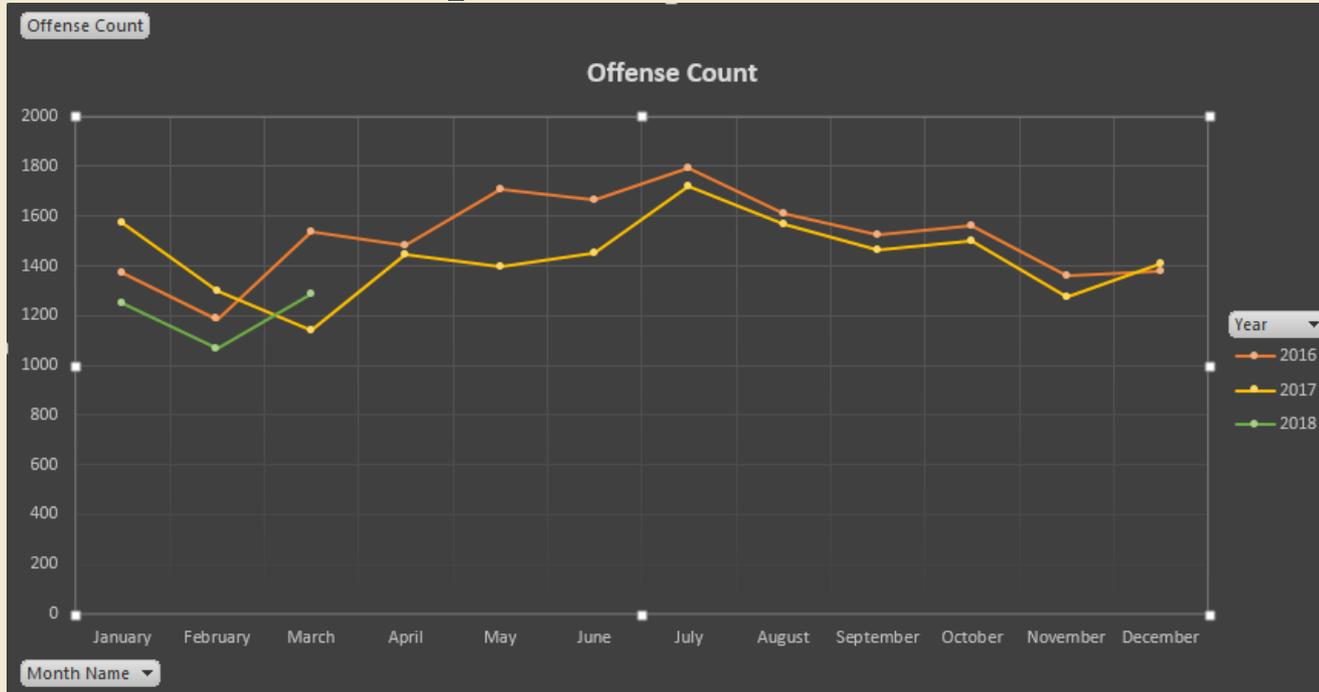


Rockford Police Department

Rockford Police Department

NIBRS Group A Offense Count 2016-2018



Offense Count	Column Labels	January	February	March	April	May	June	July	August	September	October	November	December	Grand Total
2016		1373	1185	1538	1482	1707	1664	1794	1610	1523	1561	1362	1376	18175
2017		1576	1302	1141	1444	1399	1449	1718	1567	1467	1503	1275	1407	17248
2018		1250	1067	1290										3607
District 1		453	386	538										1377
District 2		418	365	455										1238
District 3		378	316	296										990
Unknown		1		1										2
Grand Total		4199	3554	3969	2926	3106	3113	3512	3177	2990	3064	2637	2783	39030

Rockford Police Department

Group A Comparison

Violent Crimes / Property Crimes

	Last 2 Weeks			Last 28 Days			Current Year		
	Mar 18, 2018 - Mar 24, 2018	Mar 25, 2018 - Mar 31, 2018	% Change	Mar 04, 2017 - Mar 31, 2017	Mar 04, 2018 - Mar 31, 2018	% Change	Jan 01, 2017 - Mar 31, 2017	Jan 01, 2018 - Mar 31, 2018	% Change
Violent Crimes (09A-B, 11A-D, 13A, 120)	43	32	-26%	128	142	11%	561	422	-25%
Property Crimes (220, 23A-H, 240)	97	75	-23%	305	342	12%	1175	1153	-2%

