

# PUBLIC WORKS

JUNE 2025



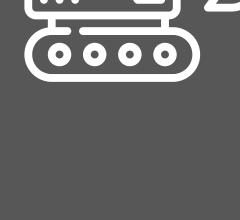
POTHOLE PATCHED



TREES PRUNED



LEAD SERVICE LINES  
REPLACED



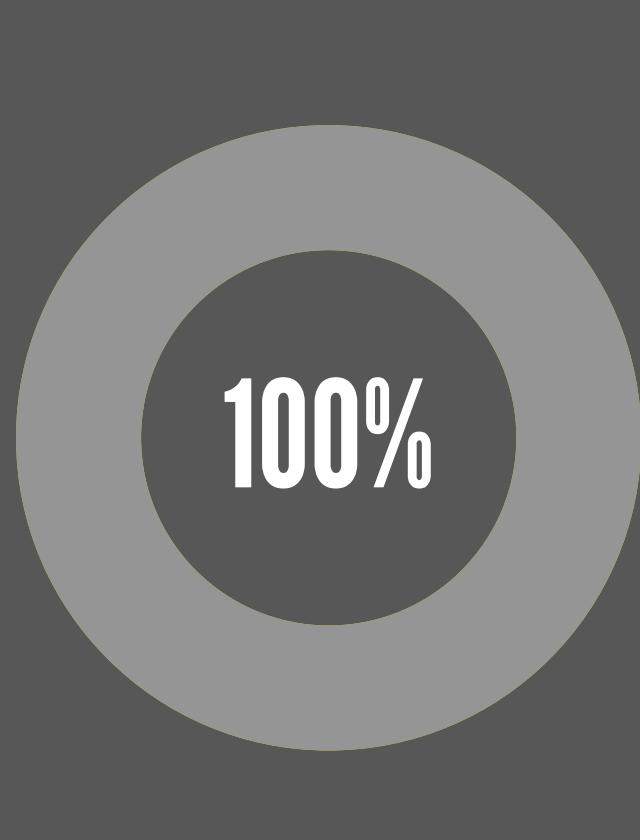
MILLION GALLONS OF  
WATER PUMPED



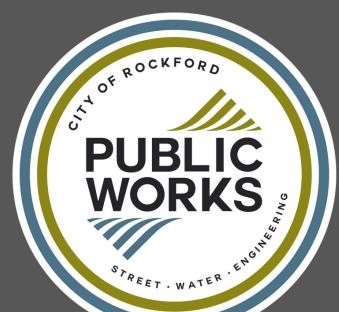
RIGHT OF WAY PERMITS  
CLOSED



(THIS MEANS THAT THE  
CONTRACTOR WHO DISTURBED  
PAVEMENT/LANDSCAPING IN  
THE RIGHT-OF-WAY HAS FULLY  
RESTORED THE IMPACTED AREA;  
THEREFORE, THE PERMIT IS  
CLOSED)



