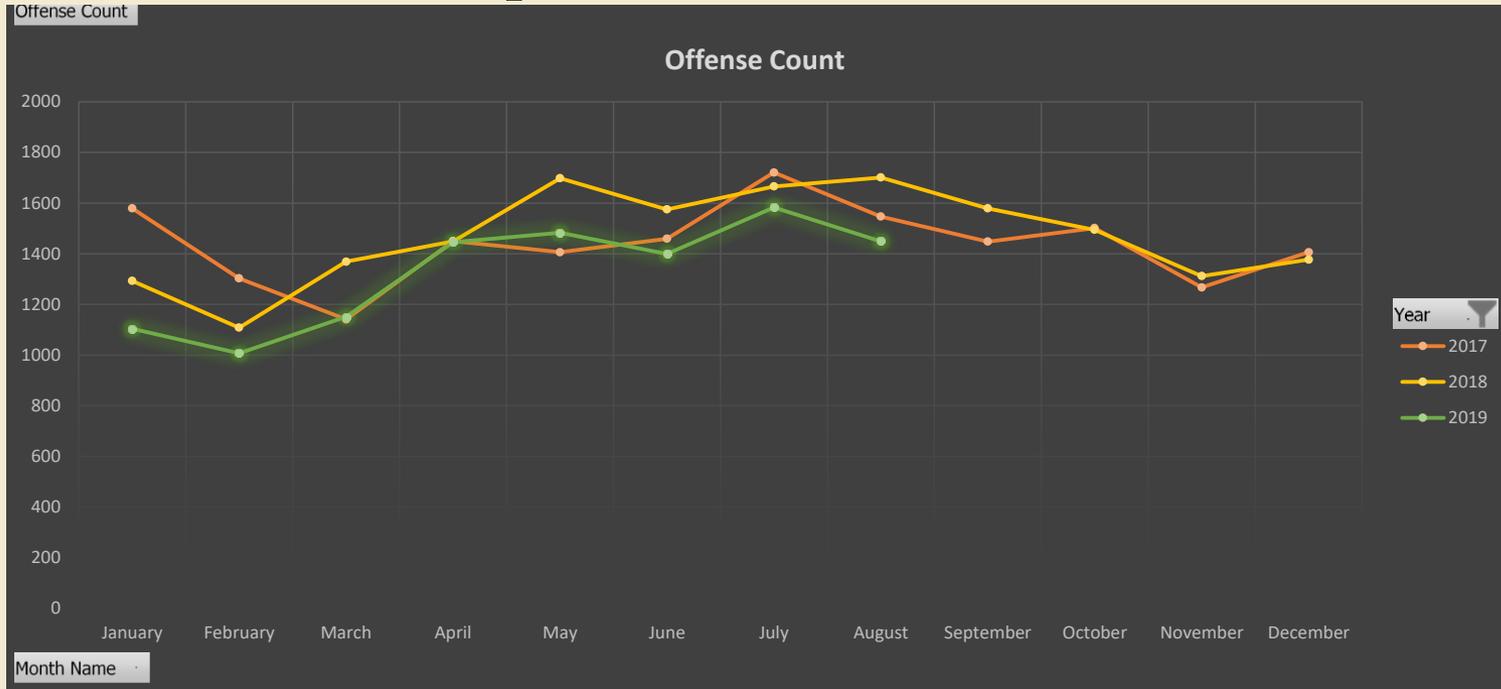


Rockford Police Department

Rockford Police Department

NIBRS Group A Offense Count 2017-2019



Offense Count	Column Labels												
Row Labels	January	February	March	April	May	June	July	August	September	October	November	December	Grand Total
2017	1579	1303	1141	1450	1406	1459	1721	1547	1448	1501	1267	1406	17228
2018	1293	1108	1369	1449	1698	1575	1666	1701	1579	1494	1312	1377	17621
2019	1104	1007	1151	1446	1483	1399	1583	1449					10622
District 1	463	414	490	542	690	595	723	599					4516
District 2	381	317	386	525	461	452	481	505					3508
District 3	260	274	271	377	330	348	379	343					2582
Unknown		2	4	2	2	4		2					16
Grand Total	3976	3418	3661	4345	4587	4433	4970	4697	3027	2995	2579	2783	45471