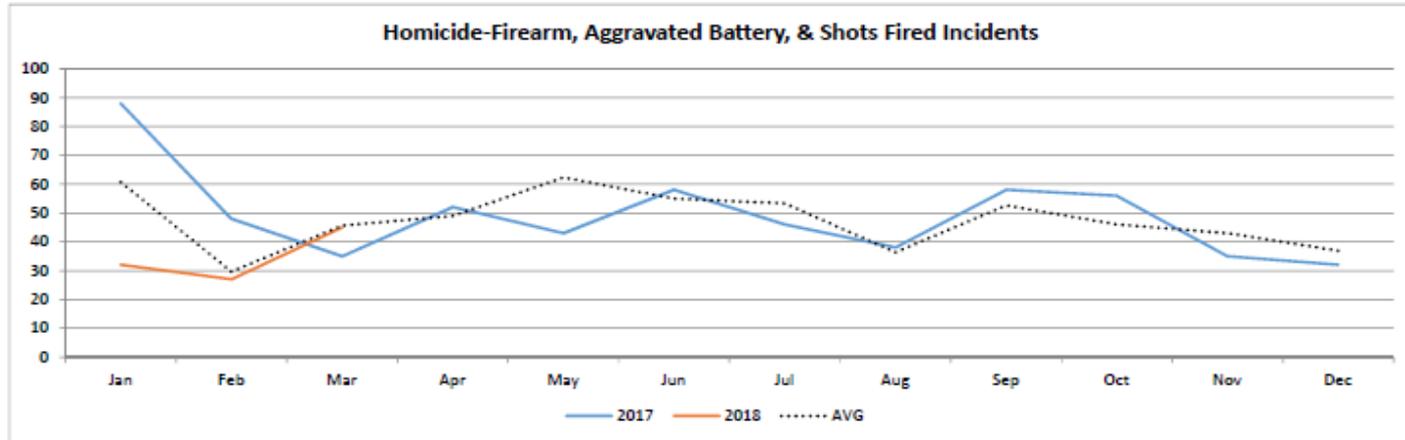
Violent Crimes: Murder / Manslaughter, Sex Crimes, Aggravated Assault, Robbery

Property Crimes: Burglary, Theft, Motor Vehicle Theft

Rockford Police Department

Aggravated Battery / Shots Fired 2017-2018

City of Rockford Aggravated Battery & Shots Fired Incidents



Count of Aggravated Battery & Shots Fired Incidents by Month

Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2015	51	17	48	46	70	59	58	40	58	31	59	31
2016	43	24	54	49	74	48	56	31	42	51	35	48
2017	88	48	35	52	43	58	46	38	58	56	35	32
2018	32	27	45									
15-'17 Avg	61	30	46	49	62	55	53	36	53	46	43	37

Count of Victims Struck by Gunfire

Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2015	23	2	11	7	23	11	23	12	10	9	15	8
2016	11	6	22	12	25	13	18	9	8	15	13	10
2017	17	8	6	16	11	15	13	17	18	12	3	10
2018	3	10	13									
15-'17 Avg	17	5	13	12	20	13	18	13	12	12	10	9

