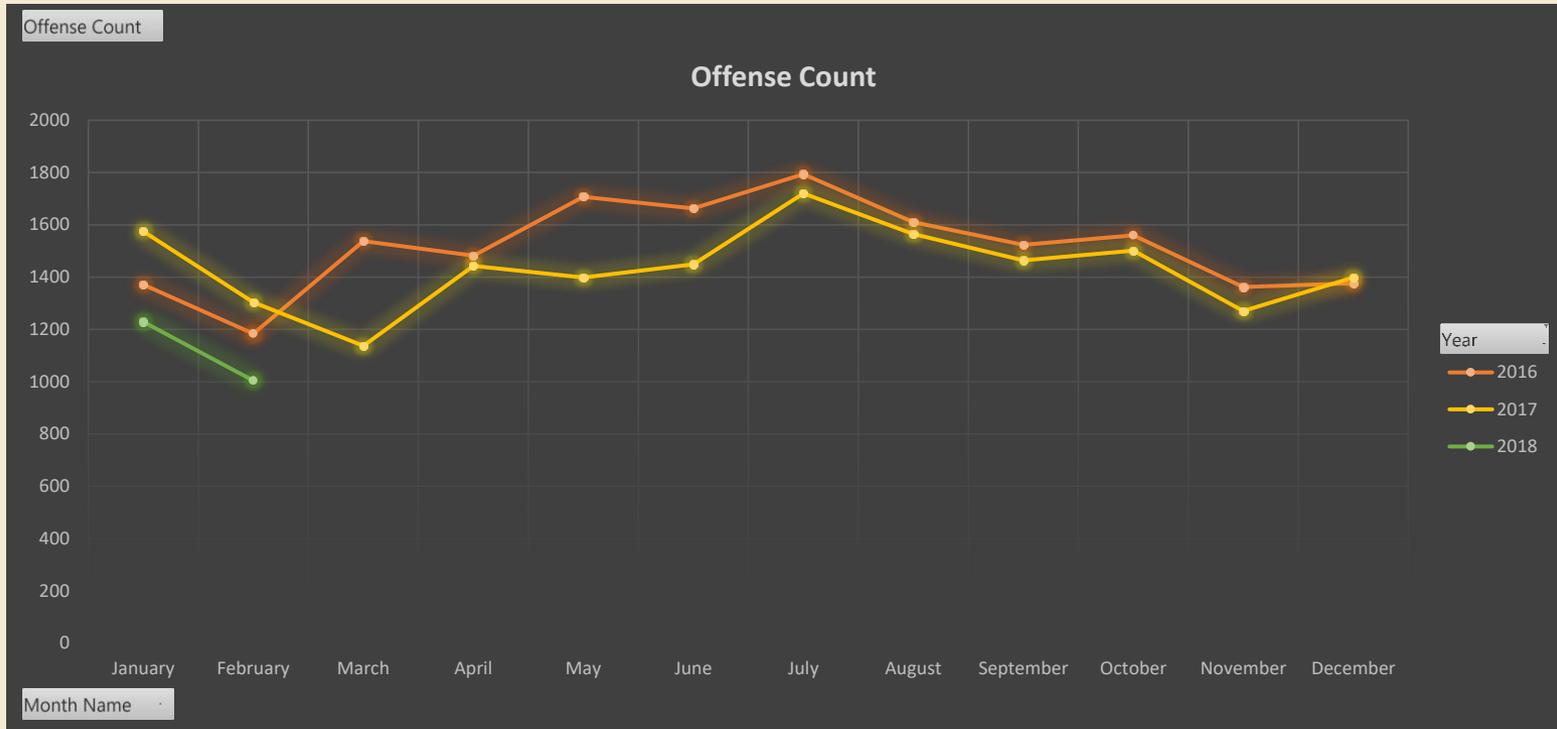


Rockford Police Department

Rockford Police Department

NIBRS Group A Offense Count 2016-2018



Offense Count	Column Labels												
Row Labels	January	February	March	April	May	June	July	August	September	October	November	December	Grand Total
2016	1371	1184	1538	1482	1707	1663	1794	1610	1523	1560	1362	1376	18170
2017	1575	1304	1137	1443	1398	1449	1720	1565	1464	1501	1270	1398	17224
2018	1229	1004											2233
District 1	447	365											812
District 2	414	351											765
District 3	368	288											656
Grand Total	4175	3492	2675	2925	3105	3112	3514	3175	2987	3061	2632	2774	37627

Rockford Police Department

Group A Comparison

Violent Crimes / Property Crimes

	Last 2 Weeks			Last 28 Days			Current Year		
	Feb 15, 2018 - Feb 21, 2018	Feb 22, 2018 - Feb 28, 2018	% Change	Feb 01, 2017 - Feb 28, 2017	Feb 01, 2018 - Feb 28, 2018	% Change	Jan 01, 2017 - Feb 28, 2017	Jan 01, 2018 - Feb 28, 2018	% Change
Violent Crimes (09A-B, 11A-D, 13A, 120)	23	30	30%	173	129	-25%	425	262	-38%
Property Crimes (220, 23A-H, 240)	80	73	-9%	380	336	-12%	839	725	-14%

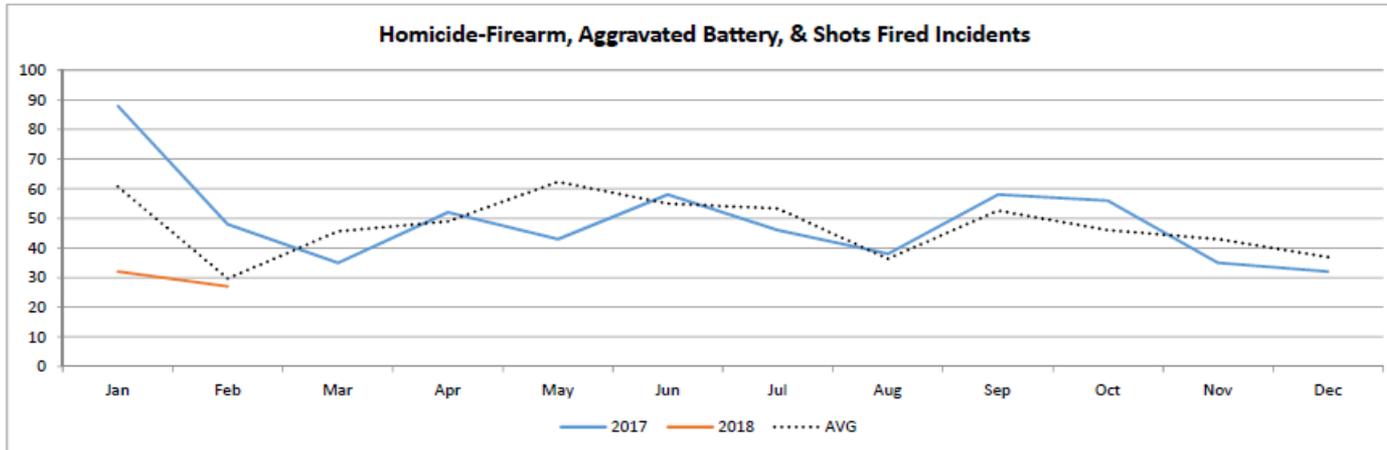
Violent Crimes: Murder / Manslaughter, Sex Crimes, Aggravated Assault, Robbery