Rockford Police Department

Group A Comparison

Violent Crimes / Property Crimes

	Last 2 Weeks			Last 28 Days			Current Year		
	Aug 18, 2019 - Aug 24, 2019	Aug 25, 2019 - Aug 31, 2019	% Change	Aug 04, 2018 - Aug 31, 2018	Aug 04, 2019 - Aug 31, 2019	% Change	Jan 01, 2018 - Aug 31, 2018	Jan 01, 2019 - Aug 31, 2019	% Change
Violent Crimes (09A-B, 11A-D, 13A, 120)	36	37	3%	175	154	-12%	1451	1211	-17%
Property Crimes (220, 23A-H, 240)	109	101	-7%	516	432	-16%	3843	3336	-13%

Violent Crimes: Murder / Manslaughter, Sex Crimes, Aggravated Assault, Robbery

Property Crimes: Burglary, Theft, Motor Vehicle Theft

Rockford Police Department

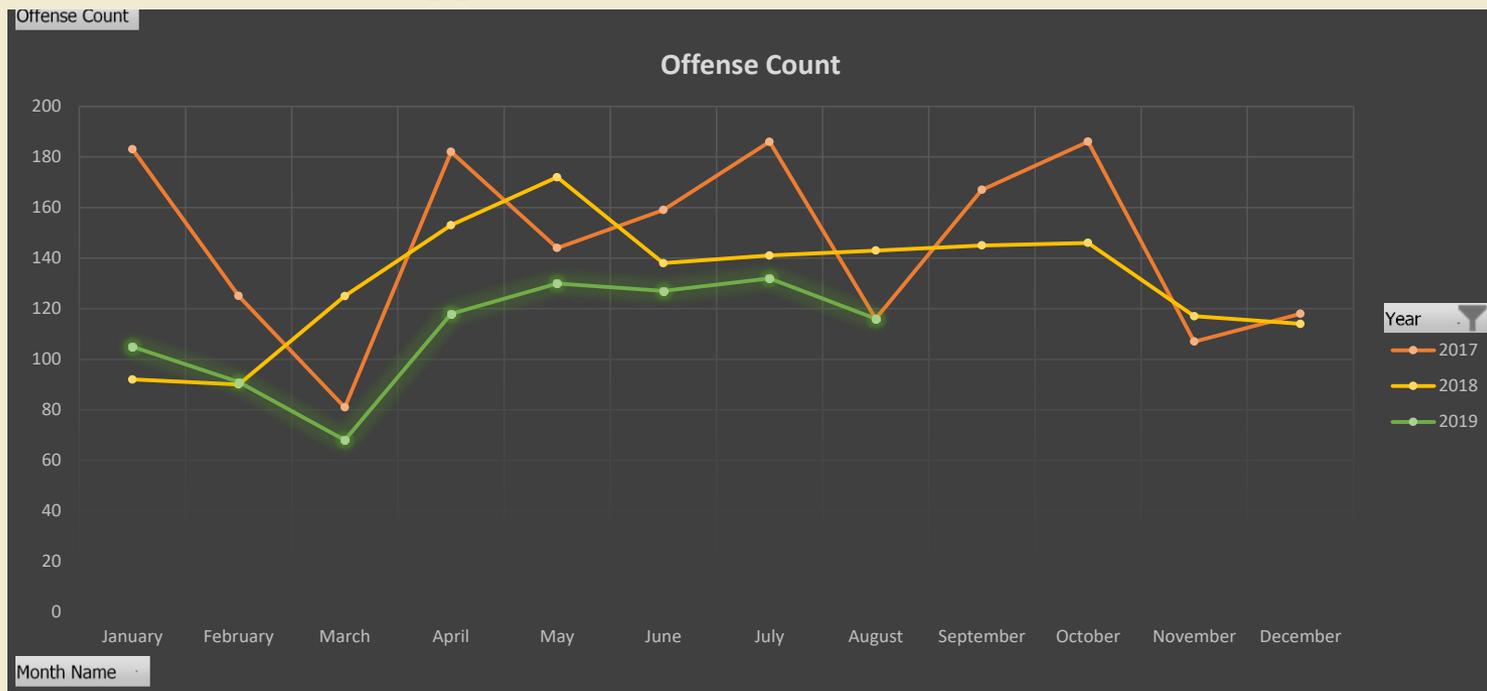
Aggravated Battery / Shots Fired 2017-2019