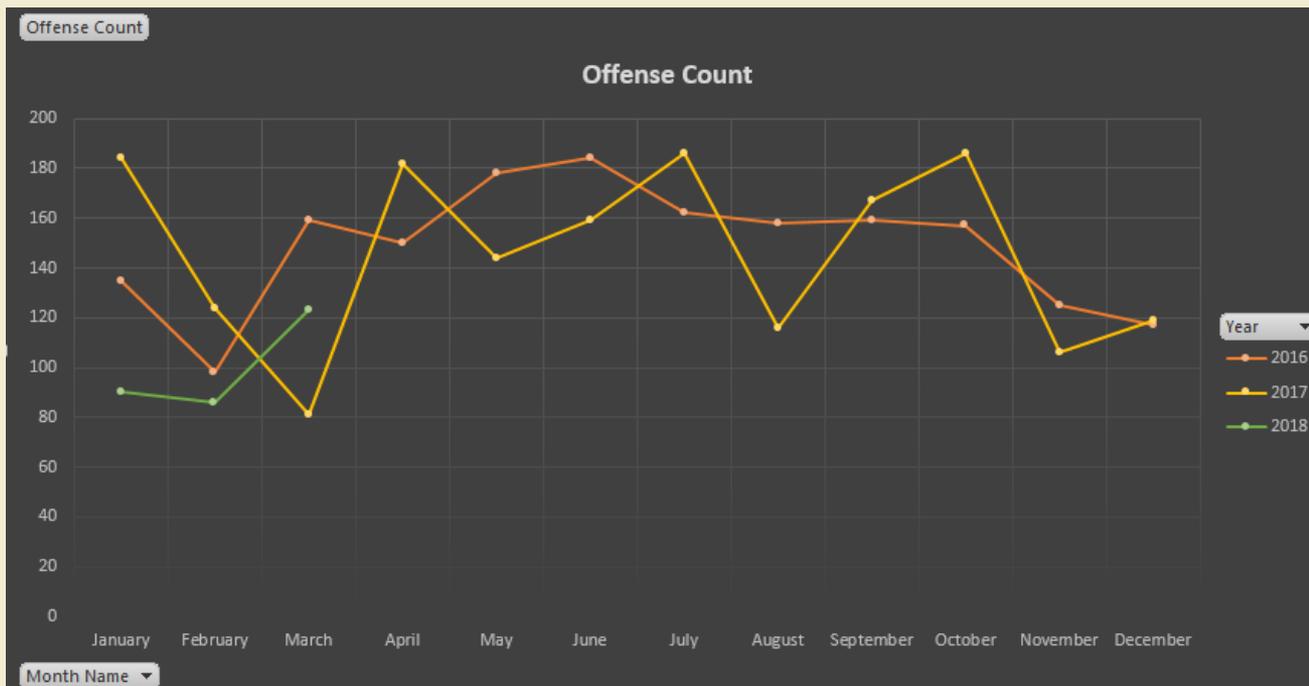
**Most counts are of incidents. Information may change as reports are written. Data obtained from Crime Analysis Master File. Produced 4/18/18.

***Shots Fired* is not an official offense code category. Incidents may be coded as a variety of UCR or NIBRS offense types & include but not limited to any Homicide by Firearm,

Aggravated Battery w/Firearm, Aggravated Discharge of a Firearm, Reckless Discharge of a Firearm, Unlawful Use of Weapon(firearm), &/or any other offense where a gun was discharged.

