

MICHELE L. PANKOW, MPA, CFO, IPFM

PROFESSIONAL PROFILE

Energetic and focused fire service professional with over 28 years of experience in the fire service. Proven ability to maintain the highest levels of professionalism, service, pride, and integrity in a public safety environment. Dedicated to providing quality, responsive and caring service to the community.

EDUCATION

NORTHERN ILLINOIS UNIVERSITY
Master of Public Administration

DEKALB, IL
May 2007

SOUTHERN ILLINOIS UNIVERSITY
Bachelor of Science in Fire Service Management

CARBONDALE, IL
August 2002

ROCK VALLEY COLLEGE
Associate of Science

ROCKFORD, IL
May 1994

PROFESSIONAL EXPERIENCE

ROCKFORD FIRE DEPARTMENT

ROCKFORD, ILLINOIS

Division Chief of Operations

February 2017 to Present

- Served the public by conducting administrative work in planning, organizing and directing activities of all fire suppression and special tactical operation companies, and directing the emergency medical operations of the department.
- Tasked with coordinating the Emergency Services Disaster Agency functions for the City of Rockford and Winnebago County, to include disaster response, and overseeing the Emergency Operations Center.

District Chief

March 2016 to February 2017

- Directed and supervised all department companies in an assigned area of the City including firefighting, hazardous materials, technical rescue team (TRT), emergency medical services (EMS), and other rescue and emergency services.
- Managed and assigned all staffing for daily response operations.
- Commanded incidents and conducted response functions to include operations, planning, logistics, safety, public information, liaison with other agencies, and administrative functions.

Captain

January 2010 to March 2016

- Directed and supervised the day-to-day firefighting/emergency services activities of an assigned fire station, including responding to fire/emergency medical services calls, making technical decisions as to the best methods of extinguishing fires, providing emergency medical services, water rescue, extrication, mitigation of hazardous material incidents, and ascertaining the need for and type of additional equipment necessary to mitigate the emergency.
- Prepared and oversaw preparation of a variety of department reports and records regarding equipment/facility maintenance, supply purchases, calls responded to, response time, actions taken, annual employee performance review and related information.

Lieutenant

September 2002 to January 2010

- Directed and supervised the day-to-day firefighting/emergency services activities on an assigned shift, including responding to fire/emergency services calls, making technical decisions regarding fire extinguishment, providing emergency medical services, water rescue, extrication, and the mitigation of hazardous material incidents.

- Trained assigned personnel regarding the current best methods of fire suppression, providing emergency medical services, water rescue, extrication, the mitigation of hazardous material incidents; evaluate and support the training needs of individual personnel.

EMS Operations Chief/ Acting EMS Operations Chief

July 2000 to September 2002

- Evaluated personnel status as it pertains to Emergency Medical Service activities and job functions.
- Assisted in evaluation of Emergency Medical Service training needs and application of proficiency standards; measure and evaluate individuals for adherence to those standards; and coordinate licensure, certification with IDPH and the resource hospital(s) and Paramedic internships.
- Assisted with coordinating, directing and delivering classroom and field classes for recruit firefighters in the area of Emergency Medical Service training including preparation of course outlines, course objectives, evaluations and scheduling.

Training Officer

May 1997 to July 2000

- Assisted in developing, implementing and coordinating fire service training programs according to federal and state regulations and other recognized standards.
- Directed recruit Firefighter basic training and other required programs.
- Prepared course outlines, course objectives, evaluations and scheduling; and oversee lesson plan development.

Firefighter/Paramedic/EMT

November 1992 to May 1997

- Responded to calls for service for all types of rescue, fire suppression, medical, and non-medical emergency calls.
- Participated in continuing education by studying, training, and drilling to achieve and maintain required skills and knowledge.

ROCK VALLEY COLLEGE

ROCKFORD, ILLINOIS

Fire Service Management Instructor

October 1997 to May 2009

- Developed curriculum and coordinated instruction for the fire service management coursework.
- Instructed fire service management and certification courses.

CERTIFICATIONS & LICENSURES

CENTER FOR PUBLIC SAFETY EXCELLENCE

Chief Fire Officer Designation

CHANTILLY, VIRGINIA

April 2021 to Present

ILLINOIS EMERGENCY MANAGEMENT AGENCY

NIMS Incident Command System Instructor

SPRINGFIELD, ILLINOIS

October 2018 to Present

ILLINOIS EMERGENCY MANAGEMENT AGENCY

Illinois Professional Emergency Manager

SPRINGFIELD, ILLINOIS

July 2016 to Present

ILLINOIS OFFICE OF THE STATE FIRE MARSHAL

Fire Officer I

SPRINGFIELD, ILLINOIS

August 2001 to Present

ILLINOIS OFFICE OF THE STATE FIRE MARSHAL

Fire Service Instructor II

SPRINGFIELD, ILLINOIS

April 2000 to Present

ILLINOIS DEPARTMENT OF PUBLIC HEALTH

EMS Lead Instructor

SPRINGFIELD, ILLINOIS

September 2000 to Present

ILLINOIS DEPARTMENT OF PUBLIC HEALTH

Emergency Medical Technician – Paramedic

SPRINGFIELD, ILLINOIS

August 1996 to Present

AMERICAN HEART ASSOCIATION

Advanced Cardiac Life Support (ACLS)

DALLAS, TEXAS

August 1996 to Present

AMERICAN HEART ASSOCIATION
Pediatric Advanced Life Support (PALS)

DALLAS, TEXAS
 August 1996 to Present

NATIONAL ASSOCIATION OF MEDICAL TECHNICIANS
Pre Hospital Trauma Life Support (PHTLS)

