

RockStat

July 2017

Community & Economic Development Department

PRESENTED BY:

Vicki Manson – Housing & Program Manager

Robert Wilhelmi – Neighborhood Standards Supervisor

- Site Readiness & Global Trade Park – Land Use & Marketing Plans
- Commercial Corridors
- Central Planning Area
- Neighborhood and Housing Improvement
- Code Enforcement Efficiency

Community and Economic Development Department
Key Strategic Initiatives
2017

CEDD – Neighborhood Development

PRESENTED BY:

Vicki Manson – Housing & Program Manager

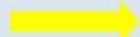
CEDD – Neighborhood Development

Scorecard

	Funding	Neighborhood Development Program	2017 Annual Target	Jan. – June Goal	Jan. – June Actual	% of Target
Housing Activities	CDBG	Ramps	4	2	0	0%
	HOME	Homebuyer Assistance	10	6	3	50%
	HOME	Homeowner Rehabilitation	24	11	12	109%
	HOME	CHDO Homebuyer/Rental	5	0	0	
	HOME	Sub-recipient: Jeremiah Development	5	3	2	67%
	NSP	Rehabilitation/ New Construction	1	0	0	
	Madigan Grant	Roof Program	25	10	6	60%
	City Water Fund	Water Hook Up/ Emergency Program	n/a	n/a	0	
	TOTAL HOUSING			74	32	23
Public Service	CDBG	Discovery Center - After School Program	220	110	189	172%
	TOTAL PUBLIC SERVICE			220	110	189
Property Improvements	CDBG, IHDA, Emergency, Sanitation, Charity	Demolitions	108	45	30	67%
	IHDA BRP	Blight Reduction Program Acquisition	19	12	15	125%
	CDBG	Code Enforcement	5,000	2,600	2,548	98%
	TOTAL PROPERTY IMPROVEMENTS			5,127	2,657	2,593

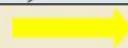
CEDD – Neighborhood Development

Dashboard

Ongoing Projects	Goal	Status
IHDA Blight Reduction Program (2 year agreement):		
Acquire, clear title & convey 34 properties – <i>Acquire minimum of 31 properties (7-8 per quarter)</i>	12/31/17	
Demolish structures/Green – <i>Minimum of 31 properties (7-8 per quarter)</i>	12/31/17	
Quarterly Reporting (Status & Reimbursement Reports)	July, Oct.	
IHDA APP grant (Round 2):		
Signed program funding agreement – \$125,000	May 2017	
Submit quarterly reimbursement reports	August, Nov.	
HUD Reporting:		
2017 Annual Action Plan <i>Submit to HUD with minor changes</i>	<i>August 16, 2017</i>	
2018 Annual Action Plan – <i>Budget preparation, public comment, complete AAP</i>	<i>June – Dec. 2017</i>	
Prepare \$300k RFP for homebuyer or rental development	June 2017	
Issue RFP for Assessment of Fair Housing (AFH)	October 2017	



= Achieved Goal



= In Process



= Did not achieve goal by goal date

CEDD – Neighborhood Development

Achievements

- Have received over 30 inquiries from new contractors interested in working with our rehab programs. Current rehab contractors have been hiring additional staff to meet increase in jobs.
- All 8 Mow to Own program participants are in compliance. 2 signed MOUs in 2017.
- Collaboration:
 - Included as part of *Rockford/Winnebago County Guide to Housing Resources*
 - Streamlining demolition workflow processes in Hansen
 - Perfecting pipeline between ND and Human Services when assisting clients
- Marketing efforts in 2017:
 - Marketed programs at 34 community events.
 - Assisted 12 homeowners, 8 of whom are located in our Opportunity Area. Also assisted 3 homebuyers, all of whom bought homes in Opportunity Area.
- Completed Conflict of Interest policy/procedure. HR will be distributing to City staff through Power DMS.
- Continue to enhance professional skills and become more knowledgeable of HUD rules and regulations through webinar training.

CEDD – Neighborhood Development

Areas of Improvement

- Increase the number of lead-licensed rehabilitation contractors.
- Maintain a pipeline of eligible Community Housing Development Organizations and develop quality projects.
- Continuously evaluate programs to streamline efforts and maximize funding dollars to help as many applicants as possible. Evaluating housing stock in city to determine new market for non-lead homes, valued at less than \$110,000.

CEDD – Neighborhood Standards

PRESENTED BY:

Robert Wilhelmi – Neighborhood Standards Supervisor

CEDD – Construction & Development Services

2017 Neighborhood Standards Code Enforcement Trends (Jan – Jun)

	Jan	Feb	Mar	Apr	May	Jun	Jan - Jun Year Total		% Change	Jan - Jun Monthly Avg	
							2017	2016		2017	2016
Total Complaints (Service Requests)	285	277	360	273	821	745	2761	2233	23.6%	460	372
Unfounded Complaints	96	95	100	93	251	272	907	700	29.6%	151	117
*Avg No. Days to Initial Inspection	2.0	2.1	1.8	2.1	3.2	2.7	-	-		2.3	2.6
Total Cases Started	424	405	491	376	1538	1538	4772	4176	14.3%	795	696
ProActive Cases Started	294	259	301	249	616	312	2031	2480	-18.1%	339	413
CD ORD Cases Started (Rental, Zoning, Etc)	33	29	100	26	19	36	243	235		41	39
Zoning/Non-Cont. Cases Started	251	229	254	151	187	240	1312	818	60.4%	219	136
Nuisance Cases Started	140	147	165	199	1331	1262	3244	3123	3.9%	541	520.5
*Parking/Zoning Tickets Issued	12	12	17	23	15	27	106	387	-72.6%	18	64.5

Approximatley 700 Winnebago County Trustee cases yet to be added to Hansen

CEDD – Construction & Development Services

2017 Neighborhood Standards Code Enforcement Case Trends (Jan – Jun)

	Jan	Feb	Mar	Apr	May	Jun	Jan - Jun		% Change
							2017	2016	
% Rate of Voluntary Compliance	76.8%	90.3%	80.5%	72.2%	69.0%	58.6%	74.6%	60.9%	22.5%
Avg Days to Vol. Compliance	13.9	10.5	13.9	13.9	11.3	12.6	12.7	19.1	-33.6%
% Rate of Induced Compliance	0.0%	1.1%	0.0%	14.9%	0.0%	4.5%	3.4%	12.5%	-72.6%
Avg Days to Induced Compliance	-	23.7	-	19.8	-	36.2	26.5	50	-47.3%
% Rate of Forced Compliance	23.1%	8.6%	21.5%	12.8%	31.0%	36.9%	22.3%	26.6%	-16.2%
Avg Days to Forced Compliance	38.1	37.3	28.1	25.1	16.1	14.6	26.5	35	-23.3%