Rockford Police Department

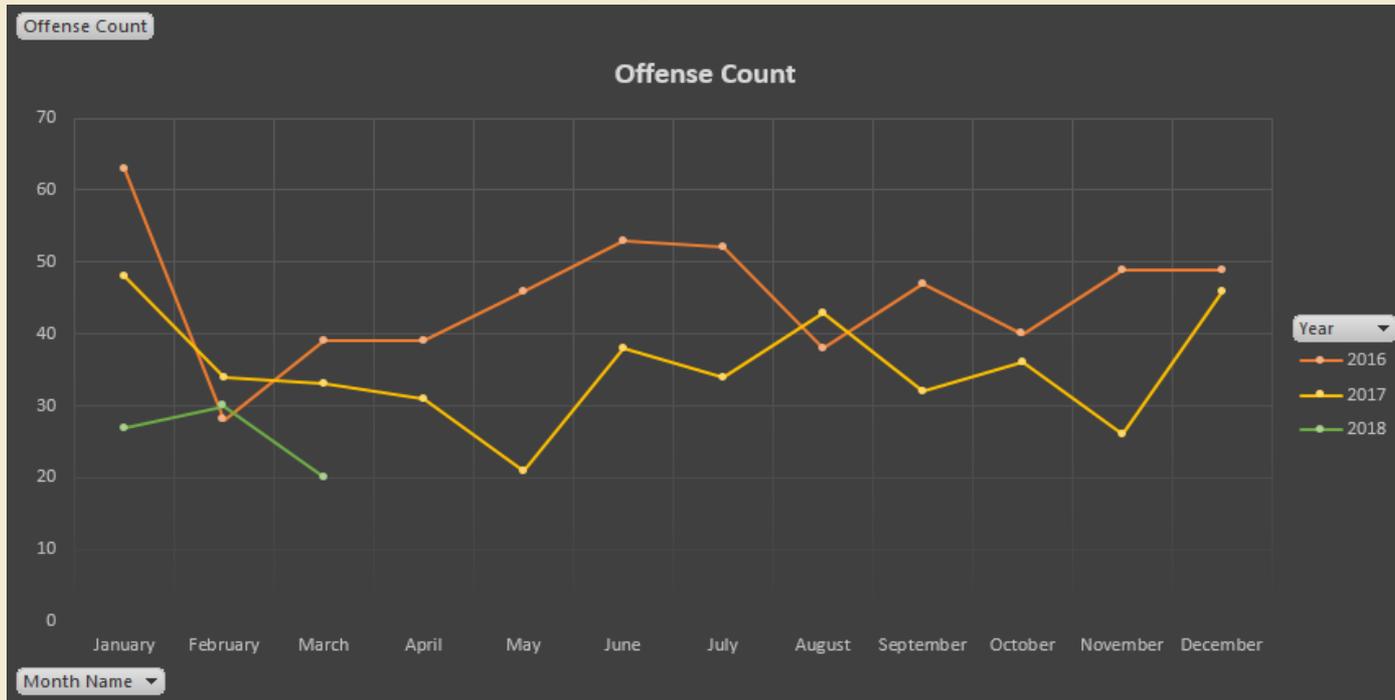
Aggravated Assault 2016 - 2018



Offense Count	Column Labels	January	February	March	April	May	June	July	August	September	October	November	December	Grand Total
2016		135	98	159	150	178	184	162	158	159	157	125	117	1782
2017		184	124	81	182	144	159	186	116	167	186	106	119	1754
2018		90	86	123										299
District 1		44	41	55										140
District 2		31	39	48										118
District 3		15	6	20										41
Grand Total		409	308	363	332	322	343	348	274	326	343	231	236	3835