Property Crimes: Burglary, Theft, Motor Vehicle Theft

Rockford Police Department

Aggravated Battery / Shots Fired 2015-2018

City of Rockford Aggravated Battery & Shots Fired Incidents



Count of Aggravated Battery & Shots Fired Incidents by Month

Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2015	51	17	48	46	70	59	58	40	58	31	59	31
2016	43	24	54	49	74	48	56	31	42	51	35	48
2017	88	48	35	52	43	58	46	38	58	56	35	32
2018	32	27										
15-'17 Avg	61	30	46	49	62	55	53	36	53	46	43	37

Count of Victims Struck by Gunfire

Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2015	23	2	11	7	23	11	23	12	10	9	15	6
2016	11	6	22	12	25	13	18	9	8	15	13	10
2017	17	8	6	16	11	15	13	17	18	12	3	10
2018	3	10										
15-'17 Avg	17	5	13	12	20	13	18	13	12	12	10	9

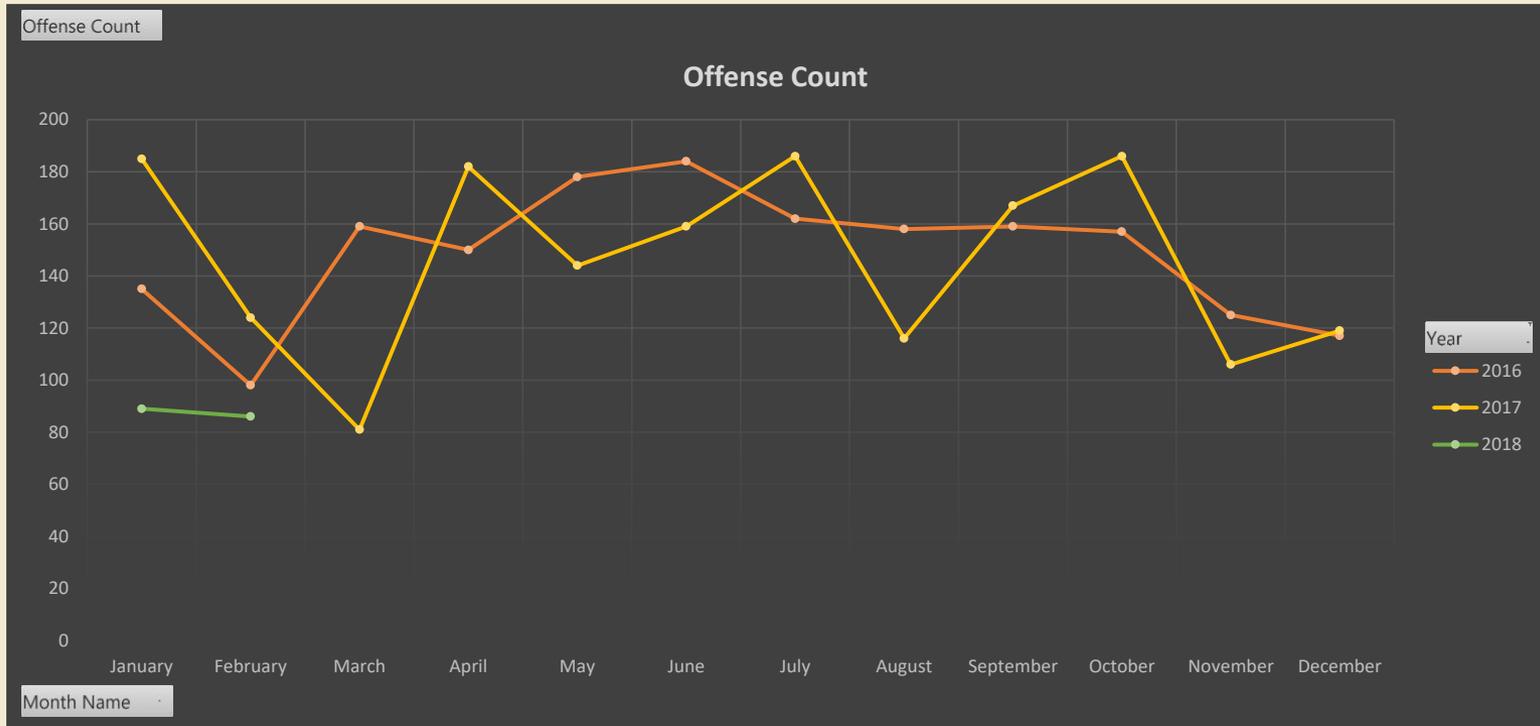
**Most counts are of incidents. Information may change as reports are written. Data obtained from Crime Analysis Master File. Produced 3/13/18.

***Shots Fired* is not an official offense code category. Incidents may be coded as a variety of UCR or NIBRS offense types & include but not limited to any Homicide by Firearm,

Aggravated Battery w/Firearm, Aggravated Discharge of a Firearm, Reckless Discharge of a Firearm, Unlawful Use of Weapon(firearm), &/or any other offense where a gun was discharged.