PROJECTS  
DELIVERED  
ON TIME



# INFORMATION TECHNOLOGY

JUNE 2025



## HELP DESK



HELP DESK TICKETS CREATED



HELP DESK TICKETS CLOSED

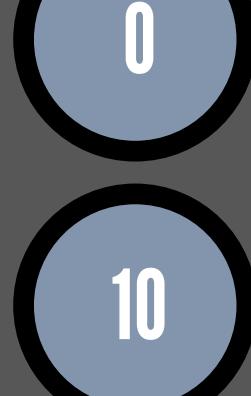
## CYBER THREATS



CRITICAL THREATS



HIGH THREATS



MEDIUM THREATS



LOW THREATS

## SYSTEM AVAILABILITY



NETWORK SYSTEM AVAILABILITY



SERVER AVAILABILITY



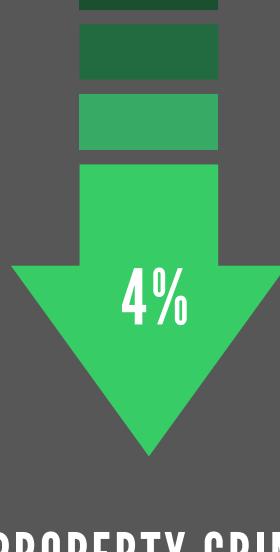
# POLICE DEPARTMENT

JUNE 2025



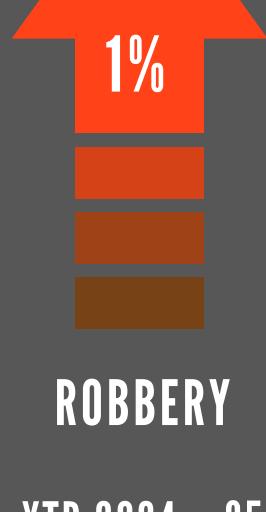
## VIOLENT CRIME

YTD 2024	781
YTD 2025	693



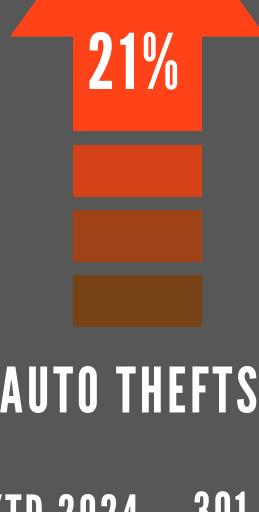
## PROPERTY CRIME

YTD 2024	1,682
YTD 2025	1,611



## ROBBERY

YTD 2024	85
YTD 2025	86



## AUTO THEFTS

YTD 2024	301
YTD 2025	365



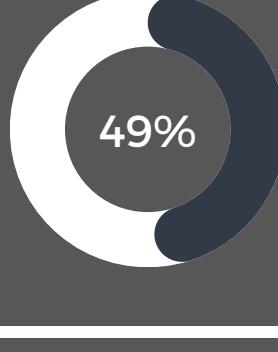
## SHOTS FIRED

YTD 2024	156
YTD 2025	109



## AGGRAVATED ASSAULTS

YTD 2024	632
YTD 2025	541

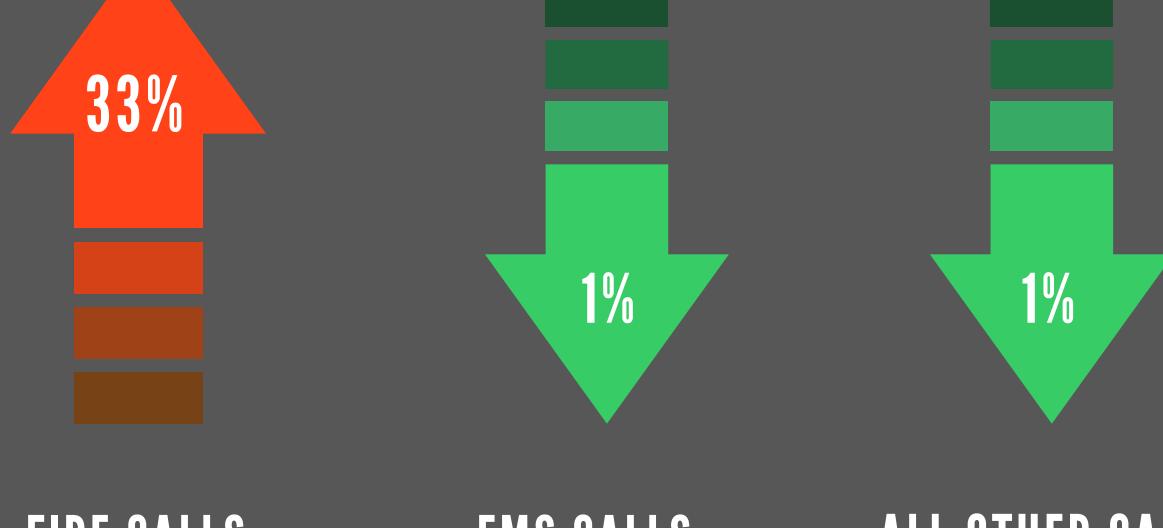


VIOLENT CRIME THAT WAS DOMESTIC RELATED



# FIRE DEPARTMENT

JUNE 2025



## FIRE CALLS

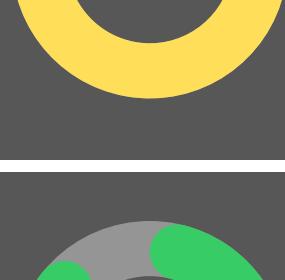
YTD 2024 213  
YTD 2025 283

## EMS CALLS

YTD 2024 12,084  
YTD 2025 11,947

## ALL OTHER CALLS

YTD 2024 4,177  
YTD 2025 4,156

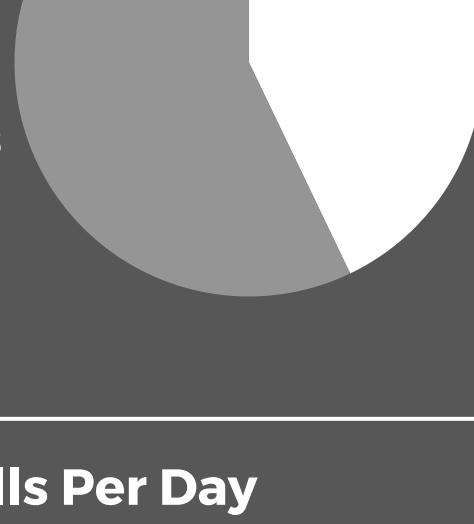


911 CALLS ANSWERED IN LESS THAN 10 SECONDS  
GOAL: 90%



PROPERTY VALUE SAVED FROM STRUCTURE FIRES  
GOAL: 90%

## 911 CENTER (JANUARY - APRIL)



Calls Per Day	659
Calls Per Hour	27
Calls Per Call Taker Per Hour	7



# HEALTH AND HUMAN SERVICES

JUNE 2025



1,588

ENERGY ASSISTANCE  
REQUESTS FULFILLED

99

HOUSING ASSISTANCE  
REQUESTS FULFILLED

52

HOUSING STABILIZATION  
ASSISTANCE REQUESTS  
FULFILLED

7,378

CALLS TO HEALTH AND HUMAN  
SERVICES

51

WINNEBAGO COUNTY COMMUNITY  
MENTAL HEALTH BOARD  
ACTIVE/ENGAGED WITH HOMELESS  
NAVIGATOR



# FINANCE

JUNE 2025



3,142

INVOICES PAID

985

VENDOR PAYMENTS ISSUED

807

LOCAL SALES TAX RETURNS FILED

\$744,663

GRANT DOLLARS SPENT

## BUDGET PERFORMANCE THROUGH MARCH

EXPENSE BUDGET

\$ 94,272,525

-7%

EXPENSE ACTUAL