CLINTON, MISSISSIPPI
 August 1996 to Present

MEMBERSHIPS

NORTHWEST ILLINOIS INCIDENT SUPPORT TEAM
Member

ROCHELLE, ILLINOIS
 August 2019 to Present

MUTUAL AID BOX ALARM SYSTEM DIVISION 8
Executive Board Member

WINNEBAGO COUNTY, ILLINOIS
 October 2019 to Present

ILLINOIS TERRORISM TASK FORCE
Voting Member

SPRINGFIELD, ILLINOIS
 February 2016 to Present

ILLINOIS FIRE CHIEF'S ASSOCIATION
Member

SKOKIE, ILLINOIS
 March 2016 to Present

WINNEBAGO COUNTY FIRE CHIEF'S ASSOCIATION
Member

WINNEBAGO COUNTY, ILLINOIS
 March 2016 to Present

LOCAL EMERGENCY PLANNING COMMITTEE
Member

WINNEBAGO COUNTY, ILLINOIS
 February 2016 to Present

GREAT LAKES FIRE ACCREDITATION MANAGERS
Member

NAPERVILLE, ILLINOIS
 August 2011 to Present

PROFESSIONAL CONTRIBUTIONS & RECOGNITION

American Red Cross Disaster Services Hero Award, Recipient

April 2021

Centers for Public Safety Excellence, Webinar Presenter

June 2019

Centers for Public Safety Excellence, Conference Speaker

March 2019

Local Emergency Planning Committee, Conference Speaker

April 2018 & 2019

City of Rockford "Excellence Everywhere" Accountability Award, Recipient

December 2016

City of Rockford "Excellence Everywhere" Team Group Award, Recipient

December 2011

COMMUNITY INVOLVEMENT

Rockford Fire Department Girl's Camp, Mentor

July 2018 to Present

Matthew 25 Party, Rockford Christian School, Volunteer

December 2016, 2017 & 2018

Give a Girl the Right Shoes and She Will Conquer the World, Panel Speaker

November 2016

Young Women's Leadership Organization, Mentor

March 2014 to Present

TRAINING & COURSEWORK

All Hazards Incident Management Team, Illinois Fire Service Institute

September 2020

Emergency Operations Center Management, Illinois Emergency Management Agency

March 2019

Emergency Operations Plan Development, Illinois Emergency Management Agency

April, 2018

Incident Command System Train the Trainer, Texas A & M Engineering

March, 2018

Enhanced All-Hazards Incident Management, Texas A & M Engineering

January 2018

Pediatric Disaster Response and Emergency Preparedness , Texas A & M Engineering	<i>December 2017</i>
Rockford Leadership Academy , Rockford Chamber of Commerce	<i>November 2017</i>
Social Media Tools & Techniques , National Disaster Preparedness Training Center	<i>August 2017</i>
Social Media for Response and Recovery , National Disaster Preparedness Training Center	<i>August 2017</i>
Health & Social Services in Recovery Workshop , Illinois Emergency Management Agency	<i>January 2017</i>
Emergency Planning Process , Illinois Emergency Management Agency	<i>August 2016</i>
Effective Communications , Illinois Emergency Management Agency	<i>June 2016</i>
Vehicle Machinery Operations , Office of the State Fire Marshal	<i>December 2015</i>
All-Hazard Logistics Section Chief , Illinois Fire Service Institute	<i>November 2015</i>
Hazardous Materials Technician B , Office of the Illinois State Fire Marshal	<i>October 2015</i>
Hazardous Materials Technician A , Office of the Illinois State Fire Marshal	<i>October 2015</i>
Incident Safety Officer , National Fire Academy	<i>October 2015</i>
Incident Command System (ICS) Forms , Texas A & M Engineering	<i>September 2015</i>
Volunteer and Donations Management , Illinois Emergency Management Agency	<i>September 2015</i>
Principles of Emergency Management , Illinois Emergency Management Agency	<i>August 2015</i>
Leadership in Today's World , Illinois Emergency Management Agency	<i>April 2015</i>
Homeland Security Exercise and Evaluation , Federal Emergency Management Agency	<i>March 2015</i>
Debris Management Course , Illinois Emergency Management Agency	<i>February 2015</i>
Disaster Assistance Process , Illinois Emergency Management Agency	<i>February 2015</i>
Threat and Hazard Identification and Risk Assessment , Texas A & M Engineering	<i>February 2015</i>
Statewide Weapons of Mass Destruction Response , Illinois Fire Service Institute	<i>February 2015</i>
Hazardous Materials Incident Commander , Office of the Illinois State Fire Marshal	<i>February 2012</i>
Fire Department Safety Officer , Office of the Illinois State Fire Marshal	<i>February 2012</i>
Advanced Incident Command System , Illinois Fire Service Institute	<i>April 2009</i>
Technical Rescue Awareness , Office of the Illinois State Fire Marshal	<i>August 2002</i>
CPR Instructor , American Red Cross	<i>April 1999</i>
Hazardous Materials Operations , Office of the Illinois State Fire Marshal	<i>December 1998</i>
Hazardous Materials Awareness , Office of the Illinois State Fire Marshal	<i>November 1998</i>
Fire Service Course Design , National Fire Academy	<i>November 1997</i>
Firefighter III , Office of the Illinois State Fire Marshal	<i>August 1996</i>
Fire Service Instructor I , Office of the Illinois State Fire Marshal	<i>December 1995</i>
Firefighter II , Office of the Illinois State Fire Marshal	<i>May 1993</i>
Emergency Medical Technician – Basic , Illinois Department of Public Health	<i>May 1992</i>