Rockford Police Department

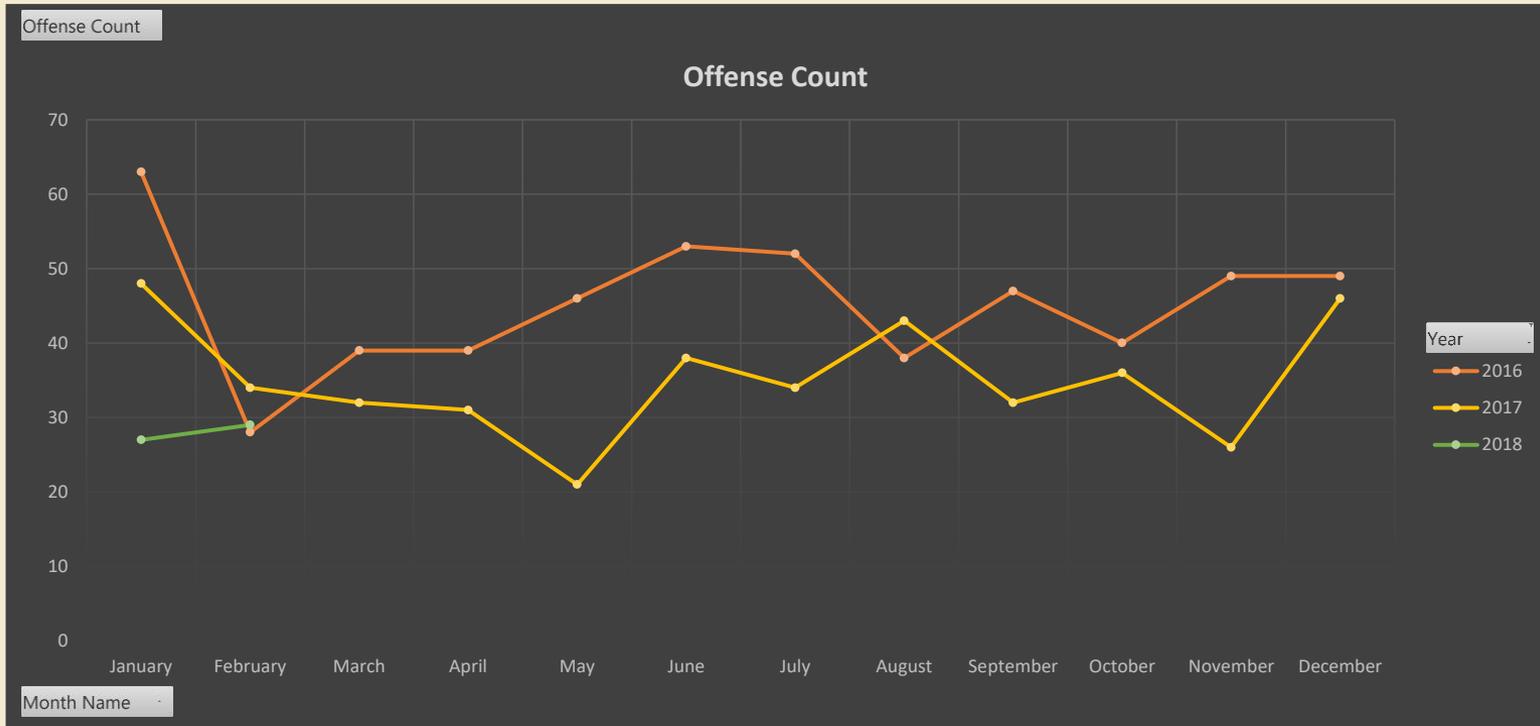
Aggravated Assault 2016- 2018



Offense Count	Column Labels												
Row Labels	January	February	March	April	May	June	July	August	September	October	November	December	Grand Total
2016	135	98	159	150	178	184	162	158	159	157	125	117	1782
2017	185	124	81	182	144	159	186	116	167	186	106	119	1755
2018	89	86											175
District 1	44	41											85
District 2	31	39											70
District 3	14	6											20
Grand Total	409	308	240	332	322	343	348	274	326	343	231	236	3712

Rockford Police Department

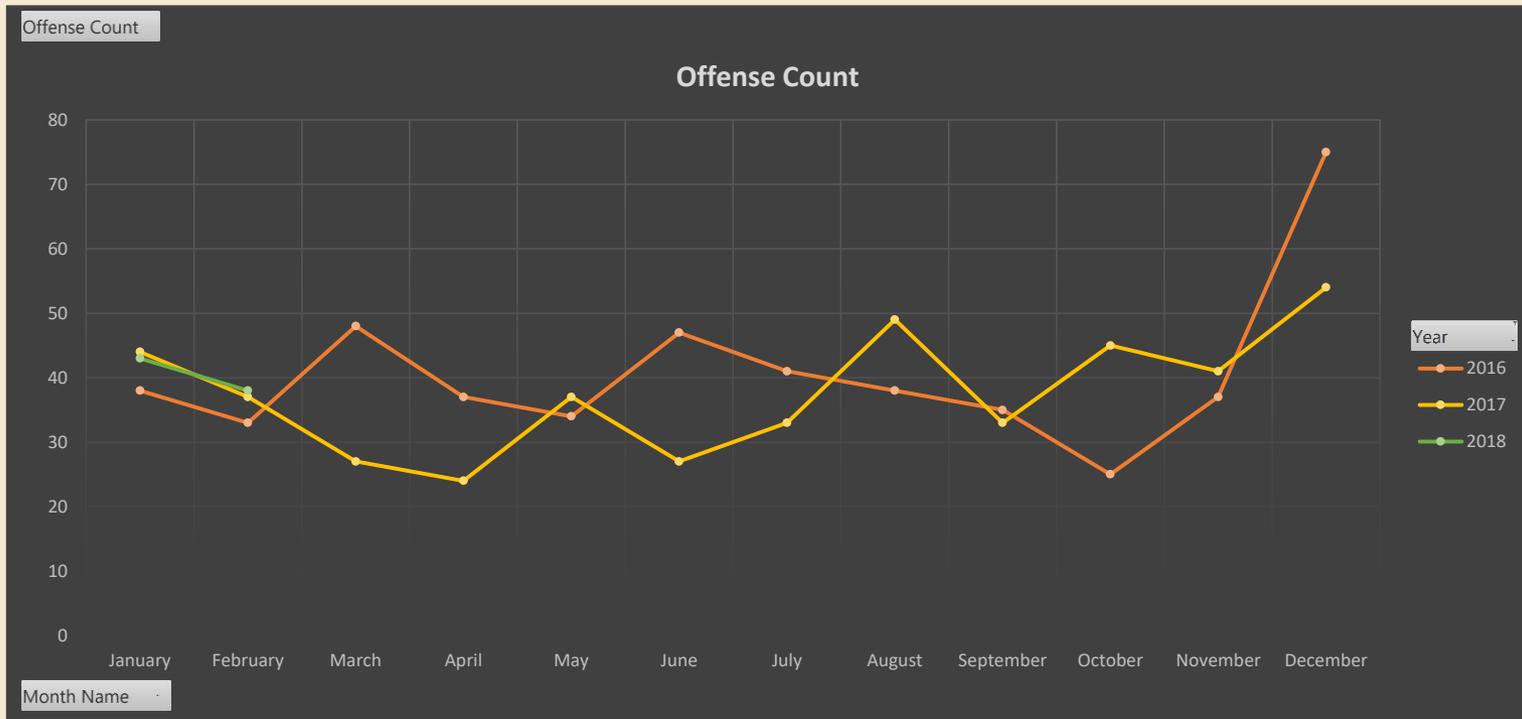
Robbery 2016 - 2018



Offense Count	Column Labels												
Row Labels	January	February	March	April	May	June	July	August	September	October	November	December	Grand Total
2016	63	28	39	39	46	53	52	38	47	40	49	49	543
2017	48	34	32	31	21	38	34	43	32	36	26	46	421
2018	27	29											56
District 1	8	9											17
District 2	11	12											23
District 3	8	8											16
Grand Total	138	91	71	70	67	91	86	81	79	76	75	95	1020

