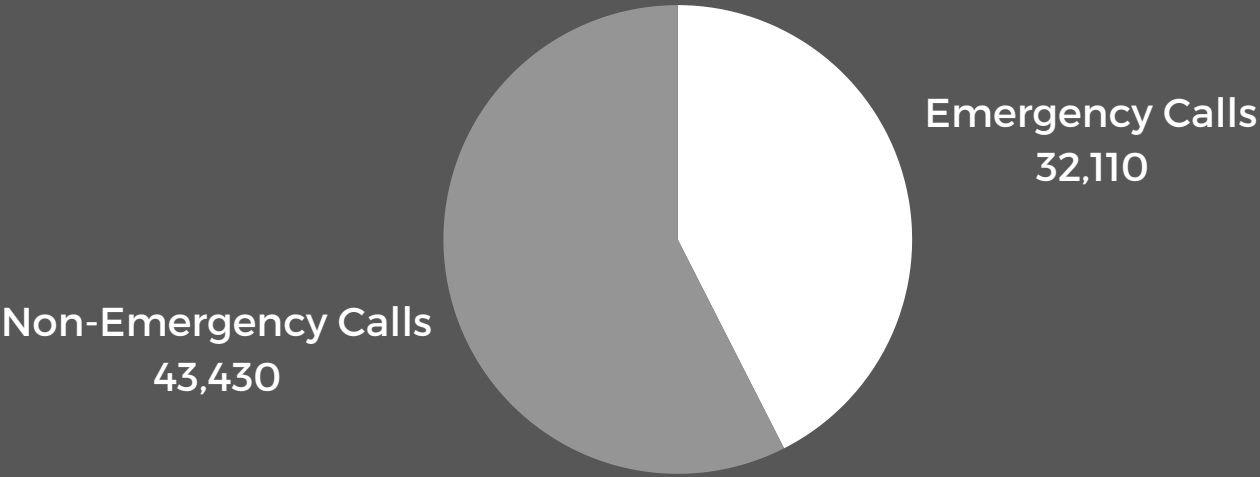


911 CALLS ANSWERED IN LESS THAN 10 SECONDS  
GOAL: 90%



PROPERTY VALUE SAVED FROM STRUCTURE FIRES  
GOAL: 90%

## 911 CENTER (JANUARY - APRIL)



Calls Per Day	630
Calls Per Hour	26
Calls Per Call Taker Per Hour	7



# COMMUNITY AND ECONOMIC DEVELOPMENT

APRIL 2025



## PRIVATE INVESTMENT IN THE CITY

### COMMERCIAL CONSTRUCTION



PERMITS YEAR TO DATE



VALUE OF CONTRUCTION INCLUDED IN THOSE PERMITS

### RESIDENTIAL NEW CONSTRUCTION



PERMITS YEAR TO DATE



VALUE OF CONSTRUCTION INCLUDED IN THOSE PERMITS

### ALL RESIDENTIAL CONSTRUCTION



PERMITS YEAR TO DATE



VALUE OF CONTRUCTION INCLUDED IN THOSE PERMITS

## NEIGHBORHOOD PROGRAMS RUN BY THE CITY

### REHAB INVESTMENT



HOMES



VALUE OF THE REHAB

### HOMEBUYER DOWN PAYMENT



HOMES PURCHASED YEAR TO DATE



VALUE OF DOWN PAYMENTS

## BUSINESS DEVELOPMENT



APPLICANTS PRE-APPROVED FOR THE COMMERICAL CORRIDOR PROPERTY REVITALIZATION PROGRAM YEAR TO DATE



APPLICANTS PRE-APPROVED FOR THE TIF COMMERICAL AND INUSTRIAL REHABILITATION PROGRAM YEAR TO DATE

## NEIGHBORHOOD STANDARDS



CODE ENFORCEMENT CASES YEAR TO DATE



KNOCK AND TALK CASES YEAR TO DATE

# HEALTH AND HUMAN SERVICES

APRIL 2025



ENERGY ASSISTANCE  
REQUESTS FULFILLED



HOUSING ASSISTANCE  
REQUESTS FULFILLED



HOUSING STABILIZATION  
ASSISTANCE REQUESTS  
FULFILLED

## SEASONAL PROGRAMS



LOW INCOME HOME ENERGY  
ASSISTANCE PROGRAM (LIHEAP)/  
PERCENT OF INCOME PAYMENT PLAN  
(PIPP)



EMERGENCY FURNACE ASSISTANCE



WEATHERIZATION ASSISTANCE

## HEAD START



Early Head Start Students  
129

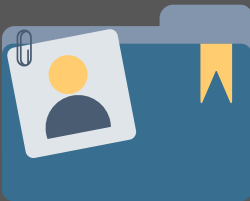


Head Start Students  
238



# HUMAN RESOURCES

APRIL 2025



CITY OF ROCKFORD EMPLOYEES



OPEN POSITIONS

## UNION REPRESENTATION

Non-Represented	276
AFSCME	195
AFSCME - B	13
AFSCME - C	29
Fire Union	294
Police Union	265

Non-Represented Employees  
276



Represented Employees  
796



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# LEGAL

APRIL 2025

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423

NEW FREEDOM OF INFORMATION  
ACT (FOIA) REQUESTS

49

ACTIVE CASES IN STATE AND  
FEDERAL COURT

## CASES FILED IN ADMINISTRATIVE COURT

96

SANITATION AND ZONING CASES

201

GENERAL ORDINANCE CASES

6

BUILDING CODE CASES