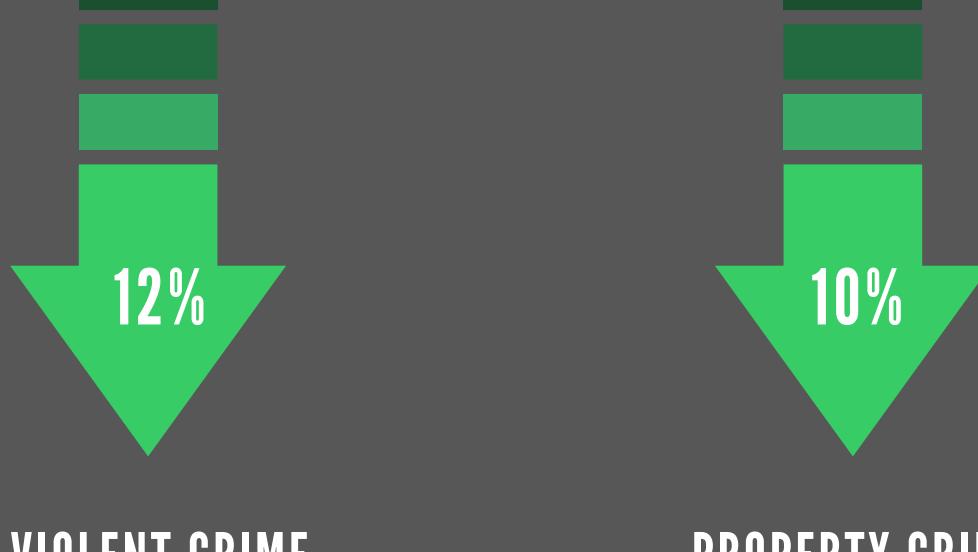


# POLICE DEPARTMENT

APRIL 2025

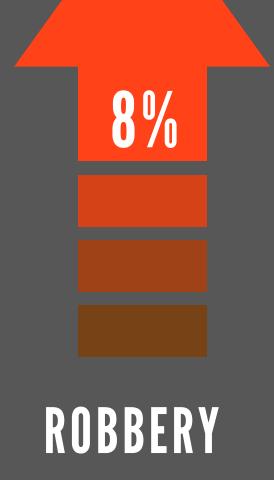


## VIOLENT CRIME

YTD 2024 477  
YTD 2025 420

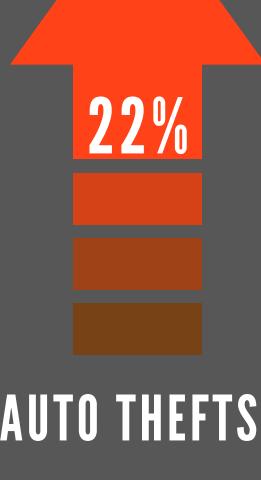
## PROPERTY CRIME

YTD 2024 1,055  
YTD 2025 955



## ROBBERY

YTD 2024 51  
YTD 2025 55



## AUTO THEFTS

YTD 2024 166  
YTD 2025 203



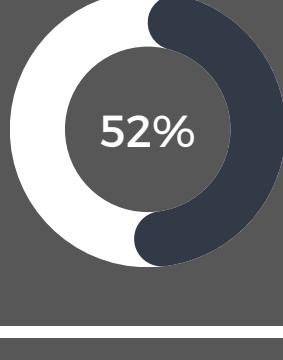
## SHOTS FIRED

YTD 2024 112  
YTD 2025 68



## AGGRAVATED ASSAULTS

YTD 2024 391  
YTD 2025 320



VIOLENT CRIME THAT IS DOMESTIC RELATED



# INFORMATION TECHNOLOGY

APRIL 2025



## HELP DESK



HELP DESK TICKETS CREATED



HELP DESK TICKETS CLOSED

## CYBER THREATS



CRITICAL THREATS



HIGH THREATS



MEDIUM THREATS



LOW THREATS

## SYSTEM AVAILABILITY



NETWORK SYSTEM AVAILABILITY



SERVER AVAILABILITY



# FINANCE

APRIL 2025



3,849

INVOICES PAID

1,090