Rockford Police Department

Auto Thefts 2016 - 2018



Offense Count	Column Labels												
Row Labels	January	February	March	April	May	June	July	August	September	October	November	December	Grand Total
2016	38	33	48	37	34	47	41	38	35	25	37	75	488
2017	44	37	27	24	37	27	33	49	33	45	41	54	451
2018	43	38	27	24	37	27	33	49	33	45	41	54	81
District 1	14	17											31
District 2	13	14											27
District 3	16	7											23
Grand Total	125	108	75	61	71	74	74	87	68	70	78	129	1020

Rockford Fire Department

- Maintain and improve health and safety throughout the organization
- Enhance career related training and development throughout all department levels
- Continually improve and enhance delivery of service to the citizens
- Recruit and retain a diverse and effective workforce
- Foster community outreach and agency partnerships

Rockford Fire Department
Key Strategic Initiatives
2018

Rockford Fire Department

Scorecard

Area of Focus	Metric/Program	Definition	Standard/Goal	Current Performance
Response Times	Call Answer Time	911 calls answered in 10 seconds or less	90%	86.43%
	Total Response Time	911 call received to first unit on scene in 8:12 or less	90%	91.17%
EMS	Utstein Rating	Cardiac Survival Rate	28.1%	35.7%
	EMS Customer Service	Overall customer experience rating	95%	92.70%
	Mobile Integrated Healthcare Program	Reduction of hospital admissions	25%	40%
		Reduction of hospital readmissions	50%	50%
Fire/Fire Prevention	Fire Dollar Save Ratio	Percentage of property value saved from structure fires	90%	84.31%
	Arson Clearance Rate	Percentage of arson incidents cleared by arrest	15%	16.67%
	Inspections	General inspection performed within the last four years	95%	94.27%
	Smoke Alarm/Battery Program	Average number of homes visited monthly with Smoke Alarms installed or batteries replaced	30	14

Rockford Fire Department

Incidents

Incident Type	2017	2018	% Change	Diff
Fire	87	83	-4.60%	-4
EMS & Search and Rescue	3,630	3,900	7.44%	270
Hazardous Condition	80	69	-13.75%	-11
Service/Good Intent Call	425	551	29.65%	126
False Alarm & False Call	206	287	39.32%	81
Other Incident Type	12	7	-41.67%	-5
Total	4,440	4,897	10.29%	457
Average per Day	75.25	83.00	10.29%	7.75

Incident Type	5 yr Avg	2018
Fire	74	83
EMS & Search and Rescue	3,417	3,900
Hazardous Condition	82	69
Service/Good Intent Call	354	551
False Alarm & False Call	258	287
Other Incident Type	11	7
Total	4,196	4,897

Rockford Fire Department

Achievements

- Presented two scholarships at annual RAMM Banquet
- Assisted RPS #205 student with her capstone project on emergency preparedness
- Arrest for fire on Jacqueline Drive – Four Counts of Aggravated Arson
- Awards for East High School staff and students for rescue and CPR in near drowning
- Red Cross presented award to Station 4 crew
- Hosting ICS Train the Trainer course
- Recruit class started 3/5/18-12 new hires

Rockford Fire Department

Areas of Improvement

- Working with Police on design and implementation of Command Vehicle
- Vacant building fires
- Midwest Emergency Preparedness and Response Conference. We have personnel speaking on drones, disaster response, and hazardous materials response.
- Review of CAD and RMS systems
- Fire Station Alerting System

Community and Economic Development

CEDD – Neighborhood Standards Section

CEDD – Construction & Development Services

2018 Neighborhood Standards Code Enforcement Trends (Jan – Feb)

	Jan	Feb	Year Total		Change	Monthly Avg	
			2018	2017		2018	2017
Total Complaints (Service Requests)	177	173	350	562	-37.7%	175	281
Unfounded Complaints	45	62	107	191	-44.0%	54	96
*Avg No. Days to Initial Inspection	0.9	1.0	-	-	-12.0%	0.9	1.1
Total Cases Started	405	304	709	829	-14.5%	355	415
ProActive Cases Started	306	230	536	553	-3.1%	268	277
CD ORD Cases (Rental, Zoning, Etc)	13	13	26	62	-58.1%	13	31
Zoning/Non-Cont. Cases Started	193	142	335	480	-30.2%	168	240
Nuisance Cases Started	198	149	347	287	20.9%	174	143.5

Positive Trend

Negative Trend

CEDD – Construction & Development Services

2018 Neighborhood Standards Code Enforcement Trends (Jan – Feb)

	Jan	Feb	Year Total		
			2018	2017	
% Rate of Voluntary Compliance	58.8%	84.1%	71.5%	83.6%	-14.5%
Avg Days to Vol. Compliance	16.5	11.4	14.0	12.2	14.6%
% Rate of Induced Compliance	26.0%	10.6%	18.3%	0.5%	3320.6%
Avg Days to Induced Compliance	22.5	18.8	20.6	23.7	-12.8%
% Rate of Forced Compliance	38.0%	5.3%	21.7%	15.9%	36.6%
Avg Days to Forced Compliance	33.3	20.6	26.9	37.7	-28.5%

Positive Trend

Negative Trend

CEDD – Construction & Development Services

2018 Sanitation Statistics (Jan – Feb)



	HOUSEHOLD		
	2017	2018	Change In Tonnage
	Tonnage	Tonnage	
Jan	4,376.09	4,470.56	2.2%
Feb	3,217.04	3,021.56	-6.1%
Total	7,593.13	7,492.12	-1.3%



	RECYCLING		
	2017	2018	Change In Tonnage
	Tonnage	Tonnage	
Jan	621.37	585.37	-5.8%
Feb	489.5	558.62	14.1%
Total	1,110.87	1,143.99	3.0%



	YARDWASTE		
	2017	2018	Change In Tonnage
	Tonnage	Tonnage	
Jan	8.91	17.71	98.8%
Feb	-	-	-
Total	8.91	17.71	98.8%