CITY OF ROCKFORD GUNFIRE					
GUNFIRE	2017	2018	2018 YTD	2019 YTD	% Change
Shot Spotter Calls for Service for Gunfire (8100)	x	624	353	512	45.04%
Calls for Service for Gunfire (1410)	3,918	2,682	1,855	1,390	-25.07%
Calls for Service for Gunfire Total	3,918	3,306	2,208	1,902	-13.86%
Shots Fired Incidents Including Homicide	592	497	338	273	-19.23%
Victims Struck by Gunfire Including Homicide	150	125	82	60	-26.83%
Guns Recovered	242	223	143	106	-25.87%

Please note the Shot spotter % Change is grayed out because of the unfair comparison. We didn't really fully start until April last year.

Rockford Police Department

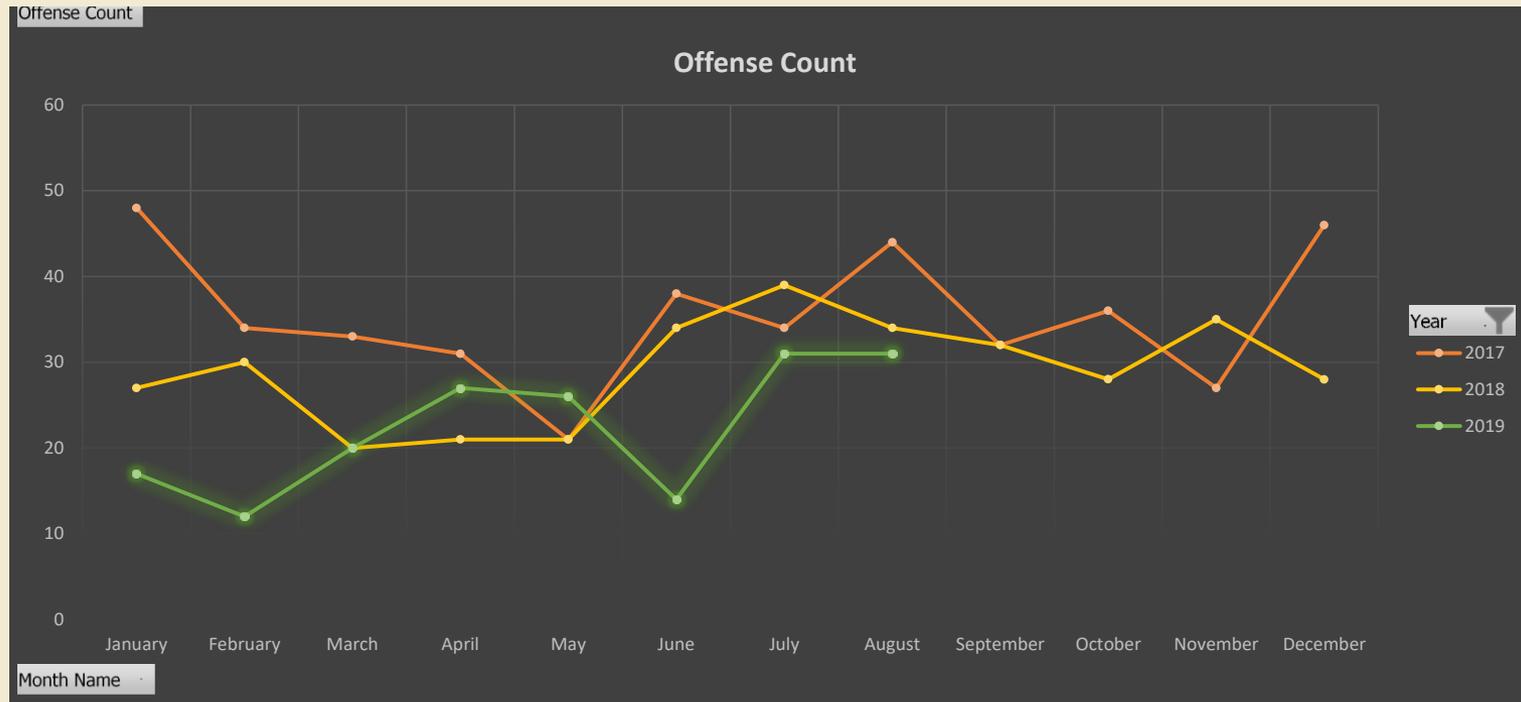
Aggravated Assault 2017 - 2019



Offense Count	Column Labels												
Row Labels	January	February	March	April	May	June	July	August	September	October	November	December	Grand Total
2017	183	125	81	182	144	159	186	116	167	186	107	118	1754
2018	92	90	125	153	172	138	141	143	145	146	117	114	1576
2019	105	91	68	118	130	127	132	116					887
District 1	62	43	29	63	69	71	66	53					456
District 2	36	33	30	42	43	35	39	47					305
District 3	7	15	9	13	18	21	27	16					126
Grand Total	380	306	274	453	446	424	459	375	312	332	224	232	4217