Rockford Police Department

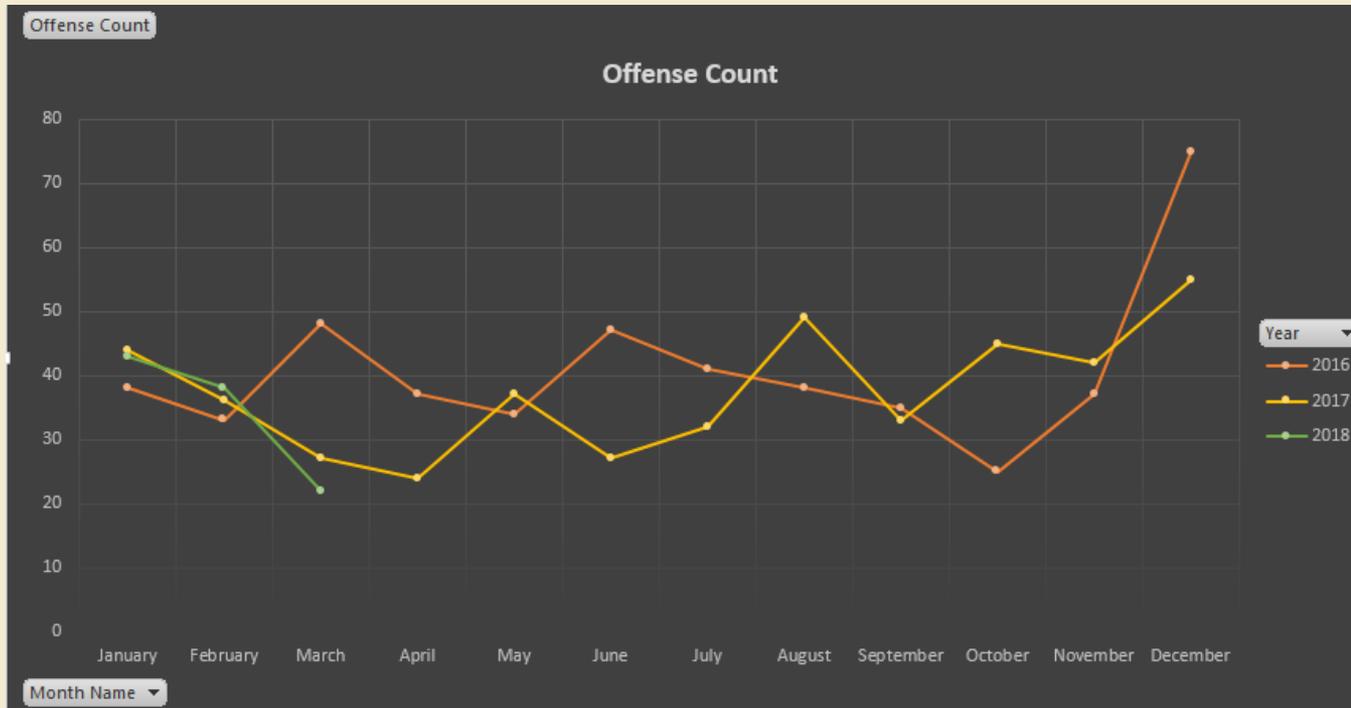
Robbery 2016 - 2018



Offense Count	Column Labels	January	February	March	April	May	June	July	August	September	October	November	December	Grand Total
2016		63	28	39	39	46	53	52	38	47	40	49	49	543
2017		48	34	33	31	21	38	34	43	32	36	26	46	422
2018		27	30	20										77
District 1		8	9	8										25
District 2		11	12	11										34
District 3		8	9	1										18
Grand Total		138	92	92	70	67	91	86	81	79	76	75	95	1042

Rockford Police Department

Auto Thefts 2016 - 2018



Offense Count	Column Labels	January	February	March	April	May	June	July	August	September	October	November	December	Grand Total
2016		38	33	48	37	34	47	41	38	35	25	37	75	488
2017		44	36	27	24	37	27	32	49	33	45	42	55	451
2018		43	38	22										103
District 1		14	17	15										46
District 2		13	14	5										32
District 3		16	7	2										25
Grand Total		125	107	97	61	71	74	73	87	68	70	79	130	1042

Rockford Police Department

Accomplishments

- 2018 Spring Break Classic Basketball Event at UW Sports Factory (190 youth participated)
- St. Patrick's Day Parade (1st Place Winner)
- Arabic Women's Self Defense
- Community Resource Fair
- 2 Movie Matinees (45 kids attended)
- Senior Bingo (1st and 3rd Friday)
- VIP Program (Wednesday and Thursday)
- School Lock down drill
- 2 Investigators certified by the state as crash reconstruction specialist
- Strong Neighborhood House Game Night
- RAMP Safety Presentation
- Cops N Kids
- Craft with Kids
- Wabongo College Visits
- AARP Movie Event

Rockford Fire Department

- Maintain and improve health and safety throughout the organization
- Enhance career related training and development throughout all department levels
- Continually improve and enhance delivery of service to the citizens
- Recruit and retain a diverse and effective workforce
- Foster community outreach and agency partnerships

Rockford Fire Department
Key Strategic Initiatives
2018

Rockford Fire Department

Scorecard

Area of Focus	Metric/Program	Definition	Standard/Goal	Current Performance
Response Times	Call Answer Time	911 calls answered in 10 seconds or less	90%	86.27%
	Total Response Time	911 call received to first unit on scene in 8:12 or less	90%	90.77%
EMS	Utstein Rating	Cardiac Survival Rate	28.1%	35.7%
	EMS Customer Service	Overall customer experience rating	95%	92.25%
	Mobile Integrated Healthcare Program	Reduction of hospital admissions	25%	40%
		Reduction of hospital readmissions	50%	50%
Fire/Fire Prevention	Fire Dollar Save Ratio	Percentage of property value saved from structure fires	90%	80.14%
	Arson Clearance Rate	Percentage of arson incidents cleared by arrest	15%	16.67%
	Inspections	General inspection performed within the last four years	95%	94.11%
	Smoke Alarm/Battery Program	Average number of homes visited monthly with Smoke Alarms installed or batteries replaced	30	13