	DEMO		
	2017	2018	Change In Tonnage
	Tonnage	Tonnage	
Jan	397.22	1,807.75	355.1%
Feb	493.96	220.56	-55.3%
Total	891.18	2,028.31	127.6%

CEDD – Construction & Development Services

2018 Electronic Waste Program

	Jan 2018	Feb 2018	2018 Running Total
TV's (Complete)	32,951	21,312	54,263
TV's (Incomplete)	4,270	1,874	6,144
TV's (Console)	1,533	848	2,381
TV's (Flat screen)	5,428	3,224	8,652
TV's (Projection)	6,549	3,475	10,024
Mixed Computer Plastic	105	276	381
2018 Total Quantity (lbs)	50,836	31,009	81,845
2017 Total Quantity (lbs)	157,208	139,055	296,263

	Jan 2018	Feb 2018	2018 Running Total
TV's (Complete)	2,306.57	\$ 1,491.84	\$ 3,798.41
TV's (Incomplete)	298.90	\$ 131.18	\$ 430.08
TV's (Console)	107.31	\$ 59.36	\$ 166.67
TV's (Flat screen)	379.96	\$ 225.68	\$ 605.64
TV's (Projection)	458.43	\$ 243.25	\$ 701.68
Mixed Computer Plastic	5.25	\$ 13.80	\$ 19.05
Container Per Pull Fee	1,200.00	\$ 1,000.00	\$ 2,200.00
Total Fees 2018	\$ 4,756.42	\$ 3,165.11	\$ 7,921.53
Total Fees 2017	\$ 13,804.56	\$ 12,612.87	\$ 26,417.43

233.5% reduction in program costs in Jan - Feb since moving collections to KNIB



CEDD – Construction & Development Services

2018 Achievements/Improvements

- **Achievements**

- Presented at the Rolling Green Neighborhood Association January Meeting
- Began planning for a potential new Household Hazardous Waste Collection site
- Volunteered for Frosty's Fab Read-in at Welsh Elementary School in February
- Seek out and attract new property clean-up contractors as part of City RFP

- **Future Areas of Improvement**

- Improve zoning ticket program
- Improve administrative code hearing procedures
- Re-evaluate city tire recycling program



Public Works Department

Excellence Everywhere



Street & Transportation

Public Works Department

Key Strategic Initiatives

2018

- **Balanced infrastructure system inclusive of road, rail, parking, pedestrian and alternative modes of transportation**
- **Improved infrastructure & redevelopment to attract businesses to the City of Rockford**
- **Street maintenance program which provides commuters with clean, safe and well-maintained streets**
- **Operate and maintain the public water system in a manner that protects public health and enhances the community**
- **Maintain a stormwater management program that protects the public and the environment while enhancing the community**

Street Division

Dashboard

		2018 Monthly Target	Jan	Feb	YTD AVE.
Street Operations	Unresolved Pothole Requests	100	18	59	39
	Arterial Pothole Req. - % Completed \leq 10 Days	90%	91%	96%	94%
	Res. Pothole Req. - % Completed \leq 30 Days	90%	99%	94%	97%
	#Trees Trimmed	200	189	201	195
	#Trees Removed	50	62	70	66
	Unresolved Forestry Prune or Removal Requests	150	43	32	38
	Total Requests	600	255	338	297
	Total Unresolved Requests	250	67	101	84
Traffic Operations	% of Graffiti Requests removed in \leq 5 days	95%	N/A	N/A	#DIV/0!
	% Signals Repaired Compared to Reported	95%	99%	98%	99%
	% Signals Replaced Compared to Reported	95%	100%	100%	100%
	% of Signal Bulb Outages Responded in \leq 24 hrs	95%	100%	100%	100%
	% of City Street Light Outages Responded in \leq 5 days	95%	100%	89%	95%
	% Sign Repaired/Replace to Reported	95%	89%	90%	90%
	% Signs Repair/Replace Responded in \leq 5 days	95%	100%	100%	100%

Street & Transportation

Achievements

- Met all benchmarks for the month of February.
- Forestry Department has completed several major vegetation clear-cut projects including the Guilford Rd. curve at Mah-Nah-Tee-See & Logistics Parkway drainage areas.
- Street Department has made significant strides filling potholes city wide after the inclement weather experienced during the month of February.

Street & Transportation

Areas of Improvement

- Sign Department – MUTCD signage replacement still in progress
- Tree Replacement Program – Staff have been actively attending neighborhood meetings and have been seeking outlets through social media to bring awareness to the Reforestation initiative.

Water Division

Water Division

Dashboard

Monthly Performance		2018 Monthly Target	Jan	Feb	2018 YTD Average	
Water Operations	Distribution	Emergency Repair Time (hours)	2	2.9	1.8	2.4
		% of Total Repairs That Are Planned	70%	51%	75%	63%
		Backlog of Non-Emerg Repairs (Weekly Avg)	25	7	6	8
		# of Winter Backlog Jobs	130	49	64	49
		Water Main Flushed (mi)	40			Date Based Metric
	Field Services	Total Work Orders	2465	1984	1753	1984
		Days Priority S/O Outstanding	30	8	9	9
		Backlog of Priority S/O	50	10	18	14
	Production	Maintenance Work Orders	200	157	158	158
		Service Pressure Excursions	45	41	28	35
		% Preventative Maintenance	60%	48%	66%	57%
		# of Water Quality Complaints	3	2	1	2
		% Design Demand	100%	175%	134%	175%
	Financial	Total Amt Past 30 Days Due as % of Revenue	5%	2.4%	2.3%	2.3%
		Operating Revenue, % of Plan	95%	100%	98%	99%
		Number of New Water Connections	5	9	6	8

Water Division

Delinquent Final Notice Process Improvements

New – Added to Water Bill

Old – Door Hanger

**City of Rockford
Water Division**

425 E. State St.
Office Phone: 779-348-7300
8:00 A.M. - 5:00 P.M. Monday through Friday

Action Notice

Date: _____

Service Address: _____
Your water service will be shut off in _____ business days due to:

- 1. Delinquent Account
☞ Phone, on-line and drop box payments may not be applied to the account for up to 24 hours. Currency Exchange payments may take up to 3 days. To avoid disconnection, once payment is made please call our office during regular business hours with the confirmation number. If the balance is not paid by 5:00 P.M. at the end of this notice, you will be subject to a \$78.75 trip charge.
- 2. No access to meter
- 3. Illegal plumbing
- 4. Service Leak
- 5. Other _____

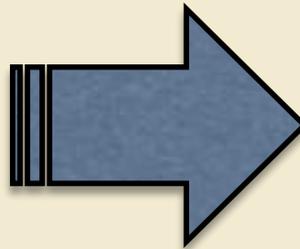
Your water was turned off at the street due to:

- 1. Delinquent City of Rockford Water account
- 2. Delinquent Rock River Water Reclamation account
☞ For reconnect contact 815-387-7500 before 4:30 P.M.
- 3. No access to meter.
- 4. Illegal plumbing
- 5. Service Leak
- 6. Other _____

Please contact our office at 779-348-7300
in regards to this matter.