Rockford Police Department

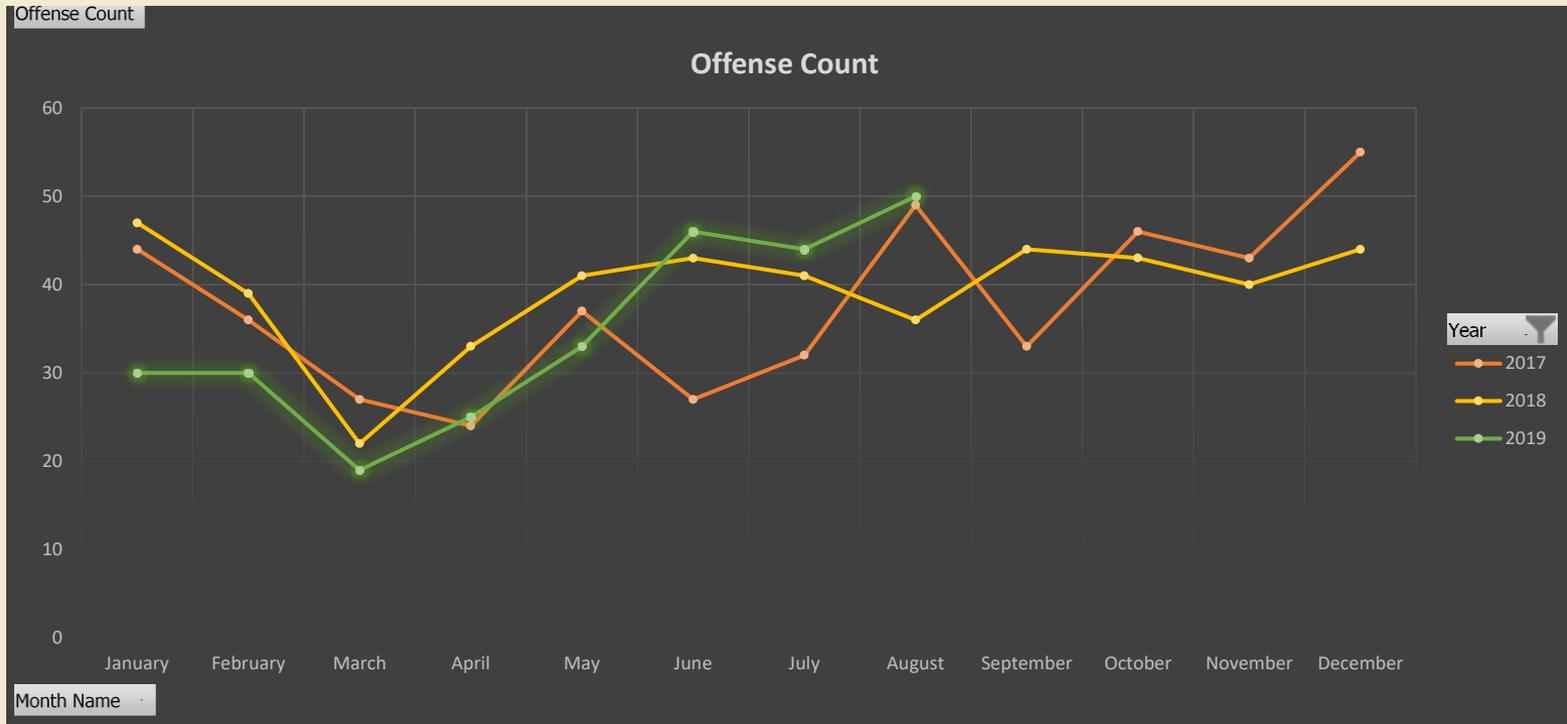
Robbery 2017 - 2019



Offense Count	Column Labels												
Row Labels	January	February	March	April	May	June	July	August	September	October	November	December	Grand Total
2017	48	34	33	31	21	38	34	44	32	36	27	46	424
2018	27	30	20	21	21	34	39	34	32	28	35	28	349
2019	17	12	20	27	26	14	31	31					178
District 1	6	3	10	11	14	9	15	13					81
District 2	7	6	9	9	6	4	12	12					65
District 3	4	3	1	7	6	1	4	6					32
Grand Total	92	76	73	79	68	86	104	109	64	64	62	74	951