Positive Trend

Negative Trend

CEDD – Construction & Development Services

2017 Weeds Abatement Program (Thru June 30)

- 3/28/2017 - First weeds complaint received (3/22 in 2016)
- 1,031 total service requests for weeds resulting in 644 cases
- 2,328 total weeds cases started (2,316 cases by 6/30/2016)
- 953 are first offenses or are outside 36 month probation window
- Zion West actively cutting 186 Winnebago County Tax Trustee lots. 943 cuts performed.
- Additional 83 Winnebago County Tax Trustee lots being cut by other contractors



CEDD – Construction & Development Services

2017 Sanitation Statistics (Jan – Jun)

	HOUSEHOLD			RECYCLING		
	2016	2017	Change In Tonnage	2016	2017	Change In Tonnage
	Tonnage	Tonnage		Tonnage	Tonnage	
JAN	3,117.26	4,376.09	40.4%	579.28	621.37	7.3%
FEB	3,208.74	3,217.04	0.3%	565.4	489.50	-13.4%
MAR	4,505.49	4,210.00	-6.6%	709.13	578.98	-18.4%
APR	3,596.46	3,759.45	4.5%	608.81	519.12	-14.7%
MAY	4,308.01	4,897.46	13.7%	699.02	696.18	-0.4%
JUN	4,794.75	4,654.53	-2.9%	759.61	645.44	-15.0%
Total	23,530.71	25,114.57	6.7%	3,921.25	3,550.59	-9.5%



	YARDWASTE			DEMO		
	2016	2017	Change In Tonnage	2016	2017	Change In Tonnage
	Tonnage	Tonnage		Tonnage	Tonnage	
JAN	20.07	8.91	-55.6%	536.74	397.22	-26.0%
FEB	7.26	-	-100.0%	793.24	493.96	-37.7%
MAR	517.15	405.02	-21.7%	536.10	153.56	-71.4%
APR	1,090.75	1,270.12	16.4%	786.02	-	-100.0%
MAY	1,874.60	1,867.56	-0.4%	380.92	84.88	-77.7%
JUN	1,443.39	1,358.28	-5.9%	229.73	438.41	90.8%
Total	4,953.22	4,909.89	-0.9%	3,262.75	1,568.03	-51.9%



CEDD – Construction & Development Services

2017 Electronic Waste Program (Jan – Jun)

	Jan - Jun 2017 Volume (lbs)	
	S. Main	E. State
TV's (Complete)	311,509	378,553
TV's (Incomplete)	26,197	21,033
TV's (Console)	41,397	38,317
TV's (Flat screen)	29,989	38,352
TV's (Plasma)	-	40
TV's (Projection)	43,672	33,405
2017 Volume YTD	452,764	509,700
		962,464



2% increase compared to Jan - Jun 2016

220,682 pounds collected in June 2017 (Record Month)

Collection Bins relocated to Keep Northern Illinois Beautiful on July 5, 2017

Public Works Department

PRESENTED BY:

Mark Stockman – Public Works Director

- Balanced infrastructure system inclusive of road, rail, parking, pedestrian and alternative modes of transportation
- Improved infrastructure & redevelopment to attract businesses to the City of Rockford
- Street maintenance program which provides commuters with clean, safe and well-maintained streets
- Operate and maintain the public water system in a manner that protects public health and enhances the community
- Maintain a stormwater management program that protects the public and the environment while enhancing the community

PUBLIC WORKS
Key Strategic Initiatives
2017

Water Division

Dashboard

		Monthly Performance	2017 Monthly Target	Jan	Feb	Mar	Apr	May	Jun
Water Operations	Distribution	Emergency Repair Time (hours)	2	1.7	1.3	0	1.2	0.6	0.6
		% of Total Repairs That Are Planned	70%	60%	72%	93%	94%	81%	89%
		Backlog of Non-Emerg Repairs (Weekly Avg)	25	47	21	20	33	36	33
		# of Winter Backlog Jobs	130	75	81	83	24	2	
		Water Main Flushed (mi)	40					52	49
	Field Services	Total Work Orders	2465	2462	2283	2851	2252	3011	2732
		Days Priority S/O Outstanding	30	6	5	5	4	3	7
		Backlog of Priority S/O	50	14	6	5	6	9	12
	Production	Maintenance Work Orders	200	228	203	220	239	224	207
		Service Pressure Excursions	45	4	14	15	21	39	35
		% Preventative Maintenance	60%	56%	60%	65%	64%	51%	51%
		# of Water Quality Complaints	3	0	3	0	0	2	4
		% Design Demand	110%	151%	141%	141%	153%	96%	102%
	Financial	Total Amt Past 30 Days Due as % of Revenue	5%	2.8%	2.6%	2.7%	2.4%	2.3%	2.2%
		Operating Revenue, % of Plan	95%	96%	100%	102%	100%	101%	101%
		Number of New Water Connections	5	2	0	4	6	14	34

Water Division

Accomplishments:

- SE Quadrant Acoustic Leak Detection (250 Miles)
- Reservoir Rehabilitation – Well U30
- Oaklawn Ave. Water Main Replacement (400 LF – Risk Based)
- Approx. 100% Increase in Fire Hydrant PM & Painting – YTD 2017 compared to YTD 2016

Areas of Improvement:

- ISO Fireflow Testing and M17 Hydrant Inspections (Approx. 1,000 Hydrants)
- Church St. & Park Ave. Water Main Replacement (1,500 LF – Risk Based)
- U31 Well Rehabilitation
- Large Meter Inspection(s)
- Production Meter Validation(s)

Street & Transportation Division

Dashboard

		2017 Monthly Target	Jan	Feb	Mar	Apr	May	Jun	Jul	YTD AVE.
Street Operations	Unresolved Pothole Requests	100	10	8	2	25	8	8		10
	Arterial Pothole Req. - % Completed < = 10 Days	90%	98%	100%	100%	96%	95%	95%		97%
	Res. Pothole Req. - % Completed < = 30 Days	90%	99%	100%	98%	100%	97%	100%		99%
	# Trees Trimmed	200	326	436	413	239	179	187		297
	# Trees Removed	50	36	76	52	54	99	62		63
	# Trees Planted	70				28	60	13		34
	Unresolved Forestry Prune or Removal Requests	150	59	44	64	27	72	135		67
	Total Requests	600	451	444	571	639	582	648		556
Total Unresolved Requests	250	106	75	102	88	123	210		117	
Traffic Operations	% of Graffiti Requests removed in 5 days	95%	N/A	N/A	N/A	96%	100%	100%		
	% Signals Repaired Compared to Reported	95%	100%	100%	99%	99%	99%	100%		100%
	% Signals Replaced Compared to Reported	95%	100%	100%	100%	100%	100%	100%		100%
	% of Signal Bulb Outages Responded in 24 hrs	95%	100%	100%	100%	100%	100%	95%		99%
	% of City Street Light Outages Responded in 5 days	95%	100%	100%	100%	100%	100%	100%		100%
	% Sign Repaired/Replace to Reported	95%	92%	97%	99%	100%	99%	99%		98%
	% Signs Repair/Replace Responded in 5 days	95%	100%	99%	100%	100%	100%	100%		100%