If tampering occurs, it may result in a fine of \$100 to \$500
Per City of Rockford Code of Ordinance Chapter 31.

**For after hours water emergencies contact
779-348-7300**



**THE CITY OF
ROCKFORD**
ILLINOIS, USA

425 E. State St. • Rockford, IL 61104
www.rockfordil.gov

Office Hours:
Mon - Fri 8:00 a.m. 5:00 p.m.

Contacts
Questions, address changes,
transfer of ownership and
after hours emergencies
Call - 779-348-7300

Rubbish service issues
Rock River Disposal:
Call - 815-965-2489

Payment Options
Please have your bill with you
for all methods. Thank You.

Online at
www.rockfordil.gov

By Phone (requires Account &
Bill Numbers)
Call - 1-877-296-1495

By mail to:
**Payment Center
City of Rockford
P.O. Box 4635
Carol Stream, IL 60197-4635**

In person at:
**City Hall 1st Floor
425 East State Street**

Customer # **00123** Customer Name **WATER, WILLIAM** Account Number **000000123**

Bill Date **01/05/2018** Service Address **1111 CEDAR STREET** **FINAL NOTICE**

Bill Number
67693676

Previous Balance	Payments	Credits / Penalties	Current Charges	Amount Due
\$80.85	\$45.00	\$ 0.00	\$68.61	\$104.46

Billing Detail

Previous Balance \$80.85
Payments 45.00
Credits 0.00
Penalties 0.00
Past Due Balance \$ 35.85 TO AVOID DISCONNECTION
PAY PAST DUE BALANCE NOW

Current Charges

Water 5/8 Residential (14 Units) 46.16
Rubbish Pickup - Flat Rate 20.14
Water Tax 2.31
Total Current Charges 68.61 To avoid a 10% penalty
PAY BEFORE 01/27/2018

Total Amount Due (If paid ON or BEFORE 01/27/2018)	\$104.46
Total Amount Due (If paid AFTER 01/27/2018)	\$111.32

Meter Data

SERVICE: Water 5/8 Residential
PRESENT READ TYPE: Actual
PRESENT READING: 820 on 12/02/2017
PREVIOUS READING: 806 on 11/02/2017
TOTAL USAGE: 14 Units*
1 unit is equal to 100 Cubic Feet or 748 Gallons

Usage Graph - Water

Please detach and return bottom portion with your payment.
Please write your Account Number: 000000123 on your check.
Make payable to CITY OF ROCKFORD

Account Number: **000000123**

TO AVOID DISCONNECTION PAY NOW	PAST DUE AMOUNT \$ 35.85
BEFORE 01/27/2018 Pay This Amount	\$104.46
AFTER 01/27/2018 Pay This Amount	\$111.32

FINAL NOTICE PRIOR TO DISCONNECTION

**THE CITY OF
ROCKFORD**
ILLINOIS, USA **Water & Rubbish Bill**

Payment Center • 425 East State Street • Rockford, IL 61104

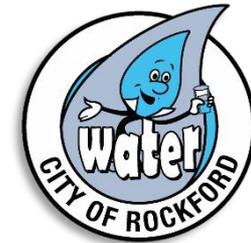
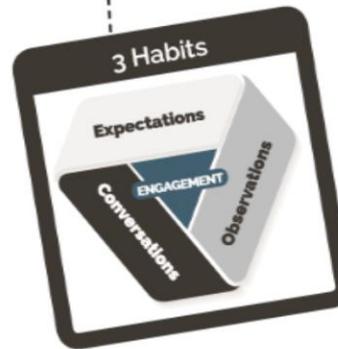
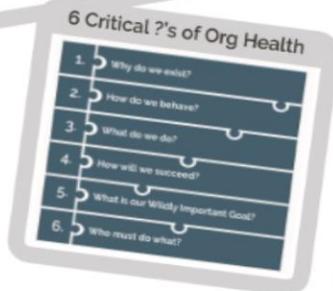
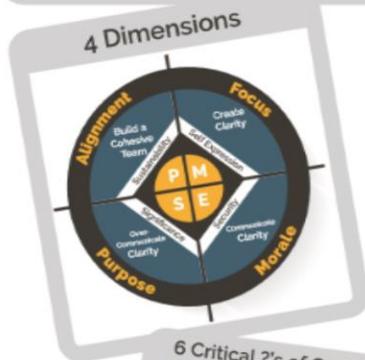
Bill Number
67693676

**PAYMENT CENTER
CITY OF ROCKFORD
P.O. BOX 4635
CAROL STREAM IL 60197-4635**

Water Division

Water Leadership Program – Employee Development

1 Focus



*Adaptations: Character: The Servant, J.C. Hunter; Smart & Healthy: P. Lencioni; Dimensions: Energy Project/Lencioni; WIG - wildly important goal.

Water Division

Accomplishments:

- Excellent Quality, Stable Pressure, and Sufficient Supply
- Delinquent Final Notice Process Improvements
- Addition of Control Systems Administrator
- Q1 Water Leadership Program Seminar & Coaching
- SER Water Service Connection(s)
- Valencia Dr. Water Main Extension
(200 LF – New Connection)

Areas of Improvement:

- ISO Fire flow Testing and M17 Hydrant Inspections RFP
- U31 VFD Installation
- Reservoir Rehabilitation – Well U13
- Stanley Street Radium Treatment Construction
- Elevated Storage Inspection(s)
- Water Main Replacement Engineering Design
- Winter Backlog