Rockford Police Department

Auto Thefts 2017 - 2019



Offense Count	Column Labels												
Row Labels	January	February	March	April	May	June	July	August	September	October	November	December	Grand Total
2017	44	36	27	24	37	27	32	49	33	46	43	55	453
2018	47	39	22	33	41	43	41	36	44	43	40	44	473
2019	30	30	19	25	33	46	44	50					277
District 1	14	7	5	5	10	16	22	19					98
District 2	8	10	6	10	17	17	12	22					102
District 3	8	13	8	10	6	13	10	9					77
Grand Total	121	105	68	82	111	116	117	135	77	89	83	99	1203

Rockford Police Department

Accomplishments

- District Three Station Tours
- Ride the Reading Wave Camp Program
- RPD & RHA District Two Basketball Camp
- 2019 National Night Out
- Hydrate for Heroes Event at Schnuck's Grocery
- PB&PA & RPD Back to School Backpack Giveaway
- Empowering Words 7th. Annual Back-2-School Extravaganza
- District Three Monthly Coffee With-a-Cop Meeting
- Family to Family Kid's Program

Rockford Fire Department

PRESENTED BY:
Derek Bergsten-Fire Chief

- Maintain and improve health and safety throughout the organization
- Enhance career related training and development throughout all department levels
- Continually improve and enhance delivery of service to the citizens
- Recruit and retain a diverse and effective workforce
- Foster community outreach and agency partnerships

Rockford Fire Department
Key Strategic Initiatives
2019

Rockford Fire Department

Scorecard

Area of Focus	Metric/Program	Definition	Standard/Goal	Current Performance
Response Times	Call Answer Time	911 calls answered in 10 seconds or less	90%	82.93%
	Total Response Time	911 call received to first unit on scene in 8:12 or less	90%	91.25%
EMS	Utstein Rating	Cardiac Survival Rate	31.8%	26.10%
	EMS Customer Service	Overall customer experience rating	95%	94.11%
	Mobile Integrated	Reduction of hospital admissions	25%	22%
Fire/Fire Prevention	Fire Dollar Save Ratio	Percentage of property value saved from structure fires	90%	93.38%
	Arson Clearance Rate	Percentage of arson incidents cleared by arrest/NTA/intervention	15%	21.62%
	Inspections	General inspection performed within the last four years	95%	68.95%
	Smoke Alarm/Battery Program	Average number of homes visited monthly with Smoke Alarms installed or batteries replaced	30	26

Rockford Fire Department

Incidents

Incident Type	2018	2019	% Change	Diff
Fire	512	483	-5.66%	-29
EMS & Search and Rescue	15,552	15,202	-2.25%	-350
Hazardous Condition	364	437	20.05%	73
Service/Good Intent Call	2,235	2,351	5.19%	116
False Alarm & False Call	1,082	1,141	5.45%	59
Other Incident Type	50	46	-8.00%	-4
Total	19,795	19,660	-0.68%	-135
Average per Day	81.46	80.91	-0.68%	-0.56

Incident Type	5 yr Avg	2019
Fire	462	483
EMS & Search and Rescue	14,675	15,202
Hazardous Condition	362	437
Service/Good Intent Call	1,889	2,351
False Alarm & False Call	1,056	1,141
Other Incident Type	59	46
Total	18,502	19,660

Rockford Fire Department

Achievements

- Designated as a StormReady community by the National Weather Service
- Conducted interviews for Fire Telecommunicator position
- Notified of award for Assistance to Firefighter Grant
- Outreach efforts for September as National Preparedness Month

Rockford Fire Department

Areas of Improvement

- In RFP process for Fire Station Alerting system
- Upcoming oral interviews for firefighter position
- New County/City ESDA position
- 911 CAD implementation: currently in training and configuration stage

Public Works

PRESENTED BY:

Kyle Saunders

Director

- **Balanced infrastructure system inclusive of road, rail, parking, pedestrian and alternative modes of transportation**
- **Improved infrastructure & redevelopment to attract businesses to the City of Rockford**
- **Street maintenance program which provides commuters with clean, safe and well-maintained streets**
- **Operate and maintain the public water system in a manner that protects public health and enhances the community**
- **Maintain a stormwater management program that protects the public and the environment while enhancing the community**

Public Works Department
Key Strategic Initiatives
2019

Street & Transportation

Mitch Leatherby
Street & Transportation Superintendent

Street Division

Dashboard

		2019 Avg Monthly Target	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	YTD AVE.
Street Operations	Unresolved Pothole Requests	100	49	147	529	291	371	168	64	31	206
	Potholes Patched	6250	5683	7144	18939	16776	9666	8355	6075	5169	9726
	Arterial Pothole Req. - % Completed <= 10 Days	90%	100%	97%	79%	30%	59%	41%	41%	91%	67%
	Res. Pothole Req. - % Completed <= 30 Days	90%	100%	97%	56%	23%	41%	37%	33%	94%	60%
	# Trees Trimmed	200	129	84	319	204	200	210	90	123	170
	# Trees Removed	50	7	7	50	46	43	37	79	78	43
	# Trees Planted	70				0	0	71			71
	Unresolved Forestry Prune or Removal Requests	150	51	53	72	126	64	165	197	44	97
	Total Requests	600	224	638	1368	635	671	595	573	389	637
	Total Unresolved Requests	250	39	233	592	457	519	286	313	208	331
Traffic Operations	% of Graffiti Requests removed in ≤ 5 days	95%	N/A	N/A	N/A	88%	100%	100%	100%	100%	98%
	% Signals Repaired Compared to Reported	95%	100%	100%	99%	99%	99%	99%	98%	99%	99%
	% Signals Replaced Compared to Reported	95%	100%	100%	83%	100%	75%	100%	50%	60%	84%
	% of Signal Bulb Outages Responded in ≤ 24 hrs	95%	100%	100%	100%	100%	100%	100%	100%	100%	100%
	% of City Street Light Outages Responded in ≤ 5 days	95%	100%	100%	100%	100%	100%	100%	100%	100%	100%
	% Sign Repaired/Replace to Reported	95%	80%	100%	100%	100%	100%	100%	100%	100%	98%
	% Signs Repair/Replace Responded in ≤ 5 days	95%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Street Division

Achievements

- City Hall & 911 Headquarter roof projects completed.
- Downtown municipal parking lot project completed west of the Rock River.
- Project identifying and straightening downtown area faded / leaning sign posts completed.
- Several large scale clear-cut projects completed on City Right of Ways.
- Street Division Accident and Injury free during the month of August.

Street Division

Achievements Cont'd

- **Street Department** continues to address pothole patching city-wide taking requests from the public as well as proactively addressing problem areas in residential neighborhoods as well as alleyways. A total of 5,169 potholes were patched with 173 tons of hot patch material applied during the month.

Open pothole requests

- March 529
- April 291
- May 371
- June 168
- July 64
- August 31



Street Division

Work in progress

- Pothole patch crews will continue to actively target specific areas that require patching while responding to service requests from the public.
- Pioneer parking deck elevator modernization project currently underway.
- Continue debris/silt removal throughout drainage channels city-wide.
- Fall tree planting program underway.
- Parking deck pavement striping in progress.