Street & Transportation Division

Accomplishments:

- Street Division responded to flooding issues on June 28th rain event, working through the overnight
- Forestry completed 4 expansive clear-cut projects to improve line of sight and encroachment issues
- Installed 5 power centers in Municipal Lot 5 (State St. & Church St.)
- City-wide paint striping contract 90% complete by end of June
- Training and implementation of new storm pipe camera proving to be useful

Areas for Improvement:

- Only 13 trees planted in June due to minimal requests
- Continue storm line camera inspections
- Continue inspections to tree vaults in downtown area and repair or replace as needed

Engineering Dashboard

Monthly Performance		2017 Monthly Target	Jan	Feb	Mar	Apr	May	Jun
	# of Site Plans Reviewed	7	2	1	10	6	12	13
	% of Site Plans Reviewed in less than 14 days	95%	100%	100%	100%	83%	100%	100%
	# of Development Plans Reviewed	1	2	0	3	0	1	1
	% of Develop. Plans Reviewed in less than 21 days	95%	100%	NA	100%	NA	100%	100%
	# of ROW/DWY Permits Issued	100	207	114	162	165	208	274
	% of ROW/DWY Permits Issued in 1 day	95%	100%	100%	96%	100%	99%	100%
ROW/DWY	ROW/DWY Permits Closed	100	85	4	53	62	180	206
	ROW/DWY Permits Still Open	700	617	697	798	897	870	712
ROW/Stormwater	Detention Basins Inspected (odd years)	60		1	0	31	23	178
	Detention Basins Requiring Follow-up (odd years)			1	0	5	5	6
Development/ROW/Stormwater	Industrial High Risk Inspections On-Site	9	10	9	11	9	5	11
	Erosion Control Inspections On-Site (5 Winter; 25- S /	25	22	19	2	7	21	16
Development/ROW/Stormwater	New Illicit Discharge (IDDE) Investigations	1	2	1	1	3	1	2
	IDDE Investigations w/in 72 hrs	100%	100%	100%	100%	100%	100%	100%
Development/ROW/Stormwater	IDDE Investigations Unresolved	8	9	10	11	13	12	12
	Stormwater Samples Taken (15-Sp; 15-F; 40 Trib)	NA		10	15		15	
Development/ROW/Stormwater	SWPPP Reviews	3	0	1	6	1	1	2
	Stormwater Service Requests	20	19	13	51	71	36	68
Development/ROW/Stormwater	SW Requests Generated Proactively (>50% of Total)	50%	8	1	35	42	42	42
	SW Requests Generated Reactively (<50% of Total)	50%	11	12	16	29	16	26
Development/ROW/Stormwater	Clogged/Sunken Inlets Invest. w/in 24 hrs of Request	100%	100%	100%	100%	100%	100%	100%
	Other Stormwater Requests Invest. w/in 1 week of Rec	100%	100%	100%	100%	100%	100%	100%
Development/ROW/Stormwater	Street Sweeping (mi)	Varies			87	272	363.9	217.97

Engineering Division

Accomplishments:

- City-wide thermoplastic Ph.1 contract completed
- Mercy Way – Plans out to Bid
- 178 Detention Basins inspected; on target for October completion
- Miracle Mile Lighting project underway
- Completed City Wide Street Repair Group 1 totaling 52 locations including Rote Rd.

Areas for Improvement:

- Requests for Service pertaining to Storm water rose this month due to late June flooding
- Continue to reduce amount of open ROW permits

Rockford Fire Department

PRESENTED BY:

Derek Bergsten – Fire Chief

- Maintain and improve health and safety throughout the organization
- Enhance career related training and development throughout all department levels
- Continually improve and enhance delivery of service to the citizens
- Recruit and retain a diverse and effective workforce
- Foster community outreach and agency partnerships

Rockford Fire Department
Key Strategic Initiatives
2017

Rockford Fire Department

Scorecard

Area of Focus	Metric/Program	Definition	Standard/Goal	Current Performance
Response Times	Call Answer Time	911 calls answered in 10 seconds or less	90%	84.66%
	Total Response Time	911 call received to first unit on scene in 8:12 or less	90%	90.63%
EMS	Utstein Rating	Cardiac Survival Rate	10%	50%
	EMS Customer Service	Overall customer experience rating	95%	94.58%
	Mobile Integrated Healthcare Program	Reduction of hospital admissions	50%	34%
Reduction of hospital readmissions		75%	77%	
Fire/Fire Prevention	Fire Dollar Save Ratio	Percentage of property value saved from structure fires	90%	89.17%
	Arson Clearance Rate	Percentage of arson incidents cleared by arrest	15%	13.04%
	Inspections	General inspection performed within the last four years	95%	93.62%
	Smoke Alarm/Battery Program	Average number of homes visited monthly with Smoke Alarms installed or batteries replaced	30	23

Rockford Fire Department

Incidents

Incident Type	2016	2017	% Change	Diff
Fire	315	348	10.48%	33
EMS & Search and Rescue	10,666	11,093	4.00%	427
Hazardous Condition	247	257	4.05%	10
Service/Good Intent Call	1,302	1,480	13.67%	178
False Alarm & False Call	683	709	3.81%	26
Other Incident Type	37	39	5.41%	2
Total	13,250	13,926	5.10%	676
Average per Day	72.80	76.94	5.68%	4.14

Incident Type	5 yr Avg	2017
Fire	339	348
EMS & Search and Rescue	10,168	11,093
Hazardous Condition	256	257
Service/Good Intent Call	1,082	1,480
False Alarm & False Call	757	709
Other Incident Type	39	39
Total	12,640	13,926

Rockford Fire Department

2017 Applicant Process



Rockford Fire Department

2017 Applicant Process

Demographics of the 77 applicants still in the testing process

Gender		
Female	7	9.09%
Male	70	90.91%
Total	77	

Rockford Resident		
No	63	81.82%
Yes	14	18.18%
Total	77	

Race		
Caucasian	60	77.92%
Hispanic	6	7.79%
African American	4	5.19%
Asian	1	1.30%
Other	2	2.60%
Do not wish to disclose	4	5.19%
Total	77	

Rockford Fire Department

2017 Achievements

- 2nd Alarm Girls Camp
- Assistance to Firefighters Grant
- Recent promotions and appointments
- EMS Customer Service Survey program

Rockford Fire Department

2017 Areas of Improvement

- Fires in vacant buildings
- Recruit testing for eligibility list
- Fire Station 7 renovation
- ESO (mobile patient care reporting software) Training and program roll out

Rockford Police Department

PRESENTED BY:

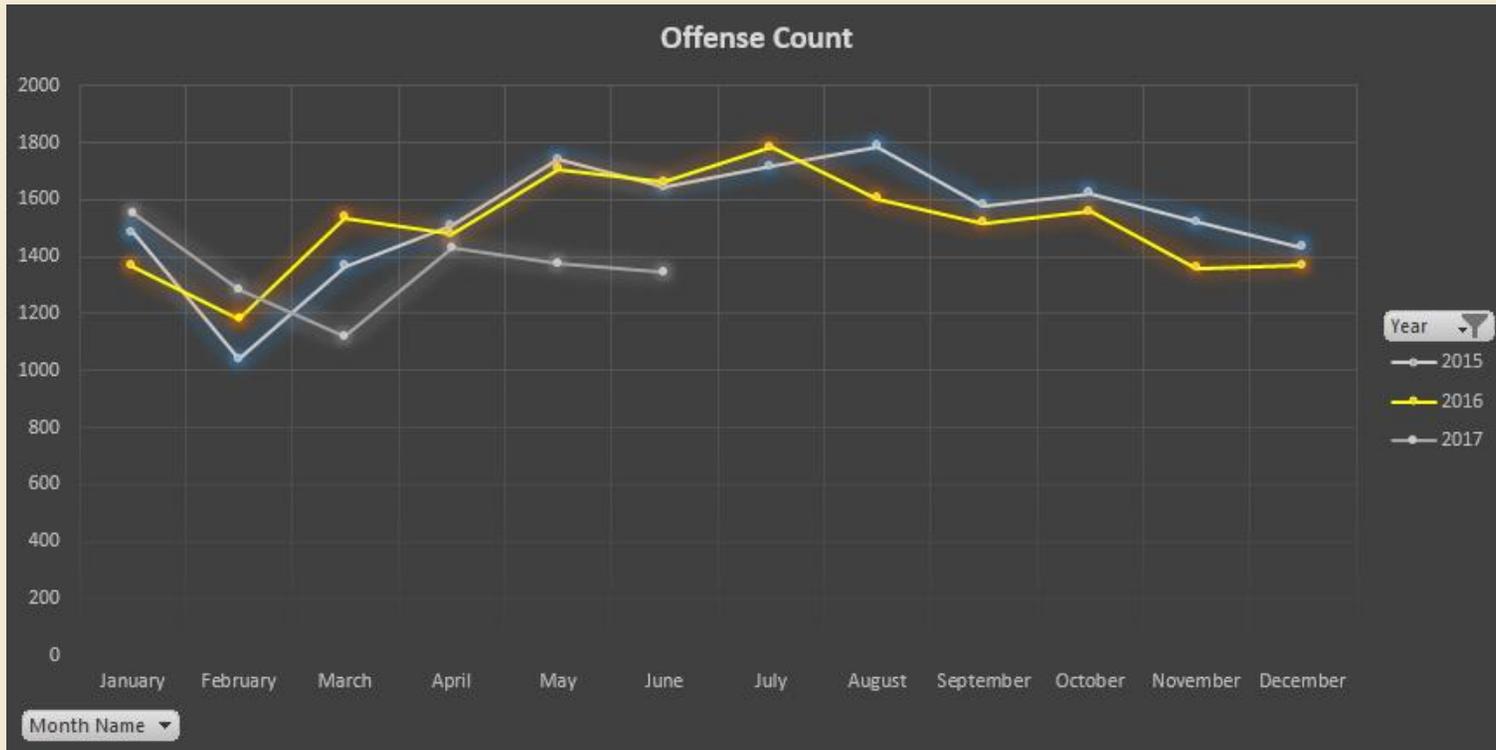
Kevin Ogden – Assistant Deputy Chief

- Reduce Violent Crime
- Improve Community Engagement
- Improve Traffic Safety
- Improve Employee Development
- Enhance Organizational Development/Capabilities

Rockford Police Department
Key Strategic Initiatives
2017

Rockford Police Department

NIBRS Group A Offense Count 2015-2017



Offense Count	Column Labels	January	February	March	April	May	June	July	August	September	October	November	December	Grand Total
2015		1484	1041	1365	1508	1741	1643	1716	1786	1581	1621	1521	1433	18440
2016		1366	1183	1538	1479	1707	1661	1783	1604	1518	1558	1359	1368	18124
2017		1553	1284	1123	1434	1376	1347							8117
District 1		655	516	448	596	536	553							3304
District 2		461	451	374	476	508	496							2766
District 3		437	315	300	360	329	296							2037
Unknown			2	1	2	3	2							10
Grand Total		4403	3508	4026	4421	4824	4651	3499	3390	3099	3179	2880	2801	44681

Rockford Police Department

Group A Comparison

Violent Crimes / Property Crimes

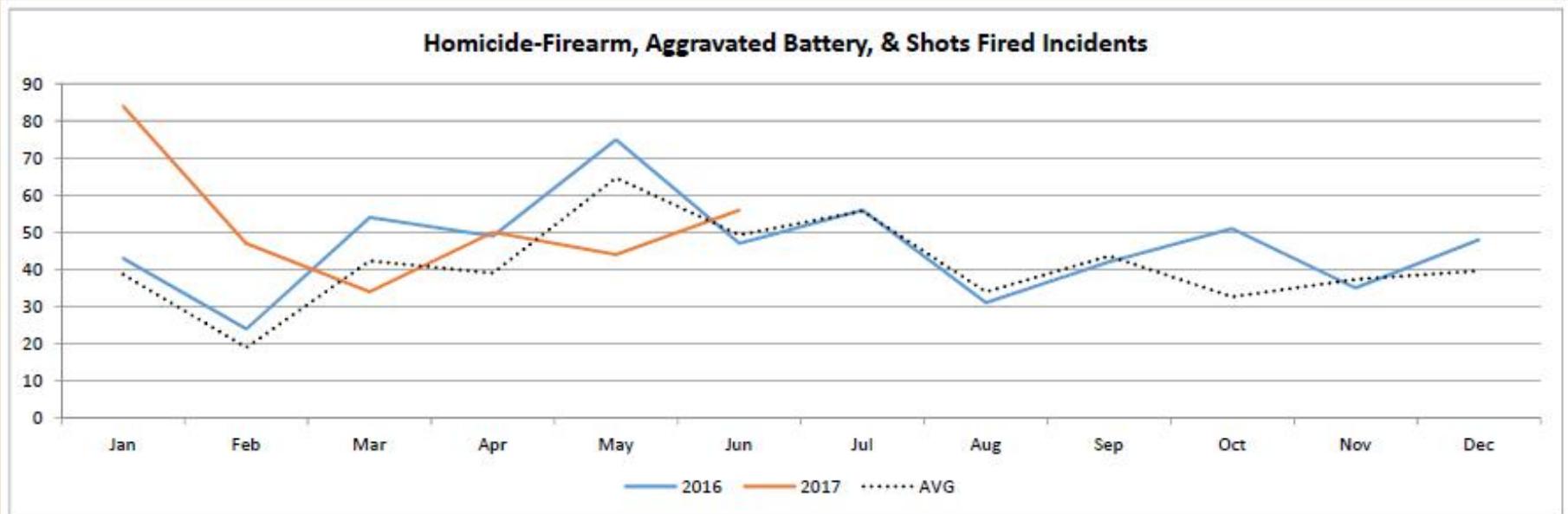
	Last 2 Weeks			Last 28 Days			Current Year		
	Jun 17, 2017 - Jun 23, 2017	Jun 24, 2017 - Jun 30, 2017	% Change	Jun 03, 2016 - Jun 30, 2016	Jun 03, 2017 - Jun 30, 2017	% Change	Jan 01, 2016 - Jun 30, 2016	Jan 01, 2017 - Jun 30, 2017	% Change
Violent Crimes (09A-B, 11A-D, 13A, 120)	66	37	-44%	257	197	-23%	1311	1201	-8%
Property Crimes (220, 23A-H, 240)	105	71	-32%	471	356	-24%	2791	2362	-15%