VENDOR PAYMENTS ISSUED

852

LOCAL SALES TAX RETURNS FILED

\$322,746

GRANT DOLLARS SPENT

## BUDGET PERFORMANCE THROUGH MARCH

EXPENSE BUDGET

\$ 56,563,515

-15%

EXPENSE ACTUAL

\$ 47,984,833

## CUSTOMER SERVICE CENTER - CALLS BY DEPARTMENT

Community & Economic Development	269
Finance	42
Human Resources	38
Health & Human Services	31
Legal	37
Mayor's Office	59
Police and Fire	12
Public Works	182
Water Bills	3,510
Other Calls	340
Rock River Disposal	85
Spanish Calls	78



# PUBLIC WORKS

APRIL 2025



POTHOLE PATCHED



TREES PRUNED



LEAD SERVICE LINES  
REPLACED



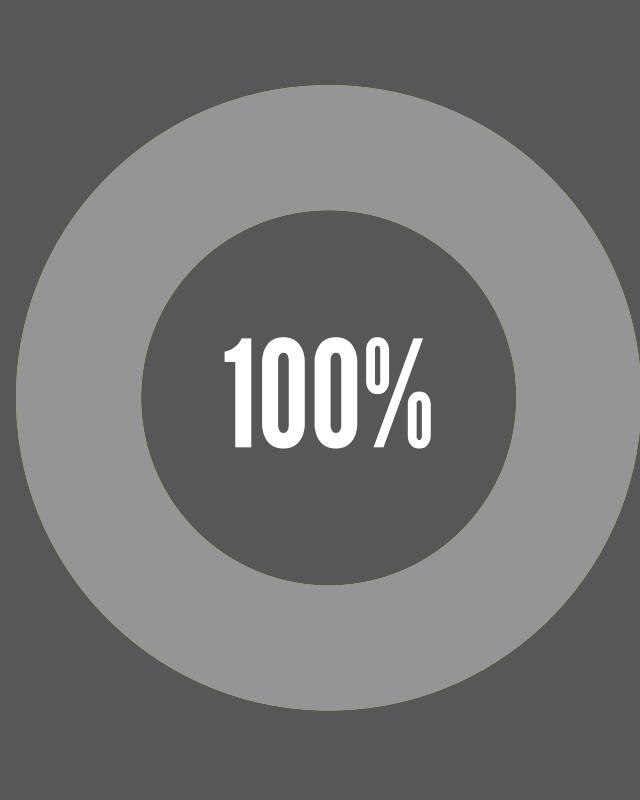
MILLION GALLONS OF  
WATER PUMPED



RIGHT OF WAY PERMITS  
CLOSED



(THIS MEANS THAT THE  
CONTRACTOR WHO DISTURBED  
PAVEMENT/LANDSCAPING IN  
THE RIGHT-OF-WAY HAS FULLY  
RESTORED THE IMPACTED AREA;  
THEREFORE, THE PERMIT IS  
CLOSED)