Water Division

PRESENTED BY:
Jamie Rott, P.E.
Interim Water Superintendent

Water Division

Dashboard

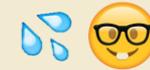
		Monthly Performance	2019 Monthly Target	Mar	Apr	May	Jun	Jul	Aug	2019 YTD Average	2018 YTD Average
Water Operations	Distribution	Emergency Repair Time (hours)	2	4.0	5.0	4.0	4.0	4.0	3.0	4.0	2.3
		% of Total Repairs That Are Planned	70%	54%	93%	82%	87%	83%	84%	74%	75%
		Backlog of Non-Emerg Repairs (Weekly Avg)	25	25	10	10	9	13	16	15	37
		# of Winter Backlog Jobs	130	90	62	11				57	56
		Water Main Flushed (mi)	40			74	80	81	91	Date Based Metric	Date Based Metric
	Field Services	Total Work Orders	1800	1690	1928	1907	1935	1468	1806	1622	1869
		Days Priority S/O Outstanding	30	11	4	5	12	15	21	12	9
		Backlog of Priority S/O	50	7	7	21	16	5	11	12	10
	Production	Maintenance Work Orders	200	114	134	166	108	85	90	109	149
		Service Pressure Excursions	45	23	14	23	25	44	28	23	24
		% Preventative Maintenance	60%	25%	42%	57%	55%	30%	34%	42%	44%
		# of Water Quality Complaints	3	0	0	0	0	0	0	0	2
		% Design Demand	100%	125%	137%	88%	88%	92%	96%	112%	117%
	Financial	Total Amt Past 30 Days Due as % of Revenue	5%	2.5%	2.3%	2.9%	2.5%	2.4%	2.5%	2.5%	2.2%
		Operating Revenue, % of Plan	95%	102%	102%	100%	100%	98%	97%	100%	101%
		Number of New Water Accounts	5	8	8	16	71	39	9	19	14

Water Division

#WATERNERDS at Work



ICYMI: #rkfdwater participated in National Night Out and 815 Day.



Water Division

Accomplishments:

- Excellent Quality, Stable Pressure and Sufficient Supply
- IEPA SRF Lead Service Line Replacement Program
- 2019 Neighborhood Water Main Replacement
- S. Church and Court Street Water Main Replacement
- U21 Well Rehabilitation
- ISO Fireflow Testing Program
- Annual Well Preventative Maintenance Program

Areas of Improvement:

- Cedar Street Masonry Repairs
- U39 Radium Treatment Design
- Wentworth Tower Rehab
- Illinois Ave, Indiana Ave, Michigan Ave and West Street Water Main Replacement
- 22nd Ave and 7th Street Water Main Replacement
- U42 Well Rehabilitation

Engineering Division

PRESENTED BY:
Timothy Hinkens, P.E.
City Engineer

Engineering Division

Dashboard

Monthly Performance	2019 Monthly Target	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug
# of Site Plans Reviewed	7	1	1	7	14	15	20	28	31
% of Site Plans Reviewed in less than 14 days	95%	100%	100%	100%	100%	100%	100%	100%	100%
# of Development Plans Reviewed	1	2	0	0	1	0	0	0	2
% of Develop. Plans Reviewed in less than 21 days	95%	100%	NA	NA	100%	NA	NA	NA	100%
# of ROW/DWY Permits Issued	100	90	51	94	280	178	166	160	180
% of ROW/DWY Permits Issued in 1 day	95%	100%	100%	100%	100%	100%	100%	100%	100%
ROW/DWY Permits Closed	100	0	0	79	154	79	115	244	159
ROW/DWY Permits Still Open	700	869	1028	1044	1168	1256	1285	1237	1284
Detention Basins Inspected (odd years)	60	0	0	0	57	37	58	81	75
Detention Basins Requiring Follow-up (odd years)				NA	NA	NA	1	5	10
Industrial High Risk Inspections On-Site	9	9	14	8	9	9	10	11	6
Erosion Control Inspections On-Site (5 Winter; 25-S/S/F)	25	6	6	13	21	26	15	20	26
New Illicit Discharge (IDDE) Investigations	1	2	2	1	0	3	4	2	2
IDDE Investigations w/in 72 hrs	100%	100%	100%	100%	100%	100%	100%	100%	100%
IDDE Investigations Unresolved	8	6	6	7	6	6	7	8	8
Stormwater Samples Taken (15-Sp; 15-F; 40 Trib)	NA		10	0	4	21	0	0	0%
SWPPP Reviews	3	1	0	2	1	2	19	19	32
Stormwater Service Requests	20	10	14	25	20	47	53	55	24
SW Requests Generated Proactively (>50% of Total)	50%	3	2	4	2	12	38	18	8
SW Requests Generated Reactively (<50% of Total)	50%	7	12	21	18	35	15	37	16
Clogged/Sunken Inlets Invest. w/in 24 hrs of Request	100%	100%	100%	100%	100%	100%	100%	100%	100%
Other Stormwater Requests Invest. w/in 1 week of Request	100%	100%	100%	100%	100%	100%	100%	100%	100%
Street Sweeping (mi)	Varies			10	243	277.7	317.70	111.00	48.00