Engineering Division

Engineering Division

Dashboard

Monthly Performance		2018 Monthly Target	Jan	Feb	Mar
ROW/Development/Stormwater	# of Site Plans Reviewed	7	3	2	
	% of Site Plans Reviewed in less than 14 days	95%	100%	100%	
	# of Development Plans Reviewed	1	1	0	
	% of Develop. Plans Reviewed in less than 21 days	95%	100%	NA	
	# of ROW/DWY Permits Issued	100	91	74	
	% of ROW/DWY Permits Issued in 1 day	95%	100%	100%	
	ROW/DWY Permits Closed	100	19	27	
	ROW/DWY Permits Still Open	700	728	798	
	Detention Basins Inspected (odd years)	60			
	Detention Basins Requiring Follow-up (odd years)				
	Industrial High Risk Inspections On-Site	9	9	12	
	Erosion Control Inspections On-Site (5 Winter; 25- S/S /F)	25	4	4	
	New Illicit Discharge (IDDE) Investigations	1	2	0	
	IDDE Investigations w/in 72 hrs	100%	100%	NA	
	IDDE Investigations Unresolved	8	13	11	
	Stormwater Samples Taken (15-Sp; 15-F; 40 Trib)	NA	0	0	
	SWPPP Reviews	3	2	0	
	Stormwater Service Requests	20	7	23	
	SW Requests Generated Proactively (>50% of Total)	50%	1	1	
	SW Requests Generated Reactively (<50% of Total)	50%	6	22	
	Clogged/Sunken Inlets Invest. w/in 24 hrs of Request	100%	100%	100%	
Other Stormwater Requests Invest. w/in 1 week of Request	100%	100%	100%		
Street Sweeping (mi)	Varies				

Capital Improvement Program

Accomplishments

- Drafted a Long Range Bridge Structure Repair Plan
- Drafted a Long Range Arterial/Collector Repairs Plan
- Inventoried all Railroad Crossings with City roadways to prioritize petitioning the railroads for improvements
- 11 of 14 Ward Plans are signed as of early March
- Designs underway for City-Wide street Repairs Package # 1 (neighborhood programs)
- Kishwaukee St. from Airport Dr. to Sandy Hollow Design in progress
- Pavement Condition Index Inventory plans in place
- Designs for Chestnut Street Bridge Pedestrian Improvements underway
- Resurfacing Projects to start up in early May, including Spring Creek Rd.
- N. Main St. construction underway for year 2018

Human Services

PRESENTED BY:

Jennifer Jaeger-Community Services

Human Services-Community Services

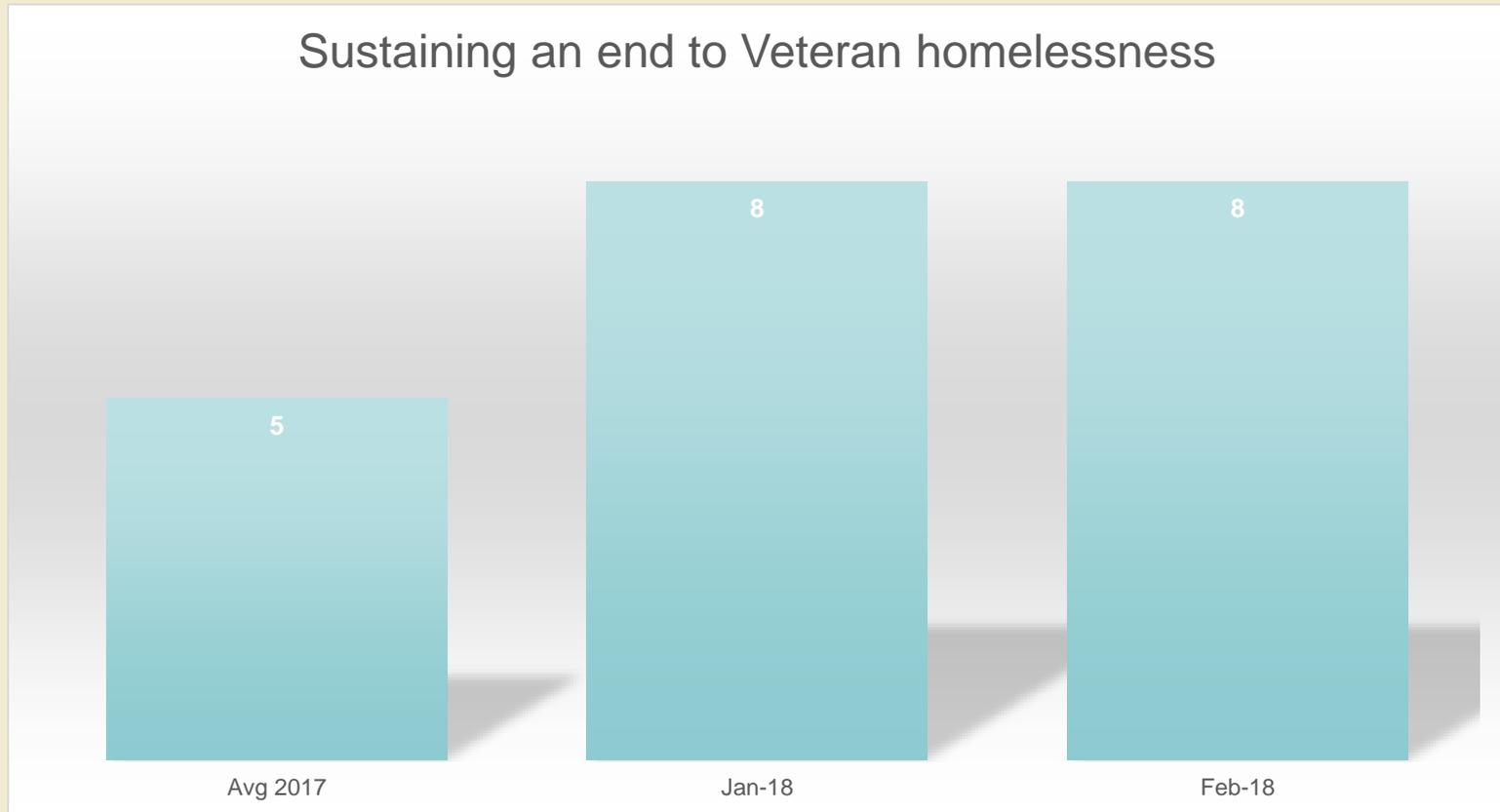
Scorecard

	Avg 2017	Sustainability Benchmark		Jan-18	Feb-18
Veteran	5	8	Veteran	8	8
Chronic	2	3	Chronic	3	2
Youth		0	Youth	16	17

Veteran and Chronically homeless people continue to be permanently housed within 30 days, keeping us within the sustainable benchmarks. The ending homelessness goal for youth was just released with the goal being no more than you have proven you can house in thirty days. As that number is not yet established I am using zero as a placeholder. Youth includes unaccompanied or pregnant/parenting youth 16-24