\$ 87,624,489

## CUSTOMER SERVICE CENTER - CALLS BY DEPARTMENT

Community & Economic Development	242
Finance	30
Human Resources	34
Health & Human Services	34
Legal	54
Mayor's Office	45
Police and Fire	7
Public Works	239
Water Bills	3,222
Other Calls	259
Rock River Disposal	72
Spanish Calls	70



# HUMAN RESOURCES

JUNE 2025



1,074

CITY OF ROCKFORD EMPLOYEES

11

OPEN POSITIONS

## TENURE IN YEARS BY DEPARTMENT

Community and Economic Development	7
City Council	8
Finance	8
Fire	11
Human Resources	8
Health and Human Services	7
Information Technology	1
Legal	6
Mayor's Office	4
Police	11
Public Works	9



LEGAL

JUNE 2025



410

NEW FREEDOM OF INFORMATION  
ACT (FOIA) REQUESTS

50

ACTIVE CASES IN STATE AND  
FEDERAL COURT

CASES FILED IN ADMINISTRATIVE COURT

103

SANITATION AND ZONING CASES

181

GENERAL ORDINANCE CASES

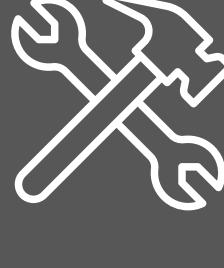
6

BUILDING CODE CASES



# COMMUNITY AND ECONOMIC DEVELOPMENT

MAY 2025

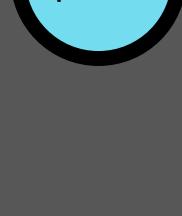


## PRIVATE INVESTMENT IN THE CITY

### COMMERCIAL CONSTRUCTION

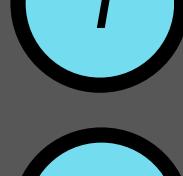


PERMITS YEAR TO DATE



VALUE OF CONSTRUCTION  
INCLUDED IN THOSE PERMITS

### RESIDENTIAL NEW CONSTRUCTION



PERMITS YEAR TO DATE



VALUE OF CONSTRUCTION  
INCLUDED IN THOSE PERMITS

### ALL RESIDENTIAL CONSTRUCTION



PERMITS YEAR TO DATE



VALUE OF CONSTRUCTION  
INCLUDED IN THOSE PERMITS

## NEIGHBORHOOD PROGRAMS RUN BY THE CITY

### REHAB INVESTMENT

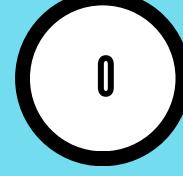


HOMES



VALUE OF THE REHAB

### HOMEBUYER DOWN PAYMENT



HOMES PURCHASED  
YEAR TO DATE



VALUE OF DOWN PAYMENTS

## BUSINESS DEVELOPMENT



APPLICANTS PRE-APPROVED  
FOR THE COMMERCIAL CORRIDOR  
PROPERTY REVITALIZATION  
PROGRAM YEAR TO DATE



APPLICANTS PRE-APPROVED  
FOR THE TIF COMMERCIAL  
AND INDUSTRIAL  
REHABILITATION PROGRAM  
YEAR TO DATE

## NEIGHBORHOOD STANDARDS



CODE ENFORCEMENT CASES  
YEAR TO DATE



KNOCK AND TALK CASES  
YEAR TO DATE