GIS Asset Management

Accomplishments May-August 2019

- COR Capital Improvement Program Web Map launched May 2019;
 - allows citizens to use an interactive web map to view current and upcoming improvement projects
- Geometric Network for water utilities
 - Allows for performing various network analyses, such as modeling the flow of water through water mains and services; can trace back valves, mains and customers affected by main breaks; allows for more accurate data entry with network rules
- Integrated ArcGIS Explorer App-
 - Allows select staff to view utility information from their cell phones
- Integrated New Water Utility Web map
 - Allows staff to view As-Built plans in the field, saving staff time by not having to return to do record searches when problems arise
- Uptick in Water Service Applications
 - May-August 2018- 45 apps completed
 - May-August 2019 – 115 apps completed
 - 155 % increase!



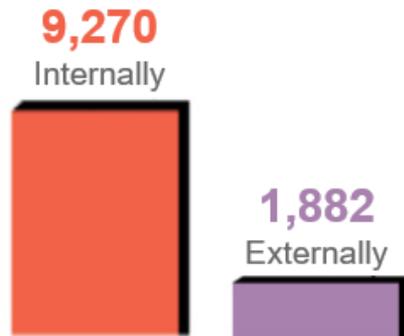
GIS Asset Management

Summer Intern Program Success

Internal Vs. Outsource

Running the Numbers

Number of GPS data points collected in FY 2019 by summer intern staff compared to that of contracted collection



5x

Ratio of summer intern productivity compared to that of contracted data collection at the same budget amount

By the Numbers May-August 2019

- 6 full time interns
- GIS Database edits of 5,619 water cut-off boxes
- 1,157 ADA/Curb ramp inspections
- 9,270 GPS points of City assets collected
- 500 plus resident letters hand delivered for Capital Improvement Neighborhood projects
- Assisted with storm and basin inspections
- Taught about our RFP score process using the Church Street 2-way conversion project as an example
- Observed several different civil engineering projects in progress- 4 of the 6 were Civil/Mechanical engineer students

Capital Improvement Program

Accomplishments

- IDOT Projects
 - North Main Street Corridor – Significantly complete; final restoration nearing completion
 - West State Street Phase 2 – Land Acquisition to be completed by Summer; Utility relocation to follow; Roadway Construction in 2020
 - IL-2 & US-Bypass-20 Interchange Reconstruction – Construction is underway; 3 year project total
 - East State Street Resurfacing (Mill Road to Bell School Road) - IDOT pushed Letting back to 2020

- Neighborhood Program
 - 14 of 14 Ward Plans completed- construction underway
 - Neighborhood priority allocation projects-Bradley Rd. and Highcrest Rd. resurfacing construction this fall

Capital Improvement Program

Updates Continued

- Capital Roadway Projects
 - Arterial & Collector Street Program: School Street, Pierpont Avenue, Sandy Hollow all under design;
 - Lyford Rd. construction substantially complete
- Highway Bridge & Structure Repair
 - Seminary Street Bridge over Keith Creek – currently under design, construction in 2020
 - Jefferson St. Bridge over Kent Creek- construction this summer
 - 15th Avenue Bridge over Rock River Repairs – currently awaiting federal funding award
 - 1st Street & 2nd Street Bridges over the UP Railroad – currently petitioning the ICC to have UP replace
 - Bridge Repairs under design
- Stormwater & Drainage
 - Gregory Heights Drainage Improvements – Currently under land acquisition phase
 - Keith Creek Bank Stabilization – Phase 1 substantially complete; Phase 2 construction substantially complete
 - Alpine Dam improvements- Design nearing completion, construction in 2020
- Sidewalk & Active Transportation
 - East & West State Street Sidewalk TAP Project – Currently under design; construction in Fall 2019
 - City-Wide sidewalk improvements; construction underway

Capital Improvement Program

Updates Continued

- Capital Lighting & Traffic Signals Program
 - New Towne Pedestrian Signals – under design; Construction in Fall
 - Charles Street & 10th Street Traffic Signals – under planning phase
- Community Enhancement & Economic Development
 - Mercy Way and Lyford Road – Construction complete
 - Strathmoor Drive Extension – Currently under design; out to bid this Fall; Construction in 2019 & 2020
 - Roxbury Road Lighting- Design substantially complete; out to bid in August; Construction in 2019 & 2020
 - Mulford Rd./Strathmoor Dr. Intersection Improvements- Construction in Fall of 2019 & Spring of 2020