Violent Crimes: Murder / Manslaughter, Sex Crimes, Aggravated Assault, Robbery

Property Crimes: Burglary, Theft, Motor Vehicle Theft

Rockford Police Department

Aggravated Battery / Shots Fired 2014-2017

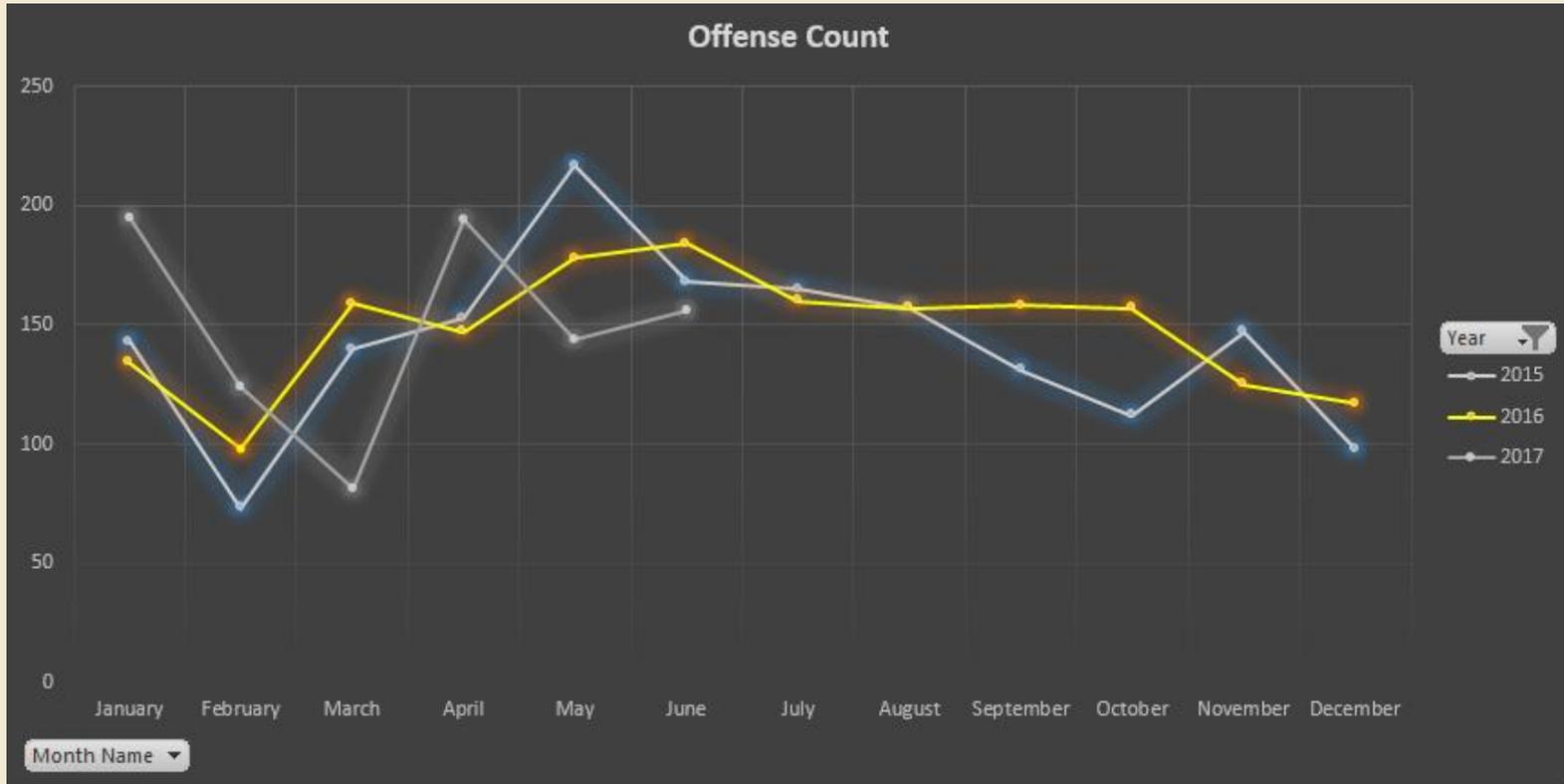


Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2014	22	16	25	22	49	42	53	31	31	16	18	40
2015	51	17	48	46	70	59	58	40	58	31	59	31
2016	43	24	54	49	75	47	56	31	42	51	35	48
2017	84	47	34	50	44	56						
14-'16 Avg	39	19	42	39	65	49	56	34	44	33	37	40

Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2014	4	7	7	7	17	16	16	7	6	4	3	10
2015	23	2	11	7	23	11	23	12	11	9	15	6
2016	11	6	22	12	25	12	18	9	8	15	13	10
2017	17	8	6	15	11	14						
14-'16 Avg	13	5	13	9	22	13	19	9	8	9	10	9