Rockford Fire Department

Incidents

Incident Type	2017	2018	% Change	Diff
Fire	131	159	21.37%	28
EMS & Search and Rescue	5,295	5,702	7.69%	407
Hazardous Condition	115	95	-17.39%	-20
Service/Good Intent Call	659	815	23.67%	156
False Alarm & False Call	311	401	28.94%	90
Other Incident Type	15	11	-26.67%	-4
Total	6,526	7,183	10.07%	657
Average per Day	72.51	79.81	10.07%	7.30

Incident Type	5 yr Avg	2018
Fire	121	159
EMS & Search and Rescue	5,138	5,702
Hazardous Condition	118	95
Service/Good Intent Call	544	815
False Alarm & False Call	365	401
Other Incident Type	15	11
Total	6,302	7,183

Rockford Fire Department

Achievements

- Personnel presented at Winnebago County LEPC Conference
- Personnel participated in Statewide Operational Readiness Exercise designed to test our ability to respond and operate for extended periods of time during large scale disasters
- Celebrated National Public Safety Telecommunicators Week
- Conducted a First Nighter for Explorer Post and now have 19 participants
- Expanded MIH program to include outreach, education, and critical medications for opioid users
- Started a recruit class with 12 new members
- Completed a Department-wide training on a new high rise SOP
- Continue to work with law enforcement partners on operational coordination

Rockford Fire Department

Areas of Improvement

- Continued collaborative efforts to reduce opioid addiction
- Preparing for spring severe weather outreach efforts
- Mock crash at Lutheran High School on distracted driving
- Preparing for a regional large scale exercise in May

Community & Economic Development Department

CEDD – Neighborhood Development

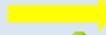
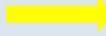
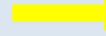
Vicki Manson, Housing & Program Manager

CEDD – Neighborhood Development

Scorecard

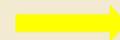
	Funding	Neighborhood Development Program	2018 Annual Target	Q1 Goal	Q1 Actual	% of Target
Housing Activities	HOME	Homebuyer Assistance	13	2	2	100%
	HOME	Homeowner Rehabilitation	22	0	0	
	HOME	Rental Rehab	2	0	0	
	HOME	CHDO Homebuyer/Rental	1	0	0	
	CDBG	RAMP	2	0	0	
	TIP	Residential Tax Improvement Program	1	0		
	City Water Fund	Water Hook Up/ Emergency Program	n/a		0	
	TOTAL HOUSING			41	2	2
Public Service	CDBG	Discovery Center - After School Program	220	110	189	172%
	TOTAL PUBLIC SERVICE			220	110	189
Property Improvements	CDBG, IHDA, Emergency, Sanitation, Charity	Demolitions	82	21	21	100%
	IHDA BRP	Blight Reduction Program Acquisition	2	2	2	100%
	CDBG	Code Enforcement	5,000	600	716	119%
	TOTAL PROPERTY IMPROVEMENTS			5,084	623	739

CEDD – Neighborhood Development Dashboard

Ongoing Projects	Goal	Status
IHDA Blight Reduction Program (2 year agreement): Acquire, convey & demolish 34 properties – (45 completed or in process) Quarterly Reporting (Status & Reimbursement Reports)	6/30/18 Q1 and Q2 2018	 
IHDA APP grants: Round 2: Submit quarterly reimbursement reports Round 3: Rec'd. notice of \$125,000 new grant award	Feb, May, Aug., Nov. March 2018	 
IHDA Landbank Capacity Program Grant (Region 1 Planning Council) R1PC submitted application with CoR and other partners Received notice of \$225,000 grant award	Jan. 2018 Feb. 2018	 
HUD Reporting: Finalize & submit 2018 Annual Action Plan Submit 2017 CAPER (Annual Report) to HUD 2018 HUD Monitoring – HOME Program – <i>Will respond once formal letter is received from HUD</i> 2019 Annual Action Plan – <i>Budget preparation, public comment, complete AAP</i> 2020–2025 Consolidated Plan – <i>Begin RFP process to hire consultant to write plan</i>	2018 (upon HUD notice) March 30, 2018 March 12–15, 2018 <i>Summer 2018</i> <i>June – Dec. 2018</i> Q4 2018	   



= Achieved Goal



= In Process



= Did not achieve goal by goal date

CEDD – Neighborhood Development

Achievements

- Completed and submitted IHDA and HUD reports in a timely manner.
- Collaboration:
 - ✓ Housing Partners Group luncheon – March 1, 2018
- Grant applications to IHDA, resulting in \$350,000 in additional funds for the community.

CEDD – Neighborhood Development

Areas of Improvement

- Continue to implement recommended tactics from the Center for Community Progress final report.
- Continue to demolish abandoned properties and develop productive reuses within neighborhoods.
- Create a pipeline of eligible Community Housing Development Organizations and develop quality projects.
- Continue to advance regional housing policies.
- Increase the number of lead-licensed rehabilitation contractors.
- Continue to improve systems used to track relevant data for reports and timely use of funds.
- Identify, evaluate, and apply for additional grants to complement and leverage our limited federal funding dollars.

Public Works Department

Excellence Everywhere



- **Balanced infrastructure system inclusive of road, rail, parking, pedestrian and alternative modes of transportation**
- **Improved infrastructure & redevelopment to attract businesses to the City of Rockford**
- **Street maintenance program which provides commuters with clean, safe and well-maintained streets**
- **Operate and maintain the public water system in a manner that protects public health and enhances the community**
- **Maintain a stormwater management program that protects the public and the environment while enhancing the community**

Street and Traffic Operations

Dashboard

		2018 Monthly Target	Jan	Feb	Mar	YTD AVE.
Street Operations	Unresolved Pothole Requests	100	18	59	24	34
	Arterial Pothole Req. - % Completed <= 10 Days	90%	91%	96%	100%	96%
	Res. Pothole Req. - % Completed <= 30 Days	90%	99%	94%	92%	95%
	# Trees Trimmed	200	189	201	262	217
	# Trees Removed	50	62	70	52	61
	Unresolved Forestry Prune or Removal Requests	150	43	32	22	32
	Total Requests	600	255	338	394	329
	Total Unresolved Requests	250	67	101	51	73
Traffic Operations	% of Graffiti Requests removed in ≤ 5 days	95%	N/A	N/A	N/A	
	% Signals Repaired Compared to Reported	95%	99%	98%	99%	99%
	% Signals Replaced Compared to Reported	95%	100%	100%	100%	100%
	% of Signal Bulb Outages Responded in ≤ 24 hrs	95%	100%	100%	100%	100%
	% of City Street Light Outages Responded in ≤ 5 days	95%	100%	89%	100%	96%
	% Sign Repaired/Replace to Reported	95%	89%	90%	98%	92%
	% Signs Repair/Replace Responded in ≤ 5 days	95%	100%	100%	100%	100%

Street & Transportation

Achievements

- Street Division as a whole met all benchmarks set for the month of March
- The Street Department has reduced the amount of total unresolved service requests in half compared to this time last year.
- Crews worked diligently throughout the month patching potholes city-wide that remained from previous winter months.
- Arterial street sweeping has begun.

Street & Transportation

Areas of Improvement

- Sign Department – MUTCD signage replacement still in progress
- Tree Replacement Program – Staff have been actively attending neighborhood meetings and have been seeking outlets through social media to bring awareness to the Reforestation initiative.

Water Division

Water Division

Dashboard

		Monthly Performance	2018 Monthly Target	Jan	Feb	Mar	2018 YTD Average
Water Operations	Distribution	Emergency Repair Time (hours)	2	2.9	1.8	0.4	1.7
		% of Total Repairs That Are Planned	70%	51%	75%	86%	71%
		Backlog of Non-Emerg Repairs (Weekly Avg)	25	7	6	14	9
		# of Winter Backlog Jobs	130	49	64	51	55
		Water Main Flushed (mi)	40				Date Based Metric
	Field Services	Total Work Orders	2465	1984	1753	1952	1869
		Days Priority S/O Outstanding	30	8	9	4	7
		Backlog of Priority S/O	50	10	18	8	12
	Production	Maintenance Work Orders	200	157	158	161	159
		Service Pressure Excursions	45	41	28	23	31
		% Preventative Maintenance	60%	48%	66%	41%	52%
		# of Water Quality Complaints	3	2	1	3	2
		% Design Demand	100%	175%	134%	132%	147%
	Financial	Total Amt Past 30 Days Due as % of Revenue	5%	2.4%	2.3%	2.1%	2.2%
		Operating Revenue, % of Plan	95%	100%	98%	102%	100%
		Number of New Water Connections	5	9	6	19	11

Water Division

Stanley Street Radium Treatment – CONSTRUCTION UPDATE



Water Division

Accomplishments:

- Excellent Quality, Stable Pressure, and Sufficient Supply
- SER Water Service Connection(s)
- U31 VFD Installation
- ISO Fireflow Testing and M17 Hydrant Inspections RFP
- Participated in the Youth Groundwater Festival (March 7, 2018)
- AWWA WaterCON Participation

Areas of Improvement:

- Reservoir Rehabilitation – Well U13
- Stanley Street Radium Treatment Construction
- Phase II - Church St Water Main Replacement (1,000 LF – High Risk)
- Brooke Rd Water Main Extension (500 LF – New Connections)
- Q2 Water Leadership Program Seminar
- Winter Backlog

Engineering Division

Engineering Division

Dashboard

Monthly Performance		2018 Monthly Target	Jan	Feb	Mar
ROW/Development/Stormwater	# of Site Plans Reviewed	7	3	2	7
	% of Site Plans Reviewed in less than 14 days	95%	100%	100%	100%
	# of Development Plans Reviewed	1	1	0	0
	% of Develop. Plans Reviewed in less than 21 days	95%	100%	NA	NA
	# of ROW/DWY Permits Issued	100	91	74	135
	% of ROW/DWY Permits Issued in 1 day	95%	100%	100%	100%
	ROW/DWY Permits Closed	100	19	27	31
	ROW/DWY Permits Still Open	700	728	798	902
	Detention Basins Inspected (odd years)	60			
	Detention Basins Requiring Follow-up (odd years)				
	Industrial High Risk Inspections On-Site	9	9	12	14
	Erosion Control Inspections On-Site (5 Winter; 25- S/S /F)	25	4	4	15
	New Illicit Discharge (IDDE) Investigations	1	2	0	2
	IDDE Investigations w/in 72 hrs	100%	100%	NA	NA
	IDDE Investigations Unresolved	8	13	11	13
	Stormwater Samples Taken (15-Sp; 15-F; 40 Trib)	NA	0	0	14
	SWPPP Reviews	3	2	0	6
	Stormwater Service Requests	20	7	23	10
	SW Requests Generated Proactively (>50% of Total)	50%	1	1	1
	SW Requests Generated Reactively (<50% of Total)	50%	6	22	9
	Clogged/Sunken Inlets Invest. w/in 24 hrs of Request	100%	100%	100%	100%
	Other Stormwater Requests Invest. w/in 1 week of Request	100%	100%	100%	100%
	Street Sweeping (mi)	Varies			14

Capital Improvement Program

Accomplishments

- Drafted a Long Range Bridge Structure Repair Plan
- Drafted a Long Range Arterial/Collector Repairs Plan
- Inventoried all Railroad Crossings with City roadways to prioritize petitioning the railroads for improvements
- Drafted an ADA Transition Plan
- Drafted a revised Engineering Design Criteria Manual
- City-Wide Street Repairs Package 1 (neighborhood programs) is out to bid
- Two City-Wide Sidewalk Repairs packages have been awarded
- Resurfacing projects to start u in early May, including Spring Creek Road and Alpine Road