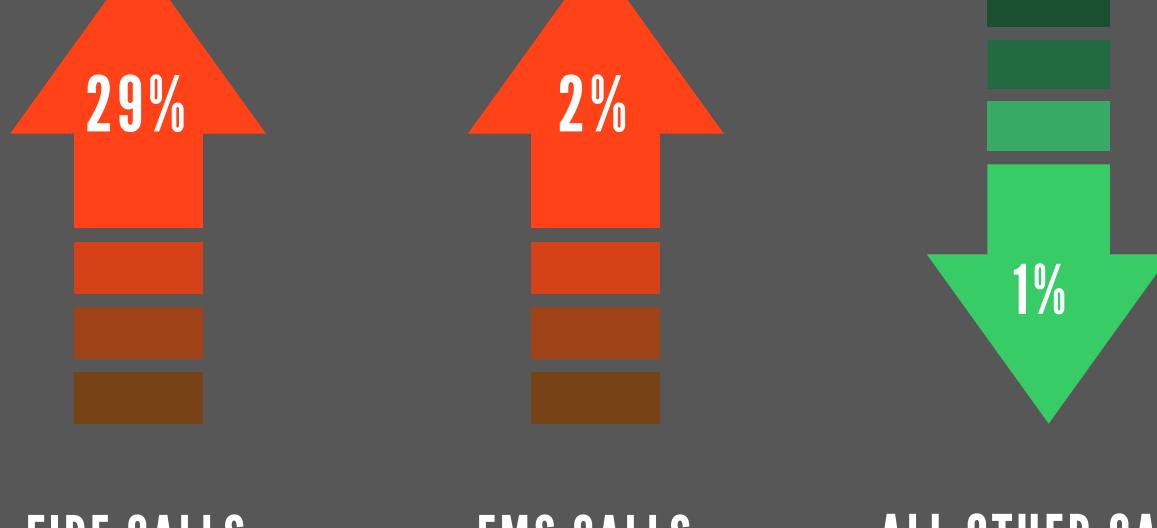


PROJECTS  
DELIVERED  
ON TIME



# FIRE DEPARTMENT

APRIL 2025



## FIRE CALLS

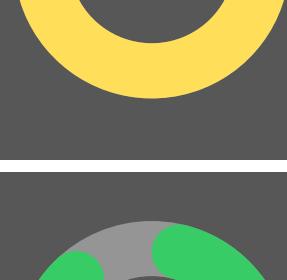
YTD 2024 135  
YTD 2025 174

## EMS CALLS

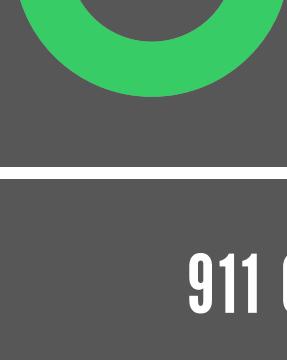
YTD 2024 7,870  
YTD 2025 7,974

## ALL OTHER CALLS

YTD 2024 2,707  
YTD 2025 2,675

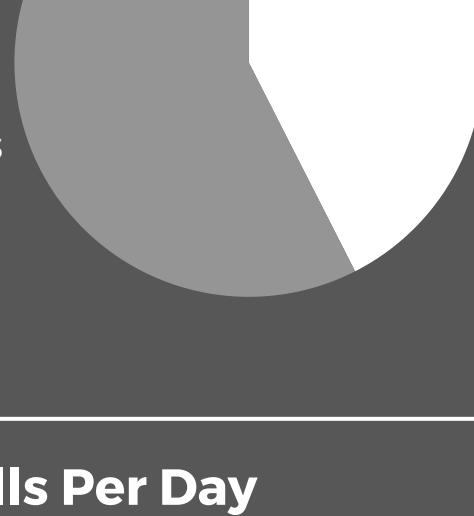


911 CALLS ANSWERED IN LESS THAN 10 SECONDS  
GOAL: 90%



PROPERTY VALUE SAVED FROM STRUCTURE FIRES  
GOAL: 90%

## 911 CENTER (JANUARY - APRIL)

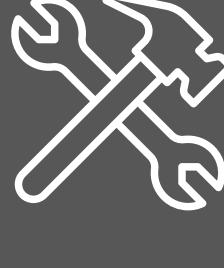


<b>Calls Per Day</b>	630
<b>Calls Per Hour</b>	26
<b>Calls Per Call Taker Per Hour</b>	7



