

2021 – 2022 LIHEAP INFORMATION

For Eligible Residents of Winnebago and Boone Counties

LIHEAP (Low Income Home Energy Assistance Program) can pay a one-time benefit (DVP) directly to your energy companies for you, or directly to eligible renters if all energy costs are included in your rent. You may also have the option of signing up for PIPP at your LIHEAP appointment – PIPP is a monthly budget plan where if you make your payments on time, it will forgive a portion of your past due balances. (You will have to choose between PIPP or the LIHEAP DVP - you cannot receive both).

YOU MUST SUBMIT THE FOLLOWING DOCUMENTS WHEN YOU APPLY

- **PHOTO ID** issued by a third party, such as driver's license, state ID, work ID, college ID, FOID card (no copies)
- **PROOF OF GROSS INCOME** from all household members 18 years and older **for the 30-DAY PERIOD** before your application date. This includes TANF and other public benefits, child support, as well as wages from a job and other forms of income (such as SSI, SSDI, etc.) **IMPORTANT!! IF YOUR HOUSEHOLD HAS NO (ZERO) INCOME**, you must provide proof that the household receives PUBLIC benefits, such as SNAP/Link, public housing verification, or a letter from someone who is helping to support you.
- **YOUR CURRENT/LATEST HEAT AND ELECTRIC BILLS**, both front & back, that includes name and address, issued within the last 30 days. Disconnect notices are not accepted in place of bills.
- **SOCIAL SECURITY CARDS FOR ALL HOUSEHOLD MEMBERS – IT CANNOT BE A COPY OR AN APPLICATION FOR A CARD.** Certified birth certificates will be accepted in place of Social Security Cards for children under the age of 6 months. Hospital birth certificates are NOT accepted (unless a child is under 1 month old).
- **IF BOTH UTILITIES ARE INCLUDED IN RENT**, a copy of rental agreement showing that utilities are included, the monthly rental amount and landlord contact information.

INCOME GUIDELINES

Household Size	Total household 30 day gross income (before taxes taken out) no more than:
1	\$2,147
2	\$2,903
3	\$3,660
4	\$4,417
5	\$5,173
6	\$5,930
7	\$6,590
8	\$6,737

For households with more than 8 members, for each member add \$560 for 30 day income. These figures are based on the Federal Poverty Guidelines of 150% of poverty.

SEE OTHER SIDE FOR SITE LIST →

2021-2022 LIHEAP CALL SITES

STARTING September- Income eligible households may call to apply by phone for the **2021-2022 program year**. Households may Apply **-ONCE** each program year (**September 3, 2021- May 31, 2022**).

Disconnected/At Risk Households Call **Monday-Friday** for an appointment
ALL LIHEAP APPOINTMENTS ARE OVER THE PHONE

 **Community Action 844-710-6919** Residents of Boone & Winnebago Call **Fridays to schedule an over the phone appointment for the following week.**

SITE LIST:

These sites make their own appointments for clients. Current clients can call for information.

Central Terrace Co-Op 815-962-4112 Rockford Residents Only
Rockton Township 815-624-7788 Roscoe, Durand, SoBo, Rockton residents only
United Way of Boone County 815-544-3144 Boone County residents only
Lifescape 815-963-1609 Seniors, Disabled Adults and Veterans
Keen Age Center 815-544-9893 Residents in Boone County
Oak Street (815) 315-9232

These sites serve their residents. Contact your building manager if you reside in their property.

Rockford Housing Authority
Embrace Living Communities/Greencastle
Spring Ridge
Luther Center
Park Tower

These sites serve existing clients only. Call them if you are an active client.

Rock Valley Refugee Program 815-921-2276
Rosecrance 815-391-1000 ext 5090
Rockford Township 815-962-8855
Mercy Money Management 815-971-4287

LIHEAP (Low Income Home Energy Assistance Program)/ RA (Reconnection Assistance); Provides a credit to utility bills on behalf of an applicant. This credit can help with past due amounts or be used going forward.

Emergency Furnace Service; Provides emergency repairs to the source of heat for low income homeowners. Only available during certain parts of the year

PIPP (Percent of Income Payment Plan); Budget billing with monthly assistance. While enrolled, a client makes a predetermined monthly payment (based off of their average utility usage). Each month that the client pays on time, a portion of their original past due balance will be forgiven.

Please see other side for eligibility and documentation information →