Rockford Police Department

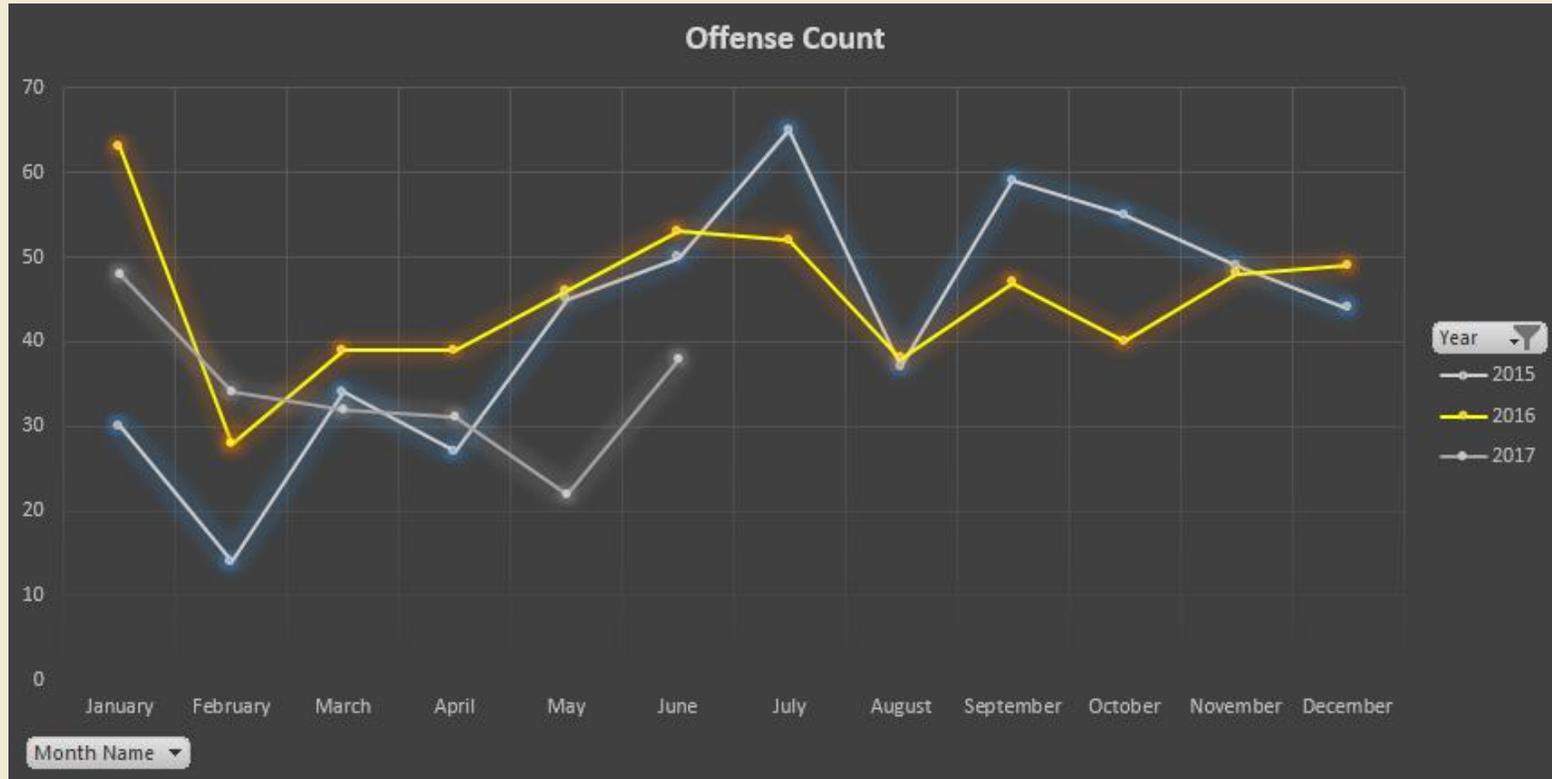
Aggravated Assault 2015 - 2017



Offense Count	Column Labels	January	February	March	April	May	June	July	August	September	October	November	December	Grand Total
2015		143	73	140	153	217	168	165	157	131	112	147	98	1704
2016		134	98	159	147	178	184	160	157	158	157	125	117	1774
2017		195	124	81	194	144	156							894
District 1		109	63	38	96	67	86							459
District 2		47	50	28	53	56	58							292
District 3		39	11	15	45	21	12							143
Grand Total		472	295	380	494	539	508	325	314	289	269	272	215	4372

Rockford Police Department

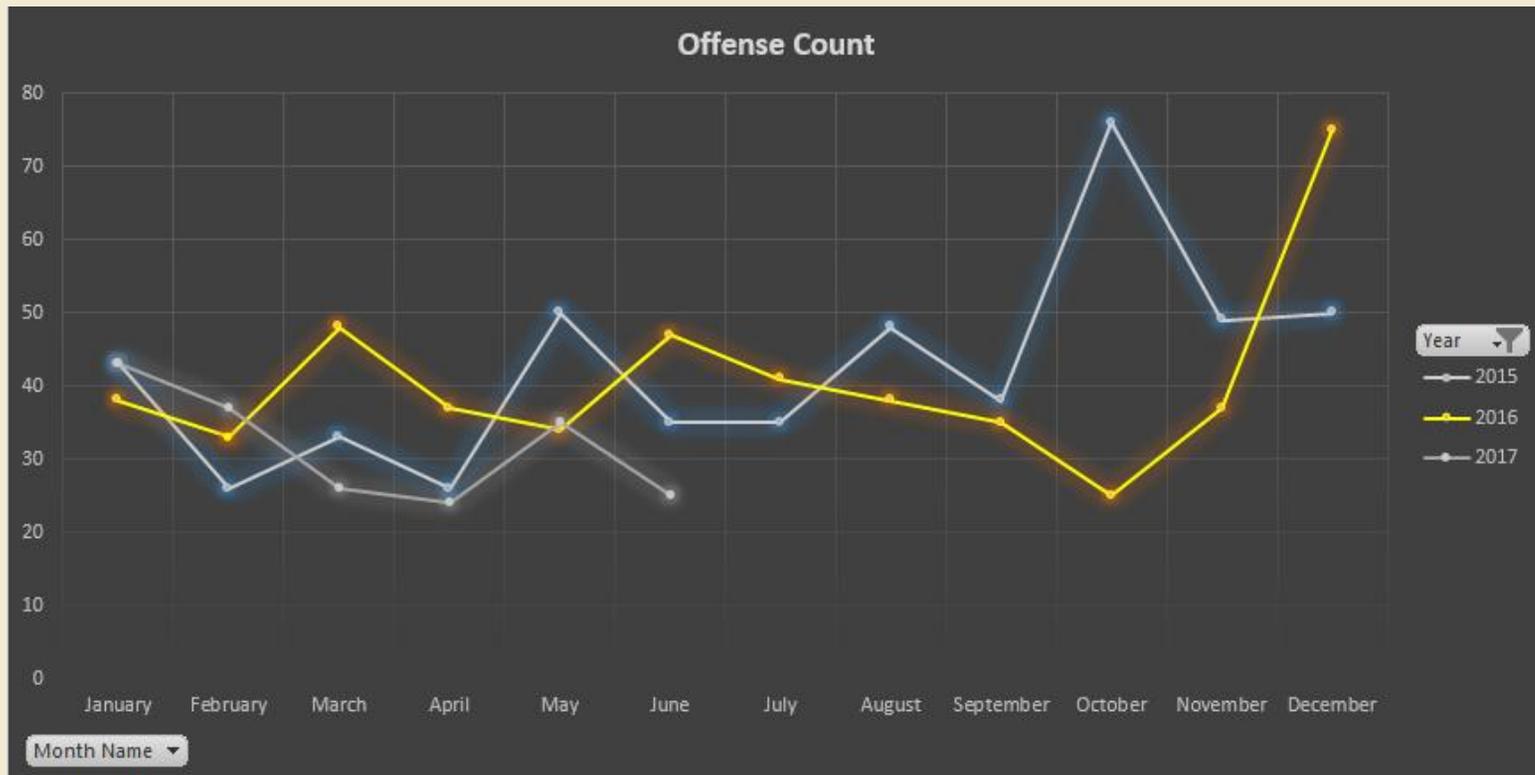
Robbery 2015 - 2017



Offense Count	Column Labels	January	February	March	April	May	June	July	August	September	October	November	December	Grand Total
2015		30	14	34	27	45	50	65	37	59	55	49	44	509
2016		63	28	39	39	46	53	52	38	47	40	48	49	542
2017		48	34	32	31	22	38							205
District 1		22	16	14	16	10	13							91
District 2		17	11	11	10	9	19							77
District 3		9	7	7	5	3	6							37
Grand Total		141	76	105	97	113	141	117	75	106	95	97	93	1256