Human Services-Community Services

Veteran Dashboard

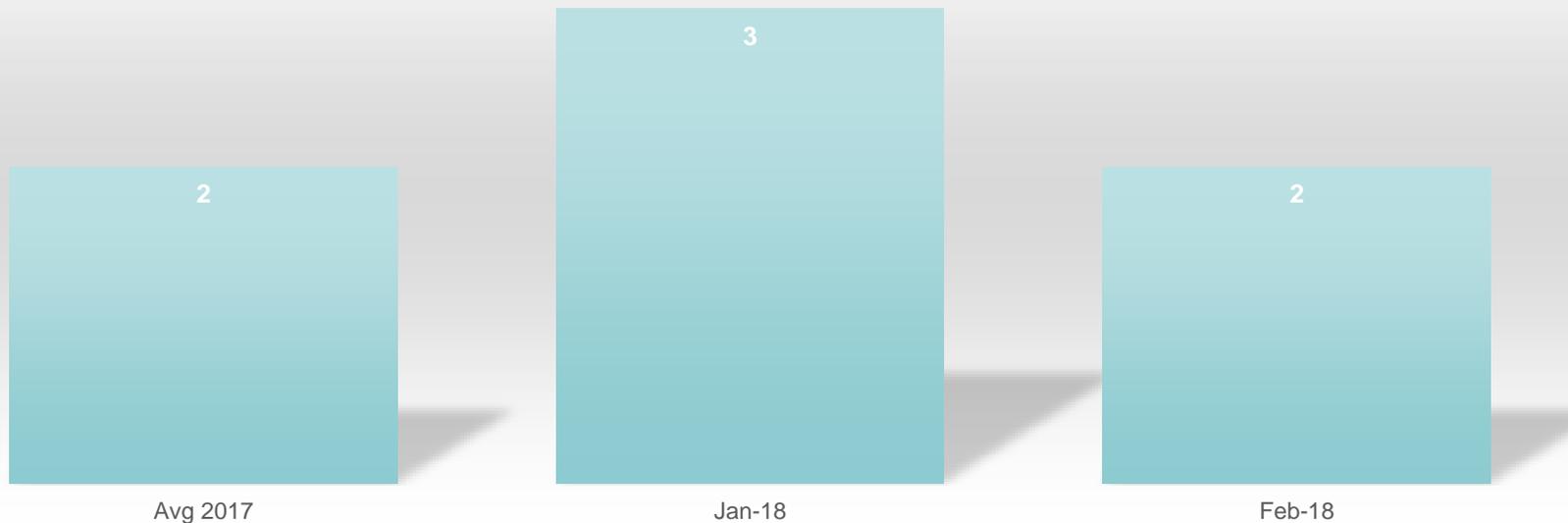


We were declared a functional zero community for ending veteran homelessness as of October, 2015. This means that we rehouse newly homeless veterans within 30 days and that we have no more than 8 homeless veterans at any given time.

Human Services-Community Services

Chronic Dashboard

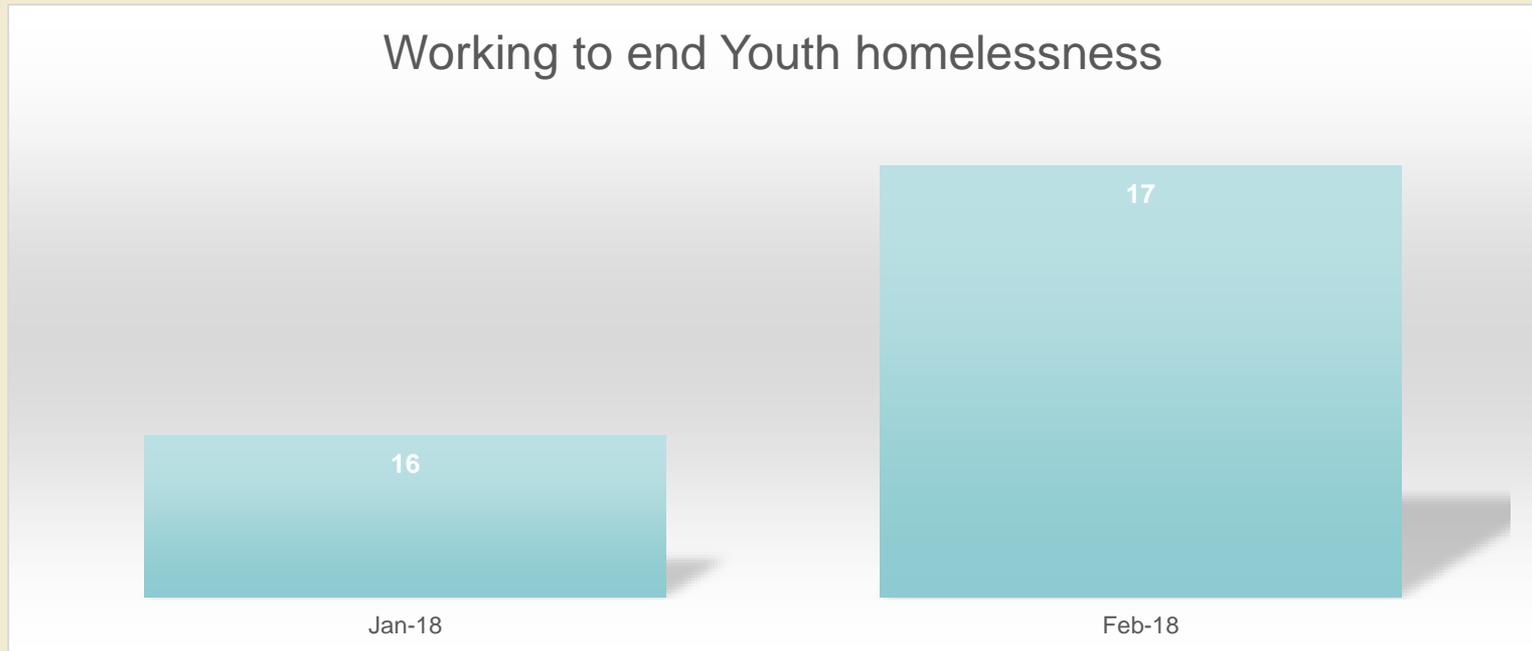
Sustaining an end to Chronic homelessness



We were declared a functional zero community for ending chronic homelessness as of January, 2017. This means that we must rehouse newly homeless chronically homeless persons within 30 days and that we have no more than 3 chronically homeless at any given time. A chronically homeless person is defined as having a diagnosed disability and either more than one continuous year literally homeless of more than 4 episodes over the past three years adding up to at least a year.

Human Services-Community Services

Youth Dashboard



We are currently working toward functional zero for ending youth homelessness. We have multiple partners with the primary ones being YSN, the school district, Rosecrance and Remedies. To reach functional zero, we must rehouse newly homeless youth within 30 days and that we have no youth homeless longer than that period. A homeless youth is defined as unaccompanied youth ages 16-24. Homeless children with accompanying adults will be addressed in our ending family homelessness efforts.