# COMMUNITY AND ECONOMIC DEVELOPMENT

APRIL 2025

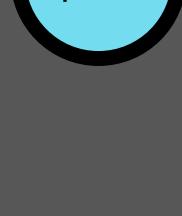


## PRIVATE INVESTMENT IN THE CITY

### COMMERCIAL CONSTRUCTION

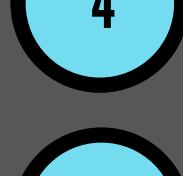


PERMITS YEAR TO DATE

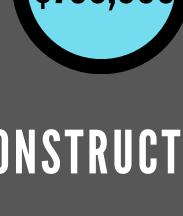


VALUE OF CONTRUCTION  
INCLUDED IN THOSE PERMITS

### RESIDENTIAL NEW CONSTRUCTION



PERMITS YEAR TO DATE



VALUE OF CONSTRUCTION  
INCLUDED IN THOSE PERMITS

### ALL RESIDENTIAL CONSTRUCTION



PERMITS YEAR TO DATE



VALUE OF CONTRUCTION  
INCLUDED IN THOSE PERMITS

## NEIGHBORHOOD PROGRAMS RUN BY THE CITY

### REHAB INVESTMENT

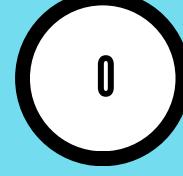


HOMES



VALUE OF THE REHAB

### HOMEBUYER DOWN PAYMENT



HOMES PURCHASED  
YEAR TO DATE



VALUE OF DOWN PAYMENTS

## BUSINESS DEVELOPMENT



APPLICANTS PRE-APPROVED  
FOR THE COMMERCIAL CORRIDOR  
PROPERTY REVITALIZATION  
PROGRAM YEAR TO DATE

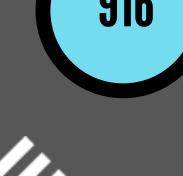


APPLICANTS PRE-APPROVED  
FOR THE TIF COMMERCIAL  
AND INDUSTRIAL  
REHABILITATION PROGRAM  
YEAR TO DATE

## NEIGHBORHOOD STANDARDS



CODE ENFORCEMENT CASES  
YEAR TO DATE



KNOCK AND TALK CASES  
YEAR TO DATE



# HEALTH AND HUMAN SERVICES

APRIL 2025



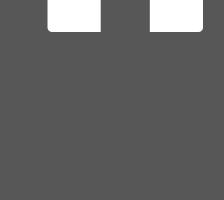
1,606

ENERGY ASSISTANCE  
REQUESTS FULFILLED



87

HOUSING ASSISTANCE  
REQUESTS FULFILLED



45

HOUSING STABILIZATION  
ASSISTANCE REQUESTS  
FULFILLED

1,561

LOW INCOME HOME ENERGY  
ASSISTANCE PROGRAM (LIHEAP)/  
PERCENT OF INCOME PAYMENT PLAN  
(PIPP)

0

EMERGENCY FURNACE ASSISTANCE

45

WEATHERIZATION ASSISTANCE

## HEAD START



Early Head Start Students

129



Head Start Students  
238



# HUMAN RESOURCES

APRIL 2025



**1,072**

CITY OF ROCKFORD EMPLOYEES

**8**

OPEN POSITIONS

## UNION REPRESENTATION

<b>Non-Represented</b>	<b>276</b>
<b>AFSCME</b>	<b>195</b>
<b>AFSCME - B</b>	<b>13</b>
<b>AFSCME - C</b>	<b>29</b>
<b>Fire Union</b>	<b>294</b>
<b>Police Union</b>	<b>265</b>

Non-Represented Employees

276



Represented Employees

796



LEGAL  
APRIL 2025



423

NEW FREEDOM OF INFORMATION  
ACT (FOIA) REQUESTS

49

ACTIVE CASES IN STATE AND  
FEDERAL COURT

96

SANITATION AND ZONING CASES

201

GENERAL ORDINANCE CASES

6

BUILDING CODE CASES