

MINUTES
WINNEBAGO COUNTY EMERGENCY TELEPHONE BOARD
204 S. FIRST STREET, ROCKFORD, IL
June 12, 2018

I. CALL TO ORDER

Meeting was called to order at 9:00 a.m.

II. ROLL CALL

Present: Derek Bergsten, Todd Stockburger, Don Shoefflin Barb Berman, Pat Hoey and Gary Caruana

Absent: Dan O'Shea, Don Carlson, Chuck Lynde, Rob Martin and Joel Hallstrom

Guests: Leigh Sterrenberg, Glenn Trommels, Pam Irons, Thad Martin, Mark Karner, Mike McCammond, Dave Fiduccia, Sandy Stansell, Ray Montelongo, John Pozzi, Doug Pann, Dan Magers and Carla Paschal

III. APPROVAL OF MINUTES

Don Shoefflin made a motion to approve the May minutes. Motion was seconded by Pat Hoey. Motion carried.

IV. FINANCIAL REPORT

Prior to the approval of the financial reports Carla Paschal advised the board that the January surcharged in May was up from what was originally anticipated. Paschal informed the board that the check received was for \$244,741 which was up from \$125,015. Paschal stated that based on this increase surcharge funds went from deficit of \$319,000 to a positive status of \$600,000. Paschal advised the board that regarding the purchase of CAD there were different finance options; bonds or purchase to lease. Paschal also advised that the bonds will be paid off in December of 2019. Regarding the financial reports Pat Hoey made a motion to approve and the motion was seconded by Todd Stockburger. Motion carried by a unanimous vote.

Old Business

CAD/RMS Update

Glenn Trommels handed out a document showing an overview of the CAD procurement process. Trommels reviewed the actions taken thus far which included information on end of life of CAD/RMS (8/31/18), CAD replacement budget (\$3 million), acquiring consultant (Kimball) to build the RFP, 5 Respondents to RFP, the evaluation process of responses/quotes. Trommels advised that City and County personnel were involved in the Evaluation process of which the selection was narrowed down to 4 vendors. All groups involved voted for TriTech. Trommels advised that they met with all laws enforcement in and around the county and they were excited about sharing RMS. Trommels said the dollars are increasing to get on a shared platform but all agencies have said it is worth it. Trommels referred to the document regarding the cost of RMS; \$1.4 million dollars and a break down as to who pays for what. Chairman Bergsten asked Trommels how the price is determined. Trommels advised that TriTech has a licensing model which is based on the number of terminals and how many licenses are needed. Trommels said there are maintenance costs, the price for repairing servers. As far as the mobile pieces ETSB does not purchase those. The ETSB typically pays for the hardware in the back end or in the Center. Maintenance would be \$5.5 million per year and \$260,000 thousand per unit

per year. Trommels said he wasn't certain who paid for the mobile to CAD interface in the past but in his view mobile is an extension of CAD because 911 sees the squads on the road and it provides 2 way communication between 911 and squad. Trommels said that TriTech provided a list of ETSB's who pay for mobile. Chairman Bergsten advised that they could check with other agencies as well. Trommels said if the ETSB doesn't pay for mobile he has to go back to the police agencies. Trommels said there should be one agency or a single funding agency for the project in which other agencies pay that agency for services. There has to be IGA's in place. The more people that get in the pie gets bigger but the costs go down. Carla Paschal asked if these costs shown on document include implementation? Paschal also asked if Trommels and group vetted out similar models. Trommels responded that he had a list of vendors and there is a group going to Loges, MN to talk with them on the support they are getting from TriTech. Don Shoefflin commented that there were too many uncertainties of dispatch right now and asked if that should be figured out first before CAD/RMS is purchased. Trommels said they could make things with CAD/RMS optional and scale things down. Pat Hoey told the board that in his discussions with Glenn Trommels he suggested that they combine their RMS presentations and meet with all the Chiefs to discuss scraping their current RMS or paying for the new system. Hoey said all the agencies will experience an increase in going with the new system but we don't know what we have to pay for dispatch. Chairman Bergsten said the GPS in the new system would help with dispatch. Hoey said that AVL is included with mobile and a shared GPS. Chairman Bergsten said that he would email all members on the discussion of funding and get back to the group. Doug Pann said he supports ETSB paying for mobile/GPS. Todd Stockburger asked what other funding sources there were for mobile/GPS. Trommels said there would be a one time purchase cost and ongoing maintenance fees. There would be \$140,000 for initial purchase. \$700 thousand for mobile-which may go up. Hoey said \$1.5 million over 5 years then year 6 it goes back to what the costs are now. Hoey said the ETSB should look at finance model. Chairman Bergsten asked Trommels if everything on the document was good for sending out to the other board members.

