



ROCKFORD

FIRE

DEPARTMENT



over 2016



**FIRE
CALLS**



Over 2016



**EMS & SEARCH
& RESCUE**

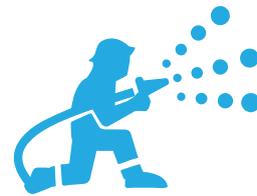


over 2016



**TOTAL
CALLS**

28,378



**911 Calls
Answered in less
than 10 seconds.**



**Percentage of
property value
saved from
structure fire.**





ROCKFORD POLICE DEPARTMENT



VIOLENT CRIMES

Jan-Dec 2016: 2,601
Jan-Dec 2017: 2,480



PROPERTY CRIMES

Jan-Dec 2016: 5,761
Jan-Dec 2017: 5,300



AGGRAVATED ASSAULT

Jan-Dec 2016: 1,782
Jan-Dec 2017: 1,771



GUNS RECOVERED

Jan-Dec 2016: 246
Jan-Dec 2017: 242



AUTO THEFTS

Jan-Dec 2016: 488
Jan-Dec 2017: 450



ROBBERY

Jan-Dec 2016: 543
Jan-Dec 2017: 421



MURDERS

Jan-Dec 2016: 26
Jan-Dec 2017: 18





ROCKFORD PUBLIC WORKS



Emergency Repair Time
Goal: 2 Hours



Arterial Pothole Requests
Completed in less than 10 days.
Goal: 90%



Unresolved Pothole Requests
Goal: 100
YTD Average: 7



Street Sweeping



Water Main Flushing Miles Increase Over 2016

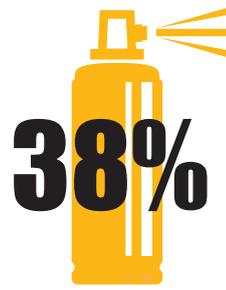


Trees Trimmed
322
Trees Removed

Service Requests Completed
5,905 (97%)



STREET & TRANSPORTATION DIVISION



Graffiti Removal Requests
Down 38% Over 2016

Signage Replaced
2,420 Street Signs



Projects

Resurfaced 15 miles of residential streets and rehabilitated 36 alleys; Connected Shiloh Road gap to Trainer Road; Replaced signals at State and Madison Streets.

ENGINEERING DIVISION

WATER DIVISION

Make fast and easy service requests for pothole repairs, graffiti removal, water and sewer problems and other infrastructure issues.

Public Works Department (779) 348-7300 City Website: www.rockfordil.gov