Rockford Police Department

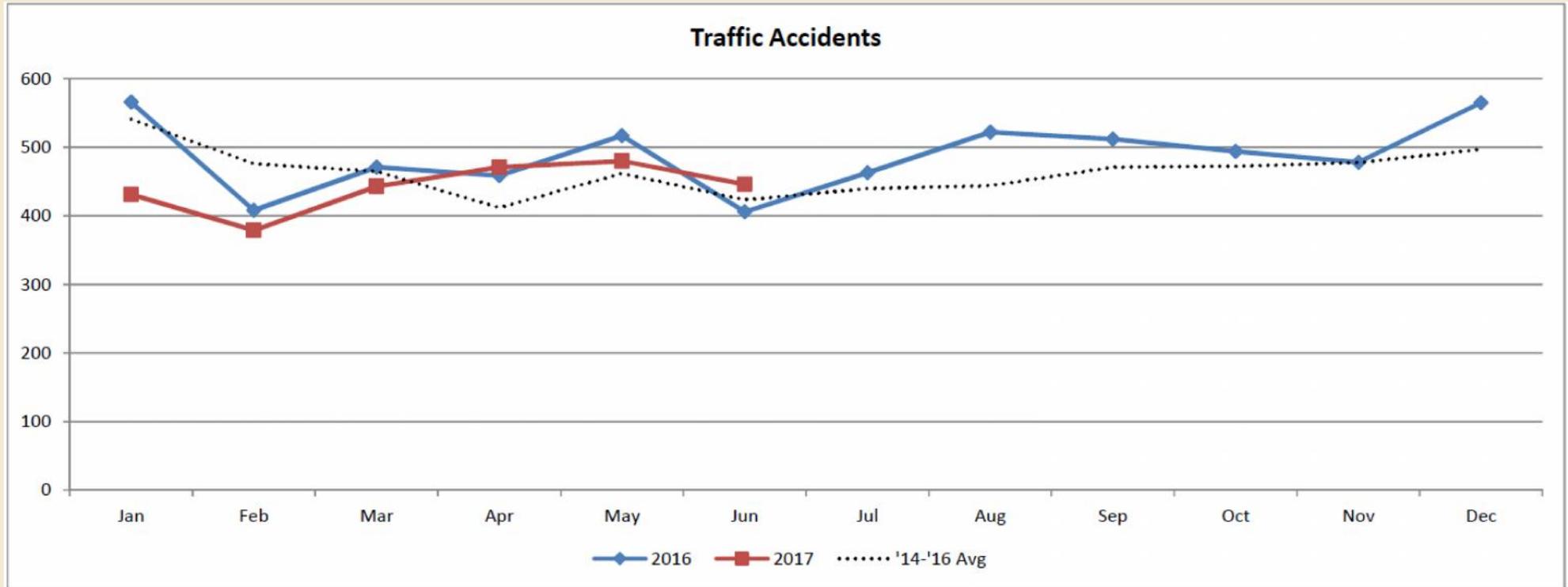
Auto Thefts 2015 - 2017



Offense Count	Column Labels	January	February	March	April	May	June	July	August	September	October	November	December	Grand Total
2015		43	26	33	26	50	35	35	48	38	76	49	50	509
2016		38	33	48	37	34	47	41	38	35	25	37	75	488
2017		43	37	26	24	35	25							190
District 1		15	14	14	13	9	8							73
District 2		12	10	4	4	16	12							58
District 3		16	13	8	7	10	5							59
Grand Total		124	96	107	87	119	107	76	86	73	101	86	125	1187

Rockford Police Department

Traffic Accidents 2014 - 2017



Count of Traffic Accidents by Month												
Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2014	571	525	453	360	378	393	403	405	435	419	477	389
2015	486	495	470	417	490	472	454	405	466	505	478	538
2016	566	408	471	459	517	406	463	522	512	494	478	565
2017	431	379	443	471	480	446						
'14-'16 Avg	541	476	465	412	462	424	440	444	471	473	478	497

Rockford Police Department

Accomplishments

- Movie Nights and Book Clubs at the Irving Ave Strong Neighborhood House
- Strong Neighborhood Days Block Parties
- Helped build new playground at Levings Lake with Healing Communities through Play
- Project 10-13 Neighborhood clean-up
- Battle of the Badges Blood Drive Challenge **2017 Win!**
- Assisted Gigi's Playhouse Fundraiser event
- Participated in the Special Olympics Torch Run Event
- Held "He's My Hero" dance at D2 Station. 120 in attendance.
- Participated in Ramadan Celebration Dinner at Mosque with Arabic Community
- Held "Grill and Games" and "Youth Bike Workshop" event at 8th Avenue Strong House
- Participated in "Concert for Kids" event at Blackhawk Housing
- Team Illinois Youth Police Camp
- Promotion Ceremony Lt. Andre Brass D-1, Sgt. Durk Garcia
- Greg Lindmark Foundation Charity Event at Rivets Stadium
- GiGi's Playhouse G Force Run
- Hosted Regional Police Explorers Competition at Guilford High School
- Rockford Christian Elementary School Security Survey
- Multiple RPD Officers graduated from Police Cyclist School
- Hosted Friday Coffee and Conversation meetings

Human Services

PRESENTED BY:

Jennifer Jaeger – Community Services

- Homeless Initiatives

Human Services
Key Strategic Initiatives
2017

Human Services-Community Services

Scorecard

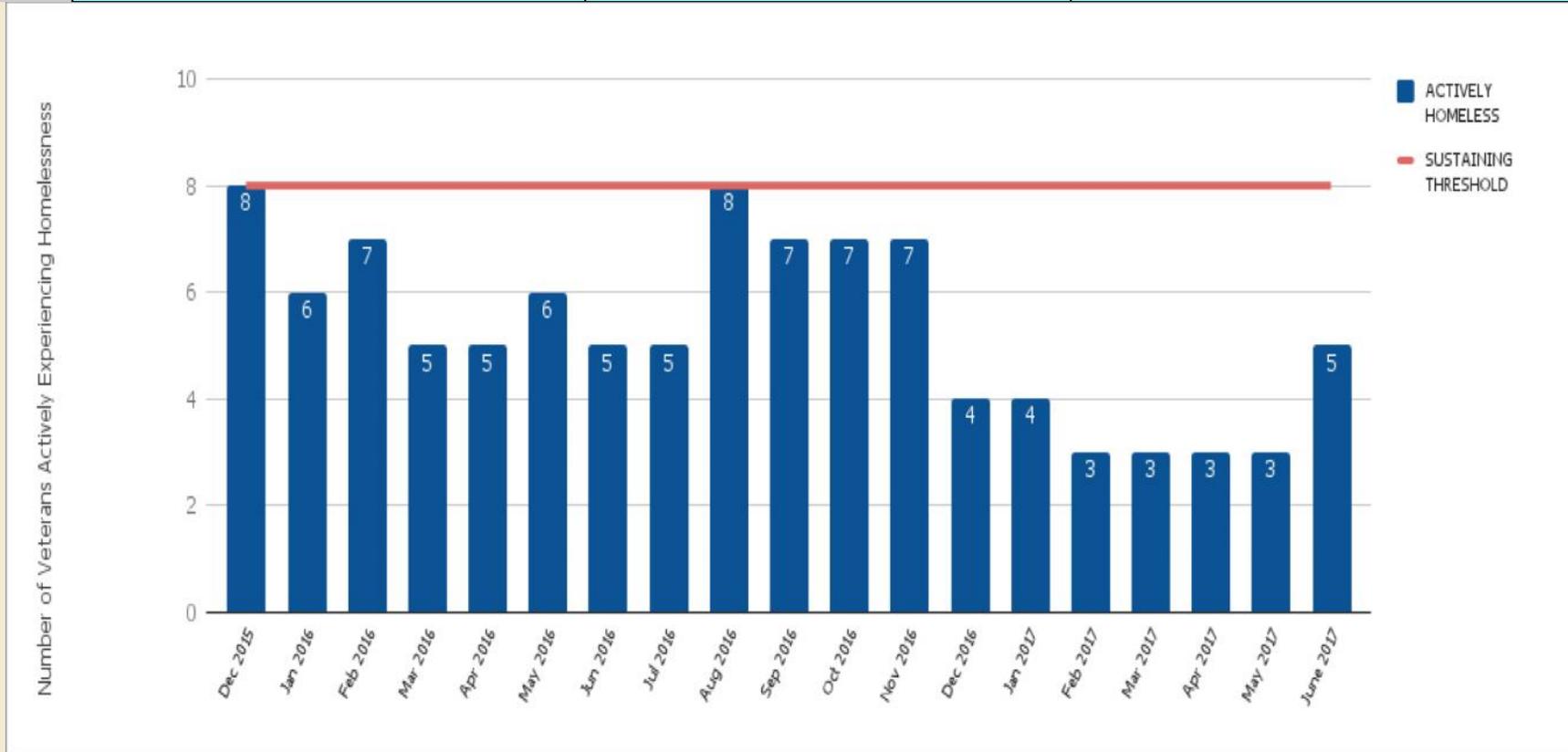
Veteran Homelessness- Sustainability												
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
Homeless Veterans	4	4	3	3	3	5						
Chronic Homelessness- Achieving Zero and sustainability												
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
Homeless Chronics	3	3	3	3	2	2						
Youth Homelessness- Achieving Zero												
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
Homeless Youth	15	21	24	24	32	27						
Family Homelessness- Achieving Zero												
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
Homeless Families	11	23	31	31	39	40						

In the past, the population(s) we are focusing on will see a spike as we begin to identify them. Of the numbers above, 10 youth households are also family households. Youth are homeless 16-24 year olds.

Human Services-Community Services

Veteran Dashboard

FUNCTIONAL ZERO DATE	ACTIVE HOMELESS VETERANS ON BNL	SUSTAINING THRESHOLD
October 2015	5	8



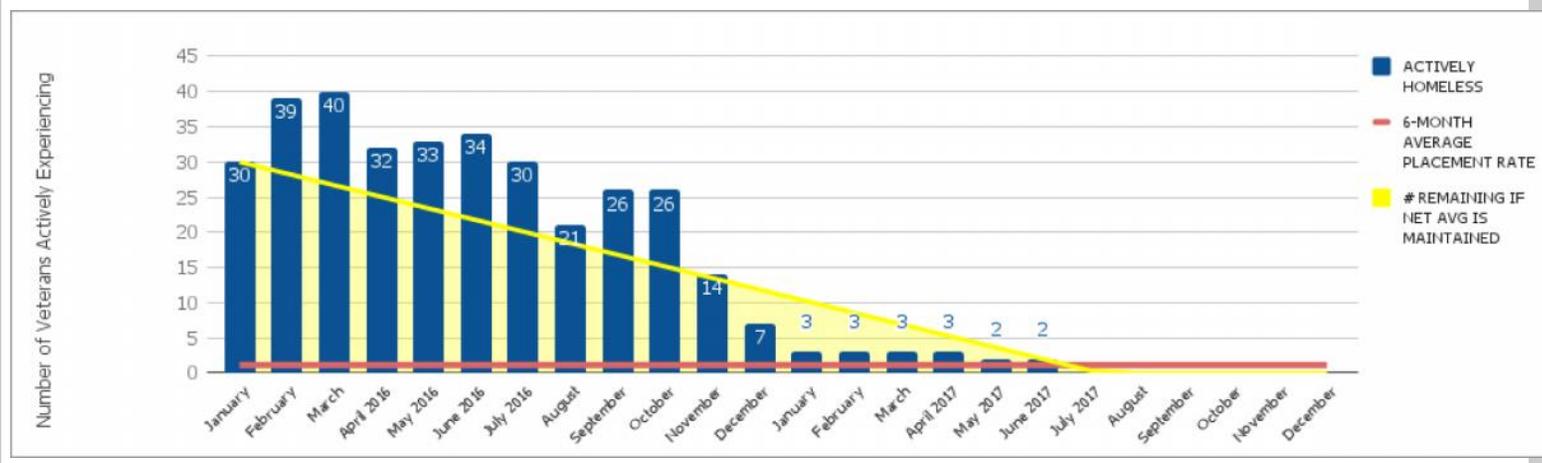
Human Services-Community Services

Chronic Dashboard

CHRONIC COUNTDOWN DASHBOARD

PROGRESS AS OF: JUNE 2017

ACTIVE HOMELESS CHS ON BNL	PROJECTED MONTHS UNTIL FUNCTIONAL ZERO	6-MONTH AVERAGE MONTHLY HOUSING PLACEMENT RATE
2	0.0	2



Human Services-Community Services

Achievements

- We were just notified that due to our accomplishments with veteran and chronic homeless we have been selected to work on a new national initiative on ending all homelessness in select communities. More details soon.

Areas of Improvement

- Need to begin our collective impact by name list meetings for families.
- Need to increase/expand homeless outreach for youth.



THE CITY OF
ROCKFORD
ILLINOIS, USA