Consolidation

Pat Hoey advised board members that he sent out an email from Mission Critical. Hoey said they met with all the entities and spent time with various Chiefs, Mayors, etc gathering data. Chairman Bergsten asked Hoey if he received good feedback and if all municipalities were good. Hoey said yes they were all good. Carla Paschal advised the board that two municipalities were not happy with Mission Critical and the process. Paschal said Winnebago and Machesney Park were the agencies. Chairman Bergsten said that the ETSB adopted everything that came back from the municipalities. Bergsten said I don't want any municipality or entity saying they weren't involved. Hoey said to the board that his comments are that everyone has had a voice and has been heard. Hoey said there has been representation on the 911 board. Bergsten said if there is something the ETSB needs to do and the report comes out and there is negative responses or comments from any municipality—we don't want kick back. Hoey said he doesn't know why those two municipalities said they weren't happy. He said the people he talked with are good with the process.

NG 911 Update

Sandy Stansell informed the board that the ALJ has not yet made a decision on the DeKalb hearing. Stansell said after NG911 Inc recently informed NINGA of no decision she suggested that NINGA or NG911 Inc or both inquire with the ALJ as to why the decision has not been made. Stansell said she stands by her suggestion but NG911 personnel thought the inquiry could be perceived as harassment. Stansell told the board that she disagrees with that assessment because she sees the inquiry into the long and unexplained delay, a legitimate request.

WinGis Services

Glenn Trommels advised the board that WinGis would be using the ETSB's Attorney to draft an IGA between WinGis and the ETSB. Trommels said that WinGis would pay the ETSB's Attorney for his work in preparing the IGA.

New Business

May Call Volume and Call Answer Reports

Call volume reports were handed out to Board Members. Chairman Derek Bergsten advised that there were complaints filed on pending calls with long dispatch delays. Bergsten said that when the County's 911 lines went down and all calls forwarded to the City, the City had only two call takers to handle the overload. City non-emergency calls got severely backlogged because of the influx of 911 calls. Bergsten stated that many complaints were received from the Mayor's office and aldermen. Thad Martin advised that AT&T informed them that their system had to be rebooted because of faulty equipment on their end. Sandy Stansell, who is working on the NG911 project asked if she could a report on that outage for her records as she works towards switching the legacy phone system over to NG network. Stansell stated that this is valuable information to have especially when we have to prove our case that NG is a better system.

Auditor for ETSB Surcharge

Carla Paschal advised the board that Ann Johns was preparing an RFP to go out for bid in 4 - 6 weeks in order to get an idea on a price for budgetary reasons. Paschal said they would have to establish a beginning balance and would reach back into 2017.

Next 911 Board Meeting

Prior to the adjournment, Chairman Bergsten said that the Bylaw changes had been made and a written copy would be sent out to board members. Todd Stockburger thanked Glenn Trommels for all of his work. Don Shoefflin made a motion to adjourn and it was seconded by Todd Stockburger. The meeting was adjourned. The next 911 Board meeting will be held at Rockford Fire Headquarters on July 10, 2018 at 9